

2024

# HERNANDO RESULTS BY THE NUMBERS

TAX YEAR 2023

## 1,871 TOTAL FILINGS

Completed by IRS  
Certified Volunteers  
for  
**FREE**

## \$841,950 ESTIMATED TOTAL SAVED BY RESIDENTS

2023 \$738,800

\*Based on 932 surveys submitted by 2024 VITA Clients

### TOP IDENTIFIED NEEDS

- AFFORDABLE HOUSING
- ACCESS TO HEALTHCARE
- TRANSPORTATION
- MENTAL HEALTH SERVICES
- JOB FAIRS & INTERVIEW WORKSHOPS
  - DEBT MANAGEMENT, BUILDING ASSETS, ETC.

## \$1.6 MILLION

### IN TOTAL FEDERAL REFUNDS

#### FOR HERNANDO VITA CLIENTS

\* Recent IRS surveys show the average Florida taxpayer receiving Earned Income Tax Credits (EITC) through VITA, had a household gross income of **\$32,000** and received on average **\$1,500** in refunds -- enough to help pay for preventative healthcare for a child, family groceries, increased housing costs, needed car repairs, and additional basic necessities.

# 31

- GREETERS
- TAX PREPARERS
- QUALITY REVIEWERS
- SITE COORDINATORS

### VOLUNTEERS

# 2,719

### VOLUNTEER HOURS LOGGED

# 5

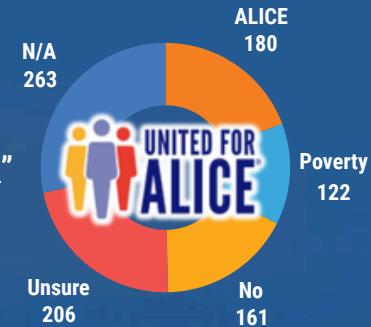
### VITA SITES

IN HERNANDO COUNTY

Roughly **1 in 4** Hernando households have earnings above the Federal Poverty Level, but below a basic cost-of-living threshold.

This population is referred to as "**ALICE**"  
Asset Limited, Income Constrained,  
Employed

\*The pie chart represents the number of VITA clients self-identified as ALICE or in poverty.



### RESULTS FOR JANUARY 23, 2024 - APRIL 12, 2024

VITA is an annual program where I.R.S. certified United Way volunteers provide FREE tax preparation to those who have low to moderate income, no rental property, and no farm income.

This program assists taxpayers who are struggling to make ends meet by saving them the cost of tax preparation and helping them claim all tax credits for which they are eligible.

*For more information on Hernando County's Volunteer Income Tax Assistance visit, [UnitedWayHernando.org/VITA](http://UnitedWayHernando.org/VITA)*

A United Way of Hernando County Collaborative



Volunteer Income Tax Assistance



United Way of Hernando County



# AND THE SURVEY



United Way of Hernando County

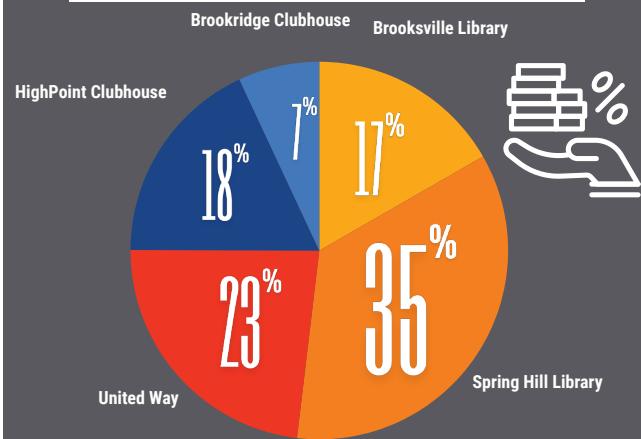
(BASED ON 932 SURVEYS SUBMITTED BY 2024 VITA CLIENTS)

## MOST VALUABLE RESOURCES TO HELP LOCAL RESIDENTS GAIN FINANCIAL STABILITY:



SAYS...

## PERCENTAGE OF TAX RETURNS FILED AT EACH VITA SITE:



"I am thankful I found out about this program. This is the second year VITA did my taxes and also this year they did my mom's. Great resource for the unemployed, those not making much annually and those on social security. Thank you!"

"Thanks for taking care of us and assisting with our taxes every year. Everyone is always so helpful, friendly, and knowledgeable. Thanks VITA!!!"

"My first time going to do taxes alone after my husband passed away. Everything went well. Thank you for being there!"

"I have to say we had a very good experience. From the ease of online scheduling all the way to the end of our visit, the process was very easy and stress free. One of the men in charge of supervision also even knew sign language. Kudos to all of you!"

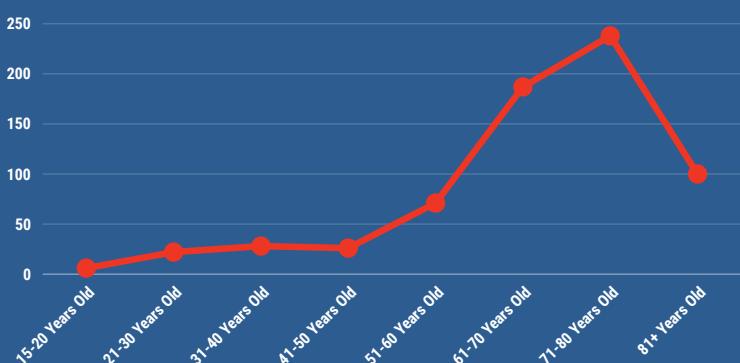
"My husband and I both want to thank you for sponsoring this free tax program. It has helped us immensely, our friends & neighbors too, all elderly senior citizens ranging from their 60's on up. We appreciate this help."

"I did have my taxes prepared by you and I truly appreciate the opportunity of doing so. Your service is so helpful to those of us who are old, retired and on fixed incomes, so thank you for your help to others and me."

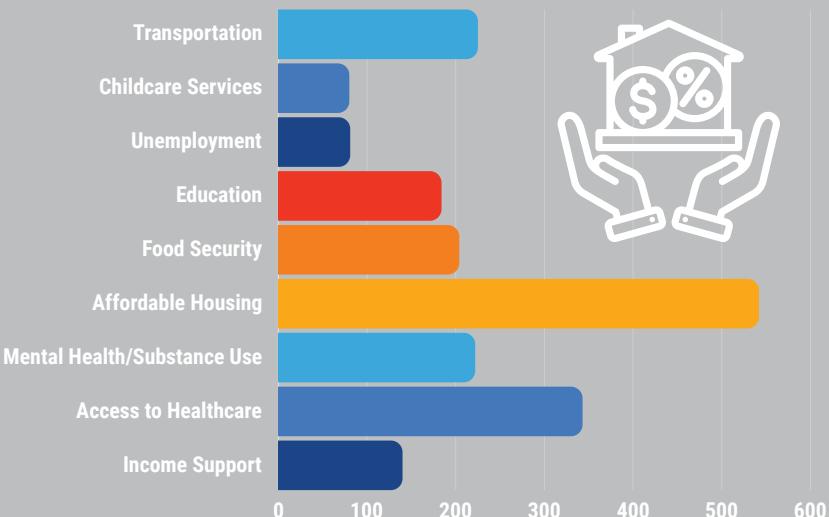
## CLIENTELE SOURCE OF INCOME:



## AGE RANGE OF VITA CLIENTS:



## HERNANDO COUNTY'S TOP NEEDS:



## TOP TWO REASONS WHY CLIENTS FILED THROUGH UNITED WAY'S VITA PROGRAM:

FREE

& Convenient