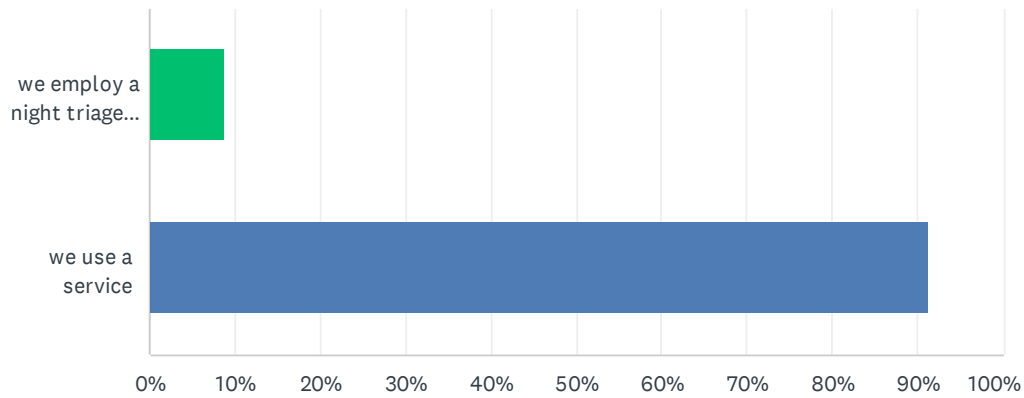


Q1 What is your practice doing in reference to triaging night calls?

Answered: 23 Skipped: 0



ANSWER CHOICES	RESPONSES	
we employ a night triage nurse	8.70%	2
we use a service	91.30%	21
TOTAL		23

Q2 If you use a service what service do you use?

Answered: 22 Skipped: 1

#	RESPONSES	DATE
1	CHOA	4/24/2023 8:59 PM
2	CHOA Nurse Advice Line	4/21/2023 11:35 AM
3	CHOA Nurse Call	4/21/2023 9:14 AM
4	Carolyn's Communications - The service contacts our on call provider. The providers take turns covering.	4/21/2023 7:18 AM
5	Choa advice line	4/21/2023 7:07 AM
6	The Perfect Answer / CHOA NAL	4/20/2023 4:55 PM
7	CHOA	4/20/2023 3:16 PM
8	CHOA Nurse Advice Line	4/20/2023 2:44 PM
9	Carolyn's Communications	4/20/2023 2:33 PM
10	CHOA nurse line	4/20/2023 2:30 PM
11	Carolyn's Communications before 10pm / CHOA after 10pm	4/20/2023 2:26 PM
12	CHOA Advice Line	4/20/2023 2:16 PM
13	CHOA	4/20/2023 1:59 PM
14	CHOA Nurse Advice	4/20/2023 1:46 PM
15	Carolyn's Communications and the CHOA Nurse Line	4/20/2023 1:41 PM
16	CHOA	4/20/2023 1:25 PM
17	CHOA NAL	4/20/2023 1:16 PM
18	Carolyn's Communication/ CHOA nurse line	4/20/2023 1:14 PM
19	CHOA	4/20/2023 1:13 PM
20	Our Providers take call	4/20/2023 1:11 PM
21	Carolyn's Communication	4/20/2023 1:09 PM
22	CHOA Nurse Line	4/20/2023 1:08 PM

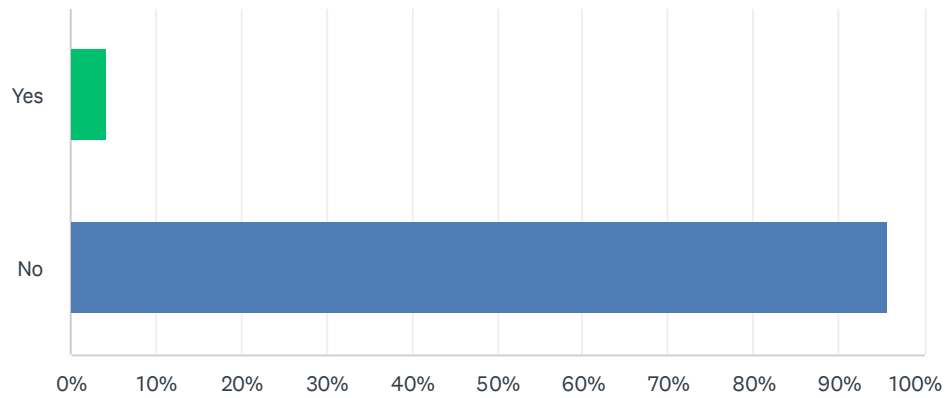
Q3 How are you passing on the cost of the CHOA Triage Service?

Answered: 21 Skipped: 2

#	RESPONSES	DATE
1	Not passing it on but plan to consider.	4/24/2023 8:59 PM
2	We are not	4/21/2023 11:35 AM
3	Discussing now	4/21/2023 9:14 AM
4	N/A	4/21/2023 7:18 AM
5	I'm not	4/21/2023 7:07 AM
6	We do not	4/20/2023 4:55 PM
7	Not	4/20/2023 3:16 PM
8	Not sure yet	4/20/2023 2:33 PM
9	we are not	4/20/2023 2:30 PM
10	All call's that a provider ends up having to take, we charge for. This does help in covering cost.	4/20/2023 2:26 PM
11	We tried billing the patient a few years back and it was a logistical nightmare. Now, we just absorb the cost.	4/20/2023 2:16 PM
12	to the patients contacting the service	4/20/2023 1:59 PM
13	we are not	4/20/2023 1:46 PM
14	we don't	4/20/2023 1:41 PM
15	we charge an annual admin fee to help offset the cost	4/20/2023 1:25 PM
16	We will start billing the patients	4/20/2023 1:25 PM
17	We eat the cost	4/20/2023 1:16 PM
18	We aren't	4/20/2023 1:14 PM
19	We are not right now. Tried to implement at the beginning of this year and got SO much negative feedback from our patients.	4/20/2023 1:13 PM
20	No plan as of yet	4/20/2023 1:09 PM
21	We are absorbing the cost	4/20/2023 1:08 PM

Q4 Does your practice use a panic button without a full security system?

Answered: 23 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	4.35%	1
No	95.65%	22
TOTAL		23

Q5 If yes, what company helped you with that? A practice is having trouble finding a company who will quote only a panic button. (The building is already secured with a full security system.)

Answered: 3 Skipped: 20

#	RESPONSES	DATE
1	No	4/21/2023 7:07 AM
2	EMC Security	4/20/2023 2:26 PM
3	We have panic buttons, and they were installed by Owen Security (but they also service our alarm system)	4/20/2023 1:08 PM