



Thank You VITA Volunteers

1,871
Total Filings
Completed

1,787
Returns
Accepted

EITC
\$235,237
(171)

CTC
\$117,168
(91)

2,719
Volunteer
Hours

\$841,950
Saved By
Residents

\$1.6M
In Refunds
Received

Because of You...



IMPACT by Location
Brooksville Library: 264 Transmitted - 246 Accepted

Brookridge: 308 Transmitted - 296 Accepted

High Point: 336 Transmitted - 323 Accepted

United Way Office: 442 Transmitted - 420 Accepted

Spring Hill Library: 503 Transmitted - 484 Accepted





2024 VITA Client Feedback

"I did have my taxes prepared by you and I truly appreciate the opportunity of doing so. Your service is so helpful to those of us who are old, retired and on fixed incomes, so thank you for your help to others and me."

"We were extremely pleased with the service that we had at appointment time, staff was friendly & knowledgeable in filling forms. Again we thank you for being #1."

"Always fantastic, friendly and most importantly knowledgeable individuals! Thank you and until next year!"

"This was our second time using your services and we once again were very happy with our experience. My husband and I both do volunteer work and we want to thank you for the time you have committed to VITA."

"I really appreciate this free tax preparation service provided through the VITA program. All of the volunteers were pleasant and knowledgeable."

"The people were friendly, easy to talk to, very professional, location was great, and we look forward to using their services next year. We appreciate having our taxes done by the same location and the same people. Thank you."

"My first time going to do taxes alone after my husband passed away. Everything went well. United Way was always something I contributed to during my employment years. Thank you for being there!"

"Awesome experience! Thank you for helping me get my taxes done. God Bless! "

"I have been attending at this location for the past 3 years. Everyone is so kind, helpful with so much information. Due to your wonderful staff, it's actually nice to have your taxes done. Thank you staff, you're so appreciated!"

"Great experience and help from the staff on handling my taxes will recommend going next year and relate my experience to other people for their great service and communication "



"Our appointment was great. From the woman at reception, the young lady that inputted our information to the gentleman that reviewed our return - all pleasant and contributed to an excellent experience. Thank you."



SCAN TO WATCH



WE'RE VITA