



An Effective County Government

People Operations Corps (POC) –

POC is a new unit formed after the dissolution of the HHS superagency. POC's role is to support staff and improve efficiencies within the department. During 2022 POC staff successfully completed the following: improved recruitment timing, implemented e-signing to make internal processes more efficient and timely, created the Department newsletter, created the framework for the Department Sharepoint (formerly the InterestNet), assisted with the Public Health Accreditation project, provided career coaching established position control management process, assisted with restructuring of the PH Organizational Chart to allow for clearer career paths (lateral and upward mobility), established brown bag lunches and office hours, assisted staff with successful appeals to HR and CSC for promotional opportunities, hired staff, assisted with the creation and implementation of culture change initiatives.

Equity -

California Equitable Recovery Initiative (CERI) grant accomplishments address COVID-19 related health disparities and advancing health equity. Public Health worked diligently with Ukiah Vecinos en Accion (UVA) in expanding equitable communication efforts. UVA hosted educational forums and bilingual podcasts, reporting via Periodico al Punto and the KZYX program "Mendo Latino". Additionally, UVA continues to work with a network of partners within the Latino Community, champions within neighborhoods, and key community leaders to analyze health inequities in the Latino Community and provide effective feedback on solutions to implement county-wide. Also, this grant offers a unique opportunity to focus resources on efforts addressing upstream drivers for health and equity efforts. Public Health hired a dedicated Equity Officer to expand local equity infrastructure, develop a strategic equity plan, impact policies and procedures, and creating deep community engagement and partnerships for the new year. Accreditation and Quality Improvement - In October 2021 the Data Team was established in the department. Several factors led to this formation. There has been a rapid expansion of health data access as a positive outcome of the pandemic. The expectation from the Public Health Accreditation Board is that we use evidence and data in our decision making. Additionally, department staff have been taking advanced Epidemiology and Biostatistics courses to increase our capacity. Health Data Managers and Epidemiologists, attend monthly meetings and webinars, and bring best practices into our department.



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Fiscal –

The fiscal team developed a training (Budget 101) which will start being used as a Fiscal Manager's Workshop in February 2023. Staff has established Increased communication with the Auditor and Executive Office, 48 individual employees were reallocated to appropriate funding throughout Public Health. A Fiscal Desktop Manual was created, Travel & Purchasing Requisition forms and processes were updated and Indirect Cost Rate (ICR) adjustments agreed upon with the state which allow us to bill up to 25% Indirect on allocations and grants.

2-1-1 -

PH collaborated with the Department of Social Services in addressing needed improvements to the 2-1-1 Mendocino system, a 24/7 call center and website (<https://211mendocino.org>) that responds to inquirers' questions about human services supports in the County. During the last two years of the pandemic, many local agencies and providers have experienced significant changes and the resource list became out of date. PH took on the challenge of updating contact information for 150 agencies/community partners in 2-1-1's list and has also provided information on an additional 50+ agencies and programs to be added. PH also initiated the re-establishment of a 2-1-1 Mendocino Steering Committee which includes key community stakeholders.