

WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They:

- serve as the health care home for more than **25 million patients** in nearly **10,000 communities** across the country;
- reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- employ nearly **190,000 people** and **generate over \$45 billion in total economic activity** in some of the nation's most distressed communities;
- serve on the front lines of public health crises such as the **Zika virus** and the **opioid epidemic**; and
- provide care to nearly **1.2 million homeless patients** and more than **300,000 veterans**.

HEALTH CENTERS IN MA, 2015

Health Centers in MA

Number of Grantee Organizations	39
Number of Delivery Sites	279
Percent of Grantees with Patient Centered Medical Home Recognition	85%

MA Health Center Patients

Total Patients	723,923
Percent Growth in Number of Patients Since 2010	23%
Percent of Patients Served by Rural Organizations	20%
Number of Migrant/Seasonal Farmworker Patients	3,628
Number of Homeless Patients	34,026
Number of Veterans Served	10,379

MA Health Center Staff Provide a Comprehensive Range of Services

Staff Type	FTEs
Physicians	507.7
NPs/PAs/CNMs	369.9
Nurses	758.0
Dentists	192.5
Dental Hygienists	78.6
Behavioral Health Specialists	466.9
Pharmacy	155.1
Enabling Services	920.5
Vision	0.9
Other Staff	5,059.3
Total Staff	8,509.4

	Health Center Percentage	MA Percentage	US Percentage	Selected Primary Diagnosis Type	Patient Visits
% at or below 100% poverty	65%	12%	14%	Chronic Conditions	676,308
% at or below 200% poverty	89%	27%	32%	Behavioral Health	892,581
% Uninsured	16%	4%	9%	Preventive Services	843,511
% Medicaid	49%	23%	20%		
% Medicare	11%	12%	14%		
% Racial/Ethnic Minority	66%	27%	39%		