



DOUGLAS COUNTY COVID-19 RESPONSE TEAM

JOINT INFORMATION CENTER PRESS RELEASE - FOR IMMEDIATE RELEASE – June 15, 2020

DOUGLAS COUNTY COVID-19 RESPONSE TEAM - DAILY LOCAL UPDATE

(Douglas County, Ore.) CHI Mercy Medical Center Sets New Guidelines for Visitors with New Visiting Hours

Effective today, Monday, June 15, 2020, CHI Mercy Medical Center is welcoming visitor's back to the Roseburg hospital. Visitors (people that are not patients or Mercy employees) will be allowed to visit on a limited basis, while following a specific set of guidelines during set Visitation Hours from 7:00 am to 7:00 pm daily. The hospital has been closed to outside visitors since the onset of COVID-19 in Oregon.

“The ongoing safety of patients, caregivers, and our communities remains CHI Mercy Health’s top priority as we face the COVID-19 pandemic,” Mercy officials stated. “To that end, Mercy has implemented guidelines for all visitors (people that aren’t patients or Mercy staff) desiring to enter our facilities. We have created these temporary steps to keep the care environment as safe as possible while also recognizing the value visitors bring to patients and their loved ones.”

CHI Mercy Medical Center welcomes the following visitors per day:

- One individual visitor per patient per day during visiting hours. Visiting hours are from 07:00 am to 07:00 pm.
- One support person for mothers in the Family BirthPlace unit.
- A maximum of two parents / guardians for children.
- One caregiver or attendant of a patient needing assistance due to a disability.
- Family member(s) of a patient undergoing end-of-life care, as approved by the nursing supervisor and/or unit director (not to exceed four).
- Children under 12 are not permitted.

To help ensure the safety and health of patients and caregivers all visitors must:

- Be in good health.

NO visitors will be allowed who:

- Refuse to comply fully will all infection control requirements.
- Have known, active, suspected, or presumptive diagnosis of COVID-19, or have a test pending for COVID-19
- Have any of the symptoms being screened for at entry.
- Do not complete a screening at the patient/visitor entrance. The screening will consist of visual observation, measurement of body temperature and medical questions about:
- Symptoms including, but not limited to, fever, sore throat, runny nose, cough, shortness of breath, and body aches.
- Have traveled internationally within the past 14 days, or traveled on a cruise ship in the last 30 days.

Additionally, to help ensure the safety and health of patients and caregivers all visitors must:

- Enter and exit only through the designated patient/visitor entrance and during visiting hours only.
- Use provided hand sanitizer or wash hands with soap and water for twenty seconds before entrance into the facility and frequently throughout stay.
- Maintain physical distancing from others while in the facility. This includes staying at least six feet from others while in the facility and avoiding congregating in any public space.
- Wear appropriate protective equipment. All visitors are strongly encouraged to wear a face covering while in the facility and in the patient’s room. Visitors should bring their own face coverings or masks.
- Use of good respiratory etiquette. Please cover your mouth when you cough and wash your hands frequently.
- Limit movement directly to and from the entrance/exit to the patient’s room.

Moving forward, they will continue to monitor the risk of COVID-19 closely and will adjust their visitor guidelines as appropriate to keep our patients, visitors and caregivers safe. Please note that the new guidelines are subject to change with limited notice based on state requirements and rates of COVID-19 cases. For more information, [click here](#).

Douglas County COVID-19 Test Results: It is Monday, June 15, 2020, and as of 12:00 pm today, there are NO new cases of COVID-19 in Douglas County. The total number of positive cases in Douglas County is 29. Testing continues, as DPHN has been holding 2-3 clinics a week and hospitals, urgent cares and clinics continue to test. **Twenty-nine people have tested positive in the county and twenty-eight of those twenty-nine have recovered.** DPHN defines recovery as an end to all symptoms after a positive test for COVID-19. DPHN continues their epidemiologic investigations, identifying individuals who may have had close contact with individuals that have tested positive for COVID-19, advising and supporting quarantine. The majority of the individuals who have tested positive earlier have now recovered. The first positive COVID-19 case in Douglas County was announced on March 8, 2020. Thanks to the great work that Douglas County has done social distancing and staying home, we’ve had 29 cases in 99 days.



