

## FLEX MLS FAQ

### Why are we switching MLS platforms?

- As the VBR approached its contract renewal with Rapattoni, the VMLS Operations Committee was tasked with reviewing other options on the market in pursuit of the VMLS' mission to provide relevant technology and accurate data to our members. This decision was over one year in the making, as the Operations Committee and VBR staff reviewed multiple different platforms to find the best option for our membership. We truly believe this is the BEST option and are excited to partner with FBS.

### What is FLEXMLS?

- Flexmls is a listing and search platform, created by FBS, built on speed, flexibility, and customization with seamless cross-platform integration between desktop access and their in-house developed native mobile app. Flexmls also uses the first MLS vendor-created API tool to allow for improved data control, versatility and easier & faster 3rd party integration.
- FBS has a 40-year history of creating technology solutions and was recently recognized as of [Forbes 2019 Small Giants](#). FBS is a forward-thinking, progressive company that is a consistent industry leader in providing the most update-to-date MLS technology to its users.

### Will my dues increase?

- The agreement with FBS was negotiated to ensure there will be no increase in your MLS membