



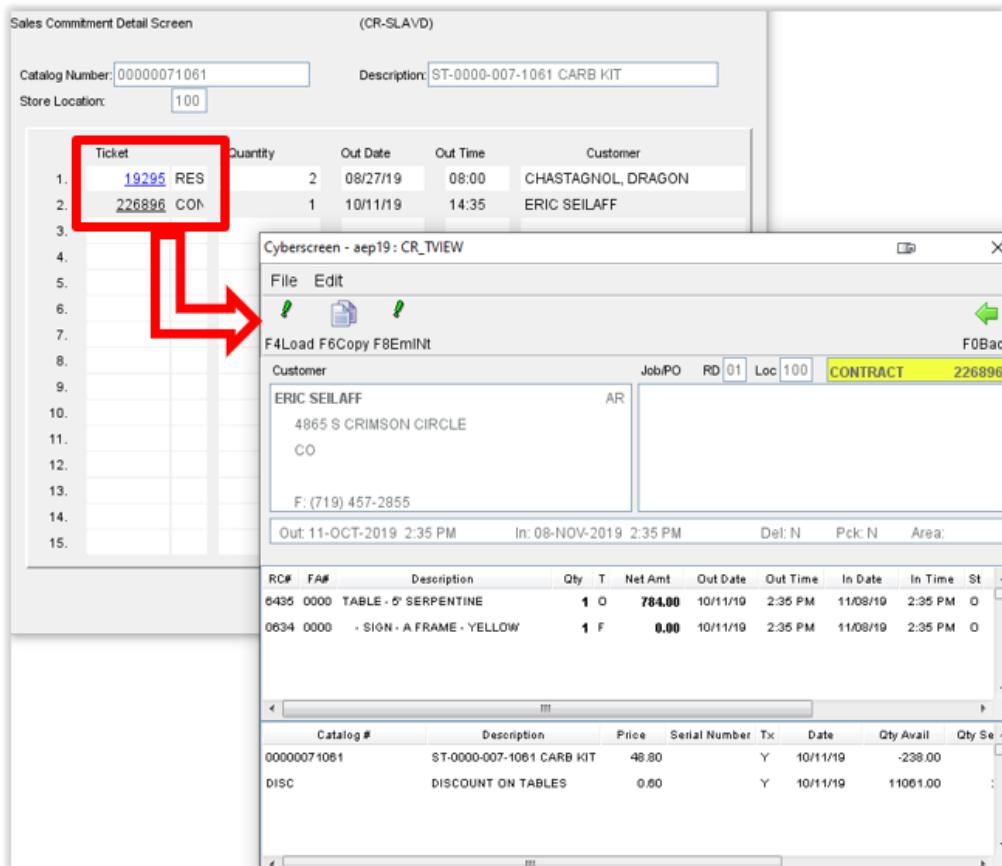
Help Desk Notes

View Ticket Details from sales Commitment Screen

An Alert user-voted enhancement is the ability to view ticket details from the Sales Commitment screen.

This screen can be found in the sales item portion of a ticket -> View -> Availability - F6 Details. So when you are in a ticket and you want to view the availability for a particular sales item, you can now see what other tickets the sales item is on, and view the ticket details.

This enhancement is available in v19.12 and higher!



Sort Delivery/Pickup Board by Area

Another User-Voted new feature available in Alert v.19.12 and higher is the ability to sort the Delivery/Pickup board by delivery area. You'll notice the new BLUE column. Any blue column header throughout Alert is a sortable field.

DELIVERY/PICKUP/WILL CALL FOR 10/16/2019							Export to XLS	
DELIVERIES	PICKUP	WILL CALL OUT	WILL CALL IN					
Name	Loc	Ty	Number	DPWC	Time	DP Ty	Area	Job
CHASTAGNOL, JEAN-PIERRE	100	C	225883	WCI	8:21 AM	N		
JASMINE TYLER	100	r	19296	DEL	8:00 AM	N	80918	DYNAMIC KIT TEST
ABC PLUMBING	100	C	226789	PCK	8:46 AM	N	80918	NOT TRUE 3