

2025 HERNANDO RESULTS BY THE NUMBERS

TAX YEAR 2024

A United Way of Hernando County Collaborative



Volunteer Income Tax Assistance

1,859

TOTAL FILINGS
Completed by IRS
Certified Volunteers
for **FREE**



\$1.6 MILLION

IN TOTAL FEDERAL REFUNDS FOR HERNANDO VITA CLIENTS

*Statistics show that 2.061M Florida taxpayers received an Earned Income Tax Credits (EITC) and received on average **\$2,689** in refunds from 2023 EITC tax returns processed in 2024 -- enough to help pay for preventative healthcare for a child, family groceries, increased housing costs, needed car repairs, and additional basic necessities.



\$836,550

**ESTIMATED TOTAL
SAVED BY RESIDENTS**

More for bills, rent, food,
gas, childcare expenses,
or savings



40 VOLUNTEERS

- GREETERS
- TAX PREPARERS
- QUALITY REVIEWERS
- SITE COORDINATORS

2,442 VOLUNTEER HOURS LOGGED



TOP IDENTIFIED NEEDS

**Based on 1,128 surveys submitted by 2025 VITA Clients*

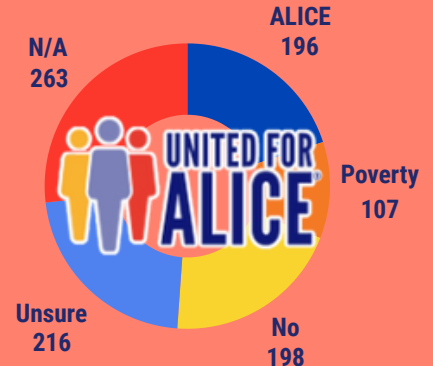
- AFFORDABLE HOUSING
- ACCESS TO HEALTHCARE
- TRANSPORTATION
- FOOD SECURITY
- MENTAL HEALTH SUPPORT



Roughly 1 in 4 Hernando households have earnings **above** the **Federal Poverty Level**, but **below** a basic cost-of-living threshold.

This population is referred to as "**ALICE**"
Asset **L**imited, **I**ncome **C**onstrained, **E**mployed

**The pie chart represents the number of VITA clients self-identified as ALICE or in poverty.*



RESULTS FOR FEBRUARY 4, 2025 - APRIL 15, 2025

VITA is an annual program where I.R.S. certified United Way volunteers provide FREE tax preparation to those who have low to moderate income, no rental property, and no farm income. This program assists taxpayers who are struggling to make ends meet by saving them the cost of tax preparation and helping them claim all tax credits for which they are eligible.

For more information on United Way's VITA program visit, UnitedWayHernando.org/VITA



UNITED WAY
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AND THE SURVEY SAYS...

(BASED ON 1,128 SURVEYS SUBMITTED BY 2025 VITA CLIENTS)

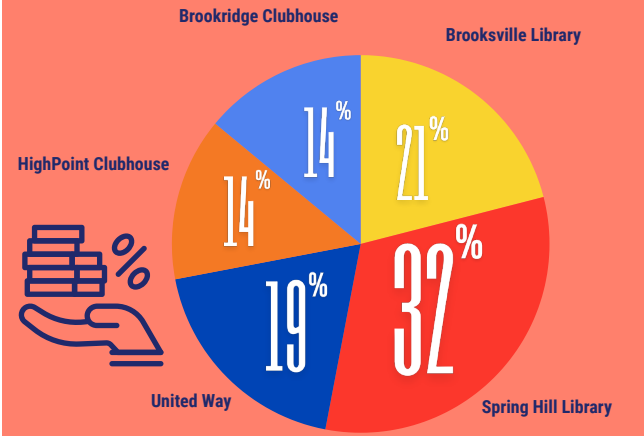


UNITED WAY
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MOST VALUABLE RESOURCES TO HELP LOCAL RESIDENTS GAIN FINANCIAL STABILITY:



PERCENTAGE OF TAX RETURNS FILED AT EACH VITA SITE:



"I've used this service for the last 6 years and they always do a wonderful job. I used to get anxious when it was tax time, but since using this service I schedule my appointment early and have my return in my account by the end of February. Thanks United Way."

