



2022 IN REVIEW

INFORMATION TECHNOLOGY

INTERNAL SUPPORT STATISTICS



8,221
HELPDESK CALLS



408
HELPDESK HOURS



6,000
WORK ORDERS COMPLETED

COUNTYWIDE STATISTICS

Numbers below reflect post O365 conversion from June to December 2022



20,000
MEETINGS SCHEDULED



662
ACTIVE TEAMS CHANNELS



718,272
EMAILS SENT



3,100,000+
EMAILS RECEIVED



1,500,000+
CHAT MESSAGES



10,000+
SPAM EMAIL REPORTED
BY COUNTY STAFF