

March 2024 CEO Report

Employment & Family Assistance Services

Additionally, after winter storms in early February caused significant power outages resulting in lost food, waivers were implemented to restore benefits to affected customers in 27 counties, including Mendocino.

March will also see the end of the waiver of application and redetermination interviews for CalFresh applicants and beneficiaries that was enacted during the Public Health Emergency. Effective 4/1/24, interviews will be required for all CalFresh applications and redeterminations, regardless of circumstance.

As a reminder, CalFresh is an important safety net program in our county, serving over 17,000 individuals in the month of January 2024 alone, including approximately 5,000 children and 3,000 seniors with \$3.25 million dollars in food benefits being distributed to combat hunger.

Adult Protective Services Online Reporting Functionality

The portal will also meet the mandated reporter requirement of making both a verbal and written APS report, as the online form prints a written summary using the State required format upon submission. The APS public intake portal is accessible at:

<https://mendocino.leapsportal.net/LEAPSIntake/NewPublicIntakeReport.aspx> and is available 24 hours a day. Trained APS staff will receive the online submissions and screen them for follow-up actions. Those emergency situations requiring an urgent response are still submitted via the 24-hour telephonic reporting hotline at 1-877-327-1799, where workers are on-call 24/7 to respond.