"My experience was very pleasant. Staff were very knowledgeable, helpful, and friendly! I am happy that this service is provided to our seniors in Brooksville."

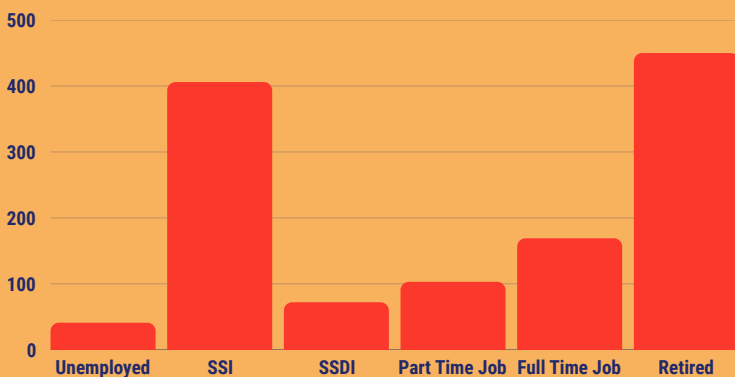
"I am very thankful for VITA doing my taxes for me. God Bless each and every one of you for taking your time & dedication to volunteer."

"This is my 4th year using VITA and I must say it's always a great experience. The volunteers are the Best, Thank You for making it great."

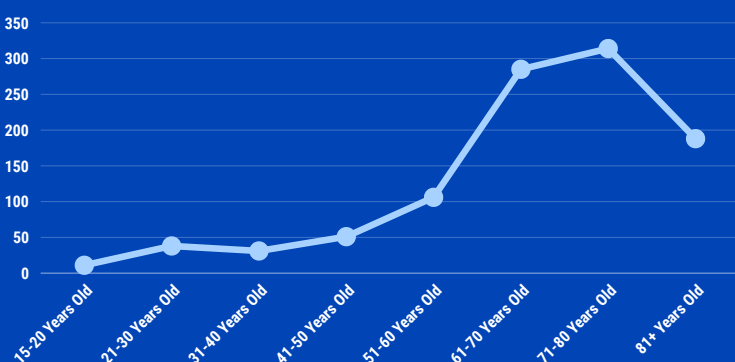
"First time using this service. VERY impressed with the speed and everyone's passion to help their fellow neighbor! I have never used a tax preparer before but will definitely be back next year. Thank you so much!!"

"We were extremely pleased with the service that we had during our appointment. Staff was friendly & knowledgeable in filling forms. Thank you for being #1."

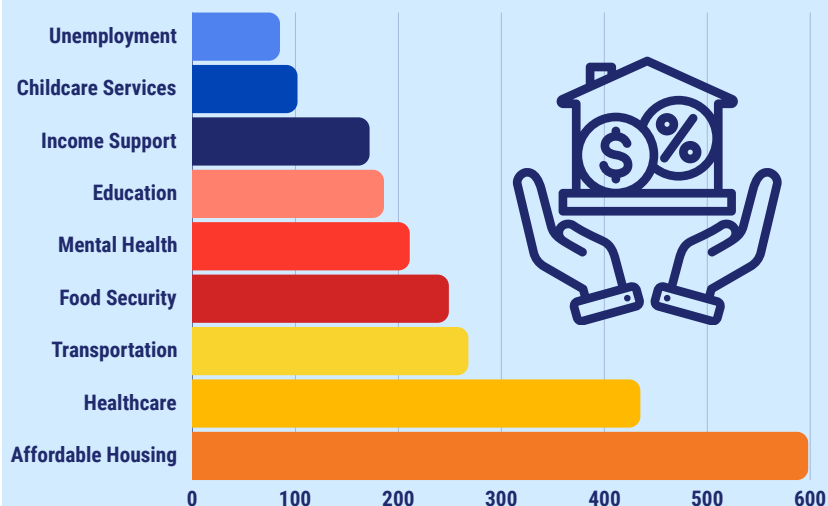
CLIENTELE SOURCE OF INCOME:



AGE RANGE OF VITA CLIENTS:



HERNANDO COUNTY'S TOP NEEDS:



TOP TWO REASONS WHY CLIENTS FILED THROUGH UNITED WAY'S VITA PROGRAM:

FREE & *Knowledgeable*