

LAW860A0 N.E.C.I ONLINE BASIC 9-1-1 OFFICER RCERTIFICATION COURSE**N.E.C.I ONLINE BASIC 9-1-1 OFFICER CERTIFICATION COURSE****Course Code:** LAW860A0**Dates:** Rolling enrollment through August 31, 2020**Cost:** \$379 (tuition revised 6/1/20), includes textbook

This 40-hour course provides individuals with the basic knowledge, skills, and experience to understand the functional operation of an emergency communications system. In addition, students learn the importance of the 9-1-1 Communications Officer's role and responsibilities within the emergency communications system.

This course meets the following national 9-1-1 standards:

- Association of Public-Safety Communication Officers (APCO) - American National Standards Institute (ANSI) National Public Safety 9-1-1 Training Standard.
- National Emergency Number (NENA) 56-004 – Teletypewriters (TTY) / Telecommunications Devices for the Deaf (TDD) Call Handling Standard.
- NENA 56-005 - NENA Call Answering Standard.
- National Fire Protection Association (NFPA) 1061 Standard for Public Safety Telecommunications Personnel Professional Qualifications.

Candidates will receive training and will be tested (written and practical) in the following subjects:

- 9-1-1 Ethics
- 9-1-1 Liability
- 9-1-1 Legal Issues
- 9-1-1 Roles and Responsibilities
- Overview of Law Enforcement
- Overview of Fire Services
- Overview of Emergency Medical Services
- Stress Management in 9-1-1
- Interpersonal Communications in 9-1-1
- Plus much more....

Call 908-835-2333 for a list of system requirements.

Curbside Pick Up of textbook Mondays and Thursdays – appointment required. Call 908-689-7613.

All online students MUST provide an e-mail address upon registration. Students must check their e-mail daily.

Register [online](#) or call 908-689-7613 Mondays & Thursdays between 9 a.m. and 5 p.m.