



Help Desk Notes

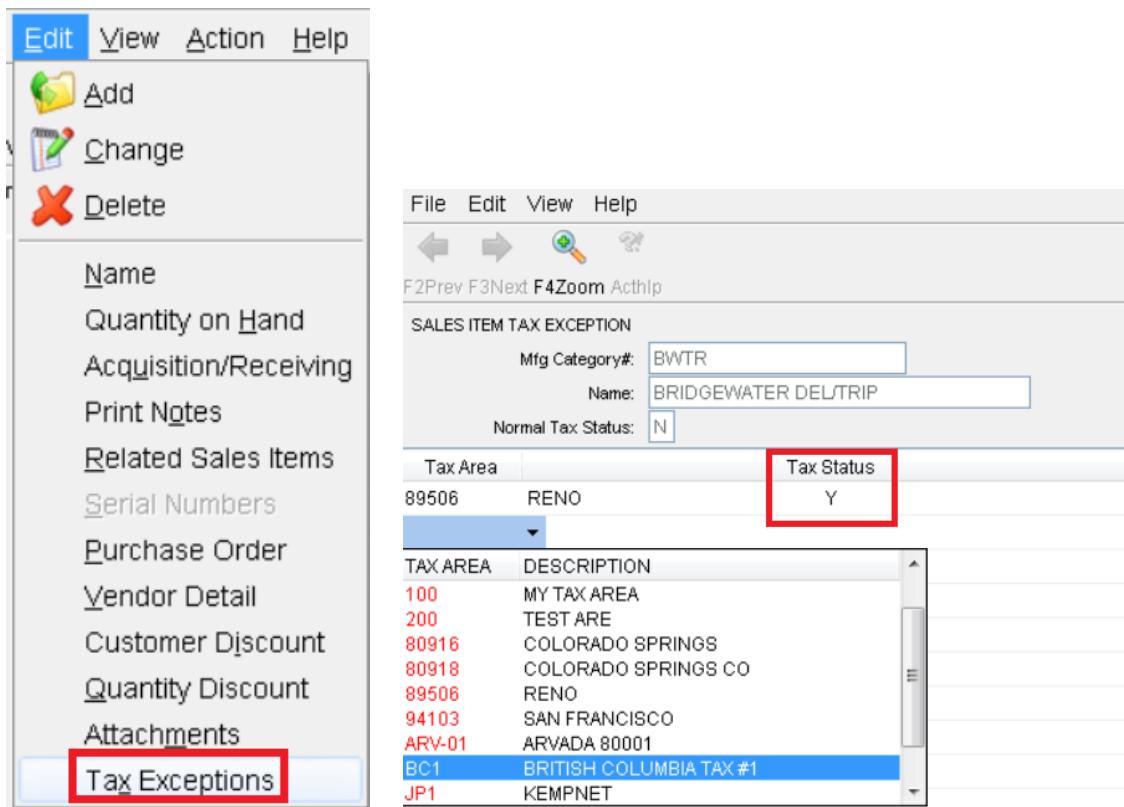
Tax Exceptions for Sales Items

Do you ever need to make the same sales item taxable for some areas and non-taxable for others? For example, perhaps your city charges sales tax on delivery charges, but a neighboring city doesn't. How do you manage those exceptions? Easy!

Go to the item and note if it is taxable or not. In this example, this delivery charge is NOT taxable.

A screenshot of a computer screen displaying the "SALES UPDATE" screen from Alert Software. The screen has a menu bar with "File", "Edit", "View", "Action", "Help", and various function keys (F2, F3, etc.) at the top. Below the menu is a toolbar with icons for back, forward, and other functions. The main area shows item details: Mfg Catalog # (BWTR), Name (BRIDGEWATER DELTRIP), Category (DE), GL Account #s (Income: 59210, Inventory: 59210, COGS: 59210), Package Item (1), Units/Package (1), Discount Type (N, NOT DISCOUNTABLE), Serial (N), Bill Type (R), Defer Select (checkbox), For Sale (checkbox checked), Pricing Method (checkbox), and Tax Status (checkbox checked). A red box highlights the "Tax Status" checkbox.

To make it taxable for other tax areas, go to the Edit pulldown and select Tax Exceptions.



Add the tax areas where it IS taxable and type a Y for tax status.

Now if you have a ticket with this delivery item on it going to tax area 89506, tax will be assessed on the delivery charge!

If the sales item is set up in your system as Taxable, simply do the reverse of these instructions and make the Tax Area Tax Status N for No.