



Privacy Policy

Effective Date: June 1, 2026

CareCola (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, [CareCola](#).

As a ministry of the Christ Together Collective, we operate as an IRS tax-exempt 501(c)(3) organization based in Columbia, South Carolina.

1. Information We Collect

We may collect information about you in a variety of ways. The information we may collect on the Website includes:

- **Personal Data:** Personally identifiable information, such as your name, email address, and professional details, that you voluntarily give to us when you choose to participate in various activities related to the Website, such as:
 - Signing up for newsletters or upcoming events.
 - Joining our Collaborative Care Network or updating a Provider Profile.
 - Submitting inquiries via our administrative email.
- **Financial Data:** Financial information, such as data related to your payment method (e.g., valid credit card number, card brand, expiration date) that we may collect when you choose to donate to our ministry. All financial data is processed and stored by our third-party payment processors as detailed in Section 5 below.
- **Derivative Data:** Information our servers automatically collect when you access the Website, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Website.

2. Cookie Policy and Tracking Technologies

We may use cookies, web beacons, tracking pixels, and other tracking technologies on the Website to help customize the Website and improve your experience.

- **Cookies:** A cookie is a string of information which assigns you a unique identifier that we store on your computer. Your browser provides that unique identifier to use each time you submit a query to the Website. We use cookies on the Website to keep track of services you have used, record registration information, and track the pages you visit.



- **Types of Cookies:** We may use essential cookies (to keep the website running securely), analytics cookies (such as Google Analytics, to understand site traffic), and functional cookies (to remember your preferences).
- **Control of Cookies:** Most browsers are set to accept cookies by default. You can remove or reject cookies in your browser's settings, but please be aware that such action could affect the availability and functionality of the Website.

3. Use of Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Website to:

- Maintain and update our Searchable Directory of Christian mental health professionals, pastoral counselors, and life coaches.
- Coordinate and manage support groups, continuing education (CEU) workshops, and peer support networks.
- Process donations and issue tax-deductible receipts.
- Send you newsletters, marketing materials, and updates about upcoming events (which you can opt out of at any time).
- Respond to product and customer service requests.

4. Disclosure of Your Information

We do not sell, trade, or rent your personal information to third parties. We may share information we have collected about you in certain situations:

- **Public Directory:** If you join our network as a provider, the professional data you provide for your profile will be visible to the public via our Searchable Directory.
- **Third-Party Service Providers:** We may share your information with third parties that perform services for us or on our behalf, including payment processing, email delivery, and hosting services.
- **By Law or to Protect Rights:** If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others.

5. Third-Party Donations and Financial Processing

When you choose to financially support our ministry via the Donate button, your transaction is handled securely by our third-party payment processor.

- We do not directly store or collect your payment card details on our servers.



- All financial transactions are governed by the privacy policy and security protocols of our designated payment gateway (such as Stripe, PayPal, or a dedicated non-profit giving platform). We encourage you to review their privacy policy before making a contribution.

6. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

7. Third-Party Websites

The Website may contain links to third-party websites of interest, including the COLA Network and the Christ Together Collective. Once you have used these links to leave the Website, any information you provide to these third parties is not covered by this Privacy Policy.

8. Crisis and Mental Health Disclaimer

CareCola provides resources, connection, and directories for care. We do not provide immediate crisis intervention services. If you find yourself in crisis, please reach out right away to 988 or 911 for immediate support.

9. Contact Us

If you have questions or comments about this Privacy Policy, please contact us at: Admin@CareCola.org