

Implicit Bias and Racism in American Healthcare: Our Roles and Responsibilities as Interpreters

Presented by - Lisa K. Walker, MPAS, PA-C

Date: June 16, 2022

Time: 6pm – 9pm

Location: Live Streaming Via Zoom Platform

Education Level: Intermediate to Advanced

Workshop Fee: \$35.00

CEU Fee: \$45.00

Credits/Contact Hours:

- This program is accredited by CEAP for 3 CE hours, CEAP accreditation #9627
- Approved for 0.3 IMIA/NBCMI CEUs with the unique Education Registry ID 21-1134

Description: This 3-hour workshop will provide medical interpreters an opportunity to understand why and how the human brain engages in stereotyping and develops bias, recognize the difference between explicit and implicit bias, and explore how implicit bias impacts health outcomes and the role of implicit bias in their own work in the medical setting. Participants will be introduced to historical treatment of Persons of Color in the U.S. healthcare system; and how bias and racist practices continue to promote health inequities in these populations. Finally, we will explore the impact of racism and bias on the practice of interpreters, both in its impact on patients and on interpreters themselves. Participants will consider the different roles they might play in addressing racist or biased interactions in a healthcare encounter through case-based discussions.

Learning Objectives: At the conclusion of this session, participants will:

1. Describe the role of stereotyping and bias in human evolution;
2. Compare and contrast explicit and implicit bias;
3. Identify strategies to uncover and reduce one's own implicit biases;
4. Discuss the history of racism in American medicine;
5. Recognize the impact of racism and bias on patient outcomes and population health;
6. Identify techniques for addressing micro- and macroaggressions in the workplace;
7. Analyze common clinical scenarios where racism and bias may be encountered;

8. Examine the role of the interpreter in providing communication access and as a cultural broker, advocate, and ally when racism and bias is encountered when interpreting.

About the Trainer:



Lisa Walker, PA-C, is the founding director of the Physician Assistant program at the MGH Institute of Health Professions in Boston. She has over 20 years' experience in PA education. Prior to becoming a PA, Lisa received her AS degree in Interpreting for the Deaf from Northern Essex Community College and worked as a medical interpreter. She is the author of a chapter on patients with disabilities in the widely used text *Physician Assistant: A Guide to Clinical Practice*, now in its fifth edition. She has presented regionally and nationally on health disparities, health literacy, and improving access to care.

Successful Completion Requirements: Participants are expected to sign-in and out, attend the entire program, and complete an evaluation. Certificates will be distributed to participants by email within 6 to 8 weeks following the program.

Refunds: No refund provided after 10 full calendar days prior to the date of the program.

Special Requests: If you are hearing impaired, or are a person who is differently abled who requires accommodations, please contact Lynn Carson at 508-856-4306 or lynn.carson2@umassmed.edu at least 15 days before the training.