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Divya Shroff, MD, FHM, is a seasoned healthcare physician executive who intimately understands technology, operations and strategy through the lenses of innovation, change management and adoption. Dr. Shroff has had integral leadership roles in the two largest healthcare organizations in the US (HCA Healthcare and Veterans Health Administration) at the corporate and local level. She has clinically practiced as an internist before moving into executive roles in developing and advancing adult and children's health care service lines.

Dr. Shroff, most recently, held the post of Chief Medical Officer (CMO) at TriStar Centennial Medical Center (TCMC), HCA's flagship 750-quaternary care academic teaching hospital in Nashville for a decade. She ushered key hospital growth by having direct responsibility over Oncology, Pharmacy, Clinical Informatics, Patient Safety and Quality/Regulatory Compliance, Clinical Performance Improvement, and a 2000+ medical staff. During Dr. Shroff's tenure, TCMC gained recognition as a top 3 overall hospital in the state of Tennessee and became one of the largest EBITDA earning HCA hospitals. She collaborated with an independent medical staff and regional HCA transfer center to develop and implement "Auto-Accept" protocols to enhance Transfer Center operations, throughput, and admission growth. . She guided the strategy of physician recruitment for over 200 providers leading to the creation of numerous service lines and hospital departments. Under her leadership, she chaired multiple quality, patient safety and patient experience initiatives in such TCMC is now recognized for superior patient care, earning the Top Hospital Designation and Safety Score (A) from the Leapfrog Group for over 11 consecutive years (the only facility in the state of Tennessee to have this record) along with being an IBM Watson Health 50 Top Cardiovascular Hospital and 100 Top Overall Hospital. She led the hospital to achieve 2016, 2019 and 2022 Joint Commission reaccreditation with zero condition level deficiencies. Dr. Shroff was integral in the launch of TriStar Centennial's Graduate Medical Education department (ACGME) in 3 disciplines along with laying the foundation for the Thomas Frist Jr. Belmont Medical School collaboration with the hospital. She successfully led the organization through the COVID pandemic and year post as a quaternary care hospital, developing a COVID ECMO unit and now a lung recovery service line. Dr. Shroff supported the medical staff with development of new clinical trials and technologies, including becoming the first hospital in the United States to treat a patient with CRISPR. Dr. Shroff joined as the first female CMO to be hired by TriStar Centennial Medical Center, the flagship hospital of HCA Healthcare in its 56-year history.

Prior to TCMC, HCA Healthcare recruited Dr. Shroff in 2010 to serve as the first Chief Clinical Transformation Officer and Vice President overseeing meaningful use strategy and adoption. In this newly developed role, she listened, developed and improved physician workflow to achieve EMR adoption and meaningful use compliance. She successfully created an HCA wide physician leader program at the corporate, regional and facility level to guide independent medical staff to adopt multiple EMRs in the prescribed time frame across multiple states simultaneously. During her time at corporate HCA, Dr. Shroff's executive leadership and clinical expertise advanced HCA's attainment of Meaningful Use resulting in zero pay-backs, contributing to significant improvement in physicians' experience with technology across the board including being the visionary and leader of [HCAdoc.com](https://www.hcadoc.com), an online community that served more than 44,000 clinicians.

Before her relocation to Nashville, Dr. Shroff served as the Associate Chief of Staff—Clinical Informatics at the Washington DC Veterans Affairs Medical Center (DCVAMC). While at DCVAMC, she played a pivotal role in the leading the development of projects that gained national recognition such as Blackberry EKG transmission for off-site cardiologists which led to her becoming known as “Dr. Blackberry”, electronic Provider Handoff Tool, and inpatient interactive bedside televisions that communicated with the VA’s electronic medical record (CPRS).

Dr. Shroff was HCA Healthcare’s first graduate of The Health Management Academy’s GE Fellows Program for Physician Executives in 2013 and was awarded a Fellowship in Hospital Medicine by the Society of Hospital Medicine in 2010. She has been published in a variety of scientific journals and has been recognized in TIME Magazine, Washington Post, and CIO Magazine. She has presented her work on Clinical Transformation at HIMSS and other organizations. She is an accomplished public speaker who has presented publicly in a myriad of formats. Dr. Shroff earned her Doctor of Medicine degree from the University of Missouri-Kansas City 6-year BA/MD and completed her internship and residency in internal medicine at Barnes Jewish Hospital/Washington University School of Medicine in St. Louis. She started her career in internal medicine for many years in the ambulatory and hospital space for Georgetown University and George Washington University at DCVAMC.

Dr. Shroff is currently an Executive-In-Residence for The Health Management Academy (“The Academy”), advising the physician executives who are enrolled in The Academy’s Amazon AWS sponsored 2-year fellowship for Chief Health and Medical Information Officers. She was selected for this role given her modern day approach and keen understanding of the challenges facing current and future physician executives who are the future hospital executive workforce. “The Academy” is an affiliate of Welsh Carson Anderson and Stowe (WCAS). The Academy is a strategic partner of WCAS that provides research, knowledge sharing, and leadership development to 150 of the nation’s largest health systems and most innovative healthcare companies.

Dr. Shroff lives in Nashville, TN with her husband and two daughters. In her free time, she enjoys spending time with her family pursuing hobbies of music, swimming, hiking and traveling. She is an avid reader and volunteers her time with the Middle Tennessee Girl Scouts as well as serves on the Friends of Radnor Lake Board and the University School of Nashville Board.