U.S. Department of Veterans Affairs
Veterans Health Administration
Roseburg VA Health Care System



American Red Cross
Southwest Oregon Chapter



Here are the current numbers for Douglas County:

New Cases as of 12:00 pm June 15, 2020	Total Confirmed Cases	Total Recovered Cases Of those that tested positive	Total COVID-19 Deaths	Total Currently Hospitalized Of those that tested positive	Total Negative Test Result	Total Presumptive Cases
0	29	28	0	1	3830	0

The Oregon Health Authority (OHA) has expanded their reporting for COVID-19 case management and will now include presumptive COVID-19 cases. DPHN will also be reporting presumptive cases and will use the OHA's definition of presumptive as having had close contact with a known, confirmed COVID-19 case, showing symptoms and not yet having a positive nasal swab/PCR test for COVID-19.

Getting Tested & Testing Clinics

The next drive-through testing clinic will be Tuesday, June 16, 2020. As a reminder, if you are having symptoms of COVID-19 including cough, fever, shortness of breath, muscle aches and pains, diarrhea, sore throat or decreased sense of smell and taste, talk to your health care provider about being tested for COVID-19. Patients without a Primary Care Provider, that are looking for a COVID-19 test should contact the Sutherlin Aviva Health Clinic at (541) 459-3788. **The first drive-through testing site was piloted in the county on March 17, 2020, there have been 728 people tested in 35 the drive-through clinics, while additional testing continues in hospitals, urgent cares and clinics.** The drive-through clinics are led by DPHN, in conjunction with partner agencies including; Douglas County COVID-19 Response Team, Douglas County Board of Commissioners, Douglas County Sheriff's Office, Douglas County Public Works, local volunteers and local health professionals.

Oregon COVID-19 Case Update

Oregon Health Authority reports new cases once a day on its website at www.healthoregon.org/coronavirus. The Oregon Health Authority is also releasing the daily situation status report, which is produced jointly with Oregon Office of Emergency Management. It details the overall picture of the COVID-19 outbreak within the state and the response across government agencies. [Read more here about the daily situation status report.](#)

Facebook Live with Dr. Bob Dannenhoffer

Join us tonight, Monday, June 15, 2020 for the next virtual town hall Q&A with Dr. Bob Dannenhoffer, your Douglas County Public Health Officer at 6:00 pm, hosted by DPHN and found on the [DPHN Facebook page](#).

Continue to Take Care of the Mental You - Mental Health Resources

Fear and anxiety are normal reactions to the abnormal situation we are all living with right now.

Here are a few tips for Helping Cope with Stress, Anxiety and Fear:

- Remember to stay in touch with family and friends, whether over the phone or internet or if possible in-person. Plan and set check ins, meetings or get togethers.
- Other ways of managing fear and anxiety include taking care of your own health by eating well and doing activities you take pleasure in.
- Stay informed, but also remember to take a break from reading or watching coverage about the virus. Continual monitoring of the onslaught of COVID-19 information can be very upsetting to your mental health.
- Find information sources that you trust and that give local information regularly. Balance information seeking with activities you enjoy and that make you happy.
- Reach out and seek help if you have the common signs of mental distress or an increase in any of the following: *Feelings of numbness, disbelief, changes in appetite, energy and activity levels, difficulty concentrating, difficulty sleeping or nightmares and upsetting images or thoughts, physical reactions such as headaches, body pains, stomach problems and skin rashes, anger or short-temper, worsening chronic health problems or increased use of alcohol, tobacco or other drugs.*

We know that this is a complicated time and wanted to remind you that help is available. You can seek help locally by calling the Douglas County COVID-19 Hotline at (541) 464-6550 or [Compass Behavioral Health](#) at (541) 440-3532 or (800) 866-9780. Outbreaks and disasters like this often also lead to increases in domestic, sexual and gender-based violence, if you are a victim of domestic or sexual violence, there is help available. Call [Peace at Home Advocacy Center](#) (formerly Battered Persons' Advocacy) at (541) 673-7867 or (800) 464-6643. The Oregon Health Authority also has resources available, [Click here for OHA Behavioral Health Resources](#).

