

Dear Transgender Health Program patients and families of patients,

We understand the immense impact that the COVID-19 (Corona virus) has had on our communities. Our goal is to keep you informed on how we plan to continue communicating with you about services and appointments amidst ongoing recommendations by the CDC.

University of Utah Health and University of Utah have already implemented provisions to reduce the spread of the virus including:

- An updated [visitor policy](#)
- A [hotline](#) to report symptoms and identify if you need to be tested
- Postponing and cancelling large sponsored events
- Academic classes are now being offered online, updates for the campus community can be found [here](#)
- Postponing and/or rescheduling non-urgent surgery cases to assure we have critical resources to ICU beds and ventilators for COVID-19 patients.
- Postponing and/or rescheduling all non-urgent clinical appointments with some options for telehealth.

Please be patient with us during this time as our staff continues to work on prior-authorizations, rescheduling appointments and answering your requests for information. The University of Utah's COVID-19 taskforce is assessing these decisions weekly and we will keep you informed as we know more.

We are still here for you.

Please reach out to us (see contact information below), our priority is keeping our communities safe and informed.

In the meantime:

- Wash your hands with soap and water regularly
- Avoid touching your eyes, nose or mouth
- Regularly clean and disinfect surfaces
- Practice social distancing by limiting exposure to crowds, avoiding handshaking and personal contact with others
- If you are experiencing a mental health crisis please call: 801-587-3000
 - Trans Lifeline 877-565-8860
 - Trevor Project 866-488-7386

Sincerely,

Cori Agarwal, MD
Director, University of Utah Transgender Health Program



Contact Us:
transgenderhealth@hsc.utah.edu
801-213-2195 option 1 (Leave us a voicemail)