

Jessica Richards, MSN, RN, AGCNS-BC, NEA-BC
Chief, Quality & Patient Safety
Detroit VA Health Care System

Jessica Richards has over 25 years of progressive nursing leadership within the private sector healthcare system, which includes nurse manager, director, clinical nurse specialist, and chief nursing officer. Jessica joined the Department of Veterans Affairs (VA) in 2023 as the Chief of Quality & Patient Safety at the Detroit VA Health System. In this role, she ensures compliance with healthcare regulatory guidelines and standards, coordinates efforts to improve healthcare outcomes, and implements patient safety initiatives.

Jessica earned a Bachelor of Science in Nursing (BSN) degree from Eastern Michigan University and a Master of Science in Nursing (MSN) from Michigan State University. She is board certified by the American Nurses Credentialing Center (ANCC) as a Nurse Executive-Advanced, Adult-Gerontology Clinical Nurse Specialist, and Psychiatric-Mental Health Nurse.

