



Help Desk Notes



Printing Tickets without Discount

Do you ever need to print a ticket for your client (perhaps a caterer or a contractor) WITHOUT the discount so they can present it to their client? Look no further! This enhancement is so awesome it's getting a weekly newsletter all to itself!

You can print an open reservation or open contract without the discount. All ticket information is preserved and there is no change to the actual data. Just make sure that no changes have been made during the current session to use this option.

Simply print as usual and select With Discount or Without Discount.

This feature is available on v.19.12 and higher!

A screenshot of a software dialog box titled "Select Output Options". The dialog has several sections: "Select Output Options" with radio buttons for Print, View (selected), Send, and Word; "Ticket Type" with radio buttons for Contract (selected), Delivery Ticket, PickUp Ticket, and Kit Ticket; a highlighted section with radio buttons for "With Discount" (selected) and "Without Discount"; and "Options" with checkboxes for Number of Copies (0), Include Backpage, Capture Signature (checked), Summarize Bulk by RC#, and Summarize Individual Items by RC#. At the bottom, there are radio buttons for "Show Asset or Serial #" with options Asset#, Serial#, and None. The dialog ends with OK and Cancel buttons.