OHA has recently added a section with resources for veterans:

- [ODVA's Veteran Navigator](#): A comprehensive hub site for resources for veterans, military service members, and their families
- [Oregon Military Helpline](#): Free and confidential crisis intervention and sensitivity to military-specific issues
- [VA Crisis Line](#): Connect with caring, qualified responders with the Department of Veterans Affairs
- [MakeTheConnection.net](#): Connects veterans, their family members and friends, and other supporters with mental health information, local resources and veterans' own stories of recovery

Protect Seniors from Investment Fraud

It is World Elder Abuse Awareness Day, and it's a good reminder to protect the seniors in your life from financial exploitation scams. COVID-19 has amplified isolation and loneliness for our elder population and left many seniors vulnerable to financial fraud. According to the Oregon Division of Financial Regulation, financial abuse can happen any time, but perpetrators often use times of seclusion to strike, such as during a health crisis or after the death of a loved one.

They will often gather personal information from obituaries and social media to target their victims. Many schemes involve using fake information to build trust with seniors and get more involved in their lives. Also, senior financial exploitation is often difficult to identify.

ODFR offered these five examples of what to watch for:

- A new and overly protective friend or caregiver, especially if the senior is considering surrendering financial control to the person.
- Fear of or sudden change in feelings about somebody.
- A lack of knowledge about financial status or reluctance to discuss financial matters.
- Sudden or unexplained changes in spending habits, a will, trust, or beneficiary designation.
- Unexplained checks made out to cash, unexplained loans, or unexplained disappearance of assets (cash, valuables, securities, etc.). Also, watch for suspicious signatures on the senior's checks or other documents.

Here are a few tips to help if you believe a senior you know or love is being targeted:

- **Contact** – Stay in touch with older family members, friends, and neighbors. Call or leave a note on their front door. It is essential for them to know you are thinking of them.
- **Inform** – Make sure the older people in your life understand that fraudsters are using the pandemic to exploit them. You can share the division's information about [coronavirus scams](#) and its [tips to keep seniors safe from fraud](#).
- **Act** – Contact the division's advocacy team one of three ways to report scams and potential senior financial exploitation:
 - Call 888-877-4894 (toll-free)
 - Email financialserviceshelp@oregon.gov
 - Visit [oregon.gov](#) to file a complaint

Lastly, financial professionals are mandatory reporters for suspected elder financial abuse in Oregon. If you are an agent, advisor, broker-dealer or representative, you can also [Request a Safe Senior Speaker](#) so you can learn how to spot and report suspected elder fraud. You can also [file a suspected financial abuse report](#) on the division's website.

Stay Informed with the Accurate Information

Your Douglas County Board of Commissioners, Douglas County Public Health Officer, Dr. Robert Dannenhoffer and the Douglas County COVID-19 Response Team have been working hard to cooperatively provide accurate and timely information to Douglas County residents since March 8, 2020.

Local COVID-19 Hotline: If you have questions about resources available, call the COVID-19 hotline, staffed by local volunteers at (541) 464-6550 from 8:00 am to 5:00 pm, 7 days a week.

Stay up to date on COVID-19 in Douglas County on the [Douglas County Government website](#) or the [DPHN website](#). Find additional information on state or federal COVID-19 response from the following websites: [Oregon Health Authority](#), [Centers for Disease Control](#), and by calling or logging onto [211Info](#).

Got Questions about the Governor's Phased Reopening Plans? If you have questions or need more information about the Governor's Phased Reopening Plans or Sector Specific Guidelines go to <https://govstatus.egov.com/reopening-oregon>. There is also a video presentation about Phase Two available [here](#). Or you may contact the [Governor's Office](#), the [Oregon Health Authority \(OHA\)](#) or the [Oregon State Office](#) responsible for regulating your business or agency, or the business or venue that you wish to visit.

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