

NEW CHIEF OPERATING OFFICER ANNOUNCED FOR THE MBMHU AT THE SHATTUCK



DMH welcomes **Jackie LaChapelle** as the new Chief Operating Officer (COO) for the Metro Boston Mental Health Units (MBMHU) at the Lemuel Shattuck Hospital. She began her new role on August 6, 2017.

Jackie has filled the role of Acting COO for nearly five months. She has been with the Shattuck since 2000, first as a senior social worker and moving into increasingly responsible roles as the director of utilization management, and most recently as the director of social work. These experiences gave her the perspective of delivering direct care to the individuals served at the Shattuck and then translating that knowledge into management and leadership roles. These skills will aid her in both effectively serving our clients and representing staff experience.

Jackie has a B.A. in psychology and a Master of Social Work from Boston University. Additionally, she is licensed as an Independent Clinical Social Worker (LICSW). Jackie is a clinical leader with many years of experience collaborating with community partners and supervising clinicians and administrative staff in a hospital setting. Her strong background in social work – both inpatient and community based - as well as her knowledge of utilization management and psychiatric rehabilitation and recovery, are valuable assets she brings to the role. Lastly, her experience in program and policy development and implementation will serve us well as we move forward with the changing face of healthcare delivery.

Please congratulate Jackie on her new role.