



Help Desk Notes

Operator Dashboard New Features

Check out a couple of new features on Operator Dashboard!

There are two new options for the date range to show a full year from the current date OR all dates!

Open Tickets In The Counter [Refresh](#)

Date Range: ☐ Day ☐ Wk ☐ 4 Wks ☐ Year ☐ All Location:

Include: ☒ Late ☐ Resvs ☐ Bids

Salesperson:

The hyperlink for the ticket will not only show a ticket preview, you can now load the ticket straight from the hyperlink!

Open Tickets In The Counter [Refresh](#)

Date Range: ☒ Day ☐ Wk ☐ 4 Wks ☐ Year ☐ All Location:

Include: ☒ Late ☐ Resvs ☐ Bids

Salesperson:

	Contracts	Reservations	Bids/Quotes	Deliveries	Pickups	Will Call	Returns	Overdue	Deleted	Clos
	Ticket	Loc	Customer Name	Ty	Out Date	In Date	Due	Total		
C	225895	100			11/16/16	12/31/99	0.00	0.00		
C	225831	100			07/22/15	07/23/15	0.00	0.00		
C	226773	100	I TRANSFER CUSTOMER	A3	05/10/19	06/07/19	0.00	0.00		
C	226346	100	I REMINDER WORK ORDER	CA	05/17/18	05/08/19	0.00	0.00		
C	226850	100	I TRANSFER 100 TO 200	CA	08/14/19	09/11/19	0.00	0.00		
C	226790	100	I TRANSFER 100 TO 200	CA	05/30/19	06/27/19	0.00	0.00		
C	217919	100	GEORGE THE GHOST	CA	03/17/06	03/17/06	44.89	44.89		
C	226563	100	A-ABLE PLUMBING INC.	CA	09/11/18	10/09/18	-12.50	-12.50		
C	226915	100	A-ABLE PLUMBING INC.	CA	11/22/16	11/23/16	-7.94	-7.94		
C	226785	100	AARON IS THE BOMB	CA	05/29/19	06/05/19	1521.40	1521.40		
C	226785	100	AARON IS THE BOMB	CA	05/29/19	06/26/19	10.15	10.15		
C	226326	100	AARON IS THE BOMB	CA	04/23/18	05/21/18	921.60	921.60		