

Current Training for Hospitality Companies

Hotel Housekeeping Musculoskeletal Injury Prevention Program (HHMIPP) for California

English

This program is designed as a template to aid employers in the hospitality industry comply with Cal/OSHA's safety requirements for housekeepers.

Emergency Action Planning for Managers

English

Spanish

A training on the importance of developing an emergency action plan. Time to complete is 30 minutes.

Anti-Harassment Training for Employees

English

Spanish

This training defines inappropriate behavior and unlawful harassment in the workplace. It provides strategies on how to recognize harassment, prevent harassment, and how to appropriately report harassment. This course includes Abusive Workplace Conduct Prevention to meet the one-hour training requirement. This training is for all California employees and is consistent with current California laws including SB1343, SB1300, and SB778. Time to complete is 60-70 minutes.

Anti-Harassment Training for Managers

English

Spanish

This training for California managers has been updated to meet California SB 1343 and 1300 requirements in addition to AB1825, AB2053, and SB-396. It combines our interactive Anti-Harassment training series into one two-hour course for California managers. The training includes the following sections:

- Management Overview: An overview of California law and manager responsibilities
- Anti-Harassment: How to recognize harassment in the workplace (including the harassment of protected classes), understanding the experience of those who are harassed as well as what motivates harassers, and what to do if you are every personally harassed
- Investigating Harassment Claims: A guide to responding to harassment claims appropriately, including an interactive experience of conducting an investigation
- Abusive Workplace Conduct: Guidance on how to recognize and handle abusive conduct in the workplace. Time to complete is 135-150 minutes.

Emergency Exits - English

Guidelines for establishing safe exiting procedures during emergencies.

Emergency Exits - Spanish

Guidelines for establishing safe exiting procedures during emergencies.

Hotel Housekeeping Safety - English

Describes appropriate precautions to take to reduce basic hazards in hotel housekeeping duties.

Hotel Housekeeping Safety - Spanish

Describes appropriate precautions to take to reduce basic hazards in hotel housekeeping duties.

Human Trafficking Awareness - English

This training short for hospitality employees increases awareness of human trafficking.

Kitchen Safety - Avoiding Burns - English

A training short discussing the hazards of burns in the kitchen. It outlines steps to prevent burns including procedures and personal protective equipment.

Kitchen Safety - Avoiding Burns - Spanish

A training short discussing the hazards of burns in the kitchen. It outlines steps to prevent burns including procedures and personal protective equipment.

Kitchen Safety - Clean Up - English

Discusses the importance of a clean work-space.

Kitchen Safety - Clean up - Spanish

Discusses the importance of a clean work-space.

Kitchen Safety - General - English

Discusses issues associated with restaurant safety.

Kitchen Safety - General - Spanish

Discusses issues associated with restaurant safety.

High-Rise Building Evacuation - English

Details employer and employee responsibilities for safe evacuations during emergency situations.

High-Rise Building Evacuation - Spanish

Details employer and employee responsibilities for safe evacuations during emergency situations.

Hazard Communication in the Hospitality Industry

English

Spanish

MARCOM's program on Hazard Communication in Hospitality Environments both introduces employees to the Hazard Communication regulations and provides training on the various groups of chemicals found in the hospitality environment. Time to complete is 20 minutes.

Emergency Planning

English

Spanish

MARCOM's program on Emergency Planning assists facilities in complying with existing OSHA, SARA Title III, and numerous state regulations and helps them prepare for potential emergency situations. Time to complete is 17 minutes.

Fire Prevention in the Office

English

Spanish

MARCOM's program on Fire Prevention in the Office looks at what causes office fires and what can be done to prevent them as well as what employees should do in case of a fire emergency. Time to complete is 16 minutes.

First Aid

English

Spanish

MARCOM's program on First Aid discusses what employees should do and not do when someone is sick or injured, and how to determine when they should call for emergency assistance. Time to complete is 18 minutes.

HAZWOPER Dealing with the Media in Emergency Situations

English

Spanish

MARCOM's program on Dealing with the Media in Emergency Situations is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. This course instructs employees on the proper ways of interacting with the media during an emergency situation. Time to complete is 14 minutes.

HAZWOPER Emergency Response Plan

English

Spanish

MARCOM's program on Emergency Response Plans is designed to help facilities comply with OSHA's HAZWOPER regulation (29 CFR 1910.120). As part of these regulations, there are varying requirements for employee training, depending on an employee's specific level of involvement with hazardous materials. The course helps employees understand how emergency planning can reduce or eliminate potential exposure to hazardous materials in crisis situations. Time to complete is 17 minutes.

Industrial Fire Prevention

English

Spanish

MARCOM's program on Industrial Fire Prevention looks at what causes industrial fires, and what can be done to prevent them as well as what employees should do in case of a fire emergency. Time to complete is 17 minutes.

Using Fire Extinguishers

English

Spanish

MARCOM's program on Using Fire Extinguishers looks at different types of fires, discusses how they should be put out, and explains how employees can use extinguishers effectively and safely if a fire emergency occurs. Time to complete is 17 minutes.