August 28, 2023

Re: Global Supply Chain Concerns

Dear Valued Partner,

I wanted to provide you with an update on our work to address material shortages caused by global supply chain disruptions.

We have resolved supply chain issues for many items; however, we continue to have challenges procuring distribution service transformers. This is a global challenge.

While it is our goal to complete your new construction project on schedule, we are anticipating these shortages will affect some projects through the remainder of 2023.

We continue to make every effort to source materials and to minimize the impact of supply chain disruptions. The actions we started early last year have been largely successful, including establishing contracts with new suppliers and refurbishment shops, recycling and reusing materials within our business, and leveraging the purchasing power and resources of our parent company, Berkshire Hathaway Energy.

We are expecting supply chain relief in early 2024 for distribution service transformers, as we've more than doubled our supplier contracts and increased production with the most reliable manufacturers.

We understand the impacts of project delays and will continue to work to meet your needs. NV Energy takes pride in powering our Nevada communities and appreciates the opportunity to serve you. Please do not hesitate to reach out to me if you have any questions at 775-834-4443.

Sincerely,

Eric Schwarzrock
Vice President, Customer Solutions and Projects