

## Collection Agency

What is the name of the collection agency you use?	Are you satisfied with your collection agency? Please include why or		What percentage do you pay as a fee for each account they collect?	What is your practice name?	What is your name?
Open-Ended Response	Response	Comments	Open-Ended Response	Open-Ended Response	Open-Ended Response
Transworld Systems Inc.	Yes	Very helpful and gives an option to put patients in what is called Profit Recovery where the practice gets 100% of what is collected before moving them to full collections where we pay 50% of what is collected.	50%	Dawson Pediatrics	Brittany Townley
PDQ	Yes	We don't have a lot that we turn over, but they do a decent job and they have a portal that we log into and can check account status.	25% but we don't pay a fee to place the account, we only pay if they collect the debt	North Atlanta Pediatric Associates	Dee Schultz
Revenue Cycle Associates	Yes		30%	Cobb Pediatric Associates	Barbara Coleman
Capstone	No	We are actually about to onboard with a new agency- Capital Recovery Corp, they have a 20% fee	30%	PAMPA	Pam DeLancey
IC Systems	No	It seems very little effort is applied--small amts recouped		30 Pediatric Associates of North Atlanta	Kristin Conklin
Capital Recovery Corp	Yes			20 Roswell Pediatric Center	Debbie Darby

N/A		N/A	N/A	ACCC	Dr. Maxey
Revenue Cycle Associates	Yes			30 Children's Medicine	Trudy Hunley
Credit Bureau Associates	Yes	We don't turn over much and they're smaller amounts so.....	30% I think, it's been so long since we signed up I think that's it	Northside Pediatrics	Vicki Tittle
PDQ	Yes		Per our patient paperwork - We add 30% when being turned over to collections and they take a 30% fee for all monies collected.	NORTH FULTON PEDIATRICS	LEIGH ANNE BEARDEN
We dont have a collection agency. We manage this internally..				Children's Medical Group	Faisal Saleem