



## Other

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### **Environmental Health (EH) Consumer Protection –**

In October 2022 we welcomed a new Environmental Health Specialist, Manuel Ramirez to the Consumer Protection Program. The Food Safety Manager Certification Classes resumed this year serving 156 students. We will again offer the class in 2023. 2022 brought the return of Community Events held in our County, and schools returned to regular schedules. Through December 1, 2022, we have had only six reports of foodborne illness associated with dining outside the home. This compares favorably to the previous year (2021) when there were eleven reports of foodborne illness. Consumer Protection staff conducted over 600 routine inspections and over 50 plan reviews of Consumer Protection permitted facilities in 2022.

### **Vital Stats – foundational service recording birth and death records:**

Birth records: age, parentage, citizenship, passports, application for social security and other legal benefits and needs, veteran's benefits, voter registration, driver's licenses, employment.

Death records: application for insurance benefits, settlement of pension claims, verification of transference of real and personal property.

### **CI/CT (Case Investigation & Contact Tracing -**

The COVID-19 Case Investigation and Contact Tracing team **investigated 7,882 of COVID-19 cases, 34 confirmed outbreaks and 35 potential outbreaks from January 1st through December 15th, 2022.** We weathered the most severe volume of cases in January 2022 (3437) which was the peak of the 2nd, and most severe surge of the pandemic. As we move into our 3rd potential surge, we have increased the use of automation in our tools to increase efficiency and contact more individuals.

### **Communications –**

Staff was hired in November of 2021 with the goal of developing and implementing a communications program within the Department of PH. Over the 2022 annual year, staff worked with marketing professionals, PH program staff, and community members to develop social media and advertising materials that are accessible to our diverse community, and drive people to prevention and early intervention services. Staff facilitated the creation and distribution of marketing campaigns and re-brands. Looking forward to 2023, we hope to hire and retain full time permanent staff, complete a Communications Strategic Plan and Brand Strategy document, and solidify process and procedure for all communications activities.