



## City of Santa Barbara Water Resources at Your Service during COVID-19 Pandemic



Providing safe and reliable water and wastewater service to the community is of the utmost importance for the City of Santa Barbara, especially during these unprecedented times. In response to the COVID-19 pandemic, the City has taken measures to protect the health and safety of staff, while ensuring water and wastewater service remains safe and reliable.

The City's water, wastewater, trash, and recycling services have and will continue regular operations throughout the COVID-19 pandemic. While this is a challenging time for all, City staff remain dedicated to providing these essential services to the community. Water Resources staff have been working throughout the pandemic: capital improvement projects are underway, system operations and maintenance activities have continued, and water and wastewater crews remain available to respond to water and wastewater emergencies.

We recognize many of our customers are facing financially challenging times. We want to help. If you are struggling to pay your utility bill, please contact the City's Utility Billing Office at (805) 564-5343 as soon as possible to discuss an alternative payment plan. The City is committed to assisting its customers during this difficult time. For more information on bill payment options, please visit [SantaBarbaraCA.gov/UtilityBilling](https://SantaBarbaraCA.gov/UtilityBilling).

For information on the City's water, wastewater and water conservation programs, please visit:

- [SantaBarbaraCA.gov/Water](https://SantaBarbaraCA.gov/Water)
- [SantaBarbaraCA.gov/Wastewater](https://SantaBarbaraCA.gov/Wastewater)
- [SantaBarbaraCA.gov/WaterWise](https://SantaBarbaraCA.gov/WaterWise)

