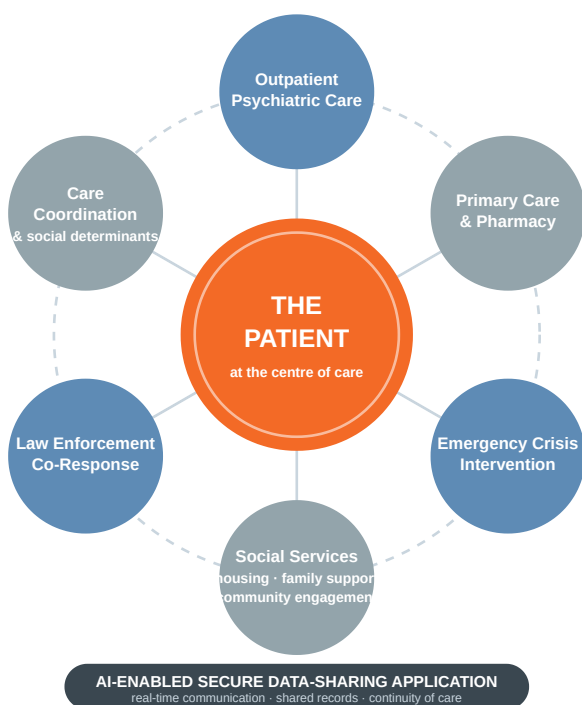


The Benefits of Integrated Care: A Patient-Centric Model Powered by **AI-Enabled Secure Data Sharing**

People living with serious mental illness often have complex physical health and social needs that fragmented, fee-for-service care fails to meet. An integrated, value-based model — with the **patient at the centre** and every provider connected through a **secure, AI-enabled data-sharing application** — delivers measurably better outcomes at lower total cost.

■ ONE PATIENT. ONE CONNECTED CIRCLE OF CARE.



■ PROVEN OUTCOMES (2017–2024)

▲ **19%**

Improvement in quality-measure compliance

HEDIS compliant events closed rose from 55.4% (2018) to 65.9% (2024).

▼ **33%**

Fewer emergency department visits

From 131 to 87.9 visits per 1,000 members.

▼ **26%**

Fewer inpatient admissions

From 11.2 to 8.3 admissions per 1,000 members.

\$40.9M

Estimated annual system savings

Projected 2024 savings if the model were adopted across comparable provider panels — while the organization itself remained financially sustainable (6.1% margin, FY2025).

Every member of the circle sees the same real-time picture of the patient — enabling the team to **meet patients where they are**, respond immediately to emerging needs, and address social determinants of health alongside clinical care.

■ WHY INTEGRATION WORKS

Whole-Person Care

Behavioural, physical, and social needs are treated together — not in silos.

Real-Time Data

A secure, AI-enabled application gives every provider the same live view, so nothing falls through the cracks.

Proactive Coordination

Teams respond to needs as they emerge, preventing crises instead of reacting to them.

Value-Based Alignment

Incentives reward outcomes, not volume — making better care financially sustainable.

Reference: Cronrath C, Herbison J, Westerfield A, Wilson D, Schafer M. “Integrated Care for Serious Mental Illness, Physical Health Needs, and Social Services.” NEJM Catalyst Innovations in Care Delivery. 2026;7(8). Published July 15, 2026.