# Google IT Support
## PROFESSIONAL CERTIFICATE

### Receive IT training developed by Google!

Discover a career in information technology through a no-cost certificate program developed by Google and hosted on Coursera. With cutting-edge virtual courses, hands-on labs and more, the Google IT Support Professional Certificate program is designed to prepare you to start a career in IT support!

This five-course certificate program can prepare you for an entry-level role in IT support. Whether you're a digital native or are completely new to the field, Goodwill can train you for success in IT.

### What to expect after enrolling:

- Education on the IT skills needed to succeed in the highly competitive workforce
- A dynamic mix of video lectures, hands-on labs and support from Goodwill
- Introduction to troubleshooting, customer service, networking, operating systems, systems administration, automation and security
- Job placement and career advancement services provided by Goodwill

## PREPARE FOR THE DIGITAL WORKFORCE!

To find out if you qualify for the Google IT Support Professional Certificate program, please contact:

**Goodwill Industries-Knoxville, Inc.**
**email us at: GoogleProgram@gwiktn.org or call us at: 865.588.8567**
**www.GoodwillKnoxville.org/googleit**

#DigitalSkills4Goodwill
#GrowWithGoogle

**coursera**   goodwill

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### 1. Receive IT training developed by Google.

This five-course curriculum is designed to prepare you for an entry-level role in IT support.

### 2. Discover and access new opportunities in IT.

In under 6 months, develop the skills to launch a career as an IT support professional.

**Train with Goodwill® and launch a career in IT support.**

### 3. Completing this program can open access to 150,000 unfilled IT support jobs across the U.S.

A $50k+ salary is closer than you think!

### 5. Let Goodwill prepare you for the changing digital workforce.

Full scholarships are available for qualified applicants. To find out if you qualify for the Google IT Support Professional Certificate Program, use the contact info below.

### 4. Why Goodwill?

When it comes to education, hands-on job skills training and career navigation planning, many people need help. Goodwill provides the skills training and placement services you need to reach your goals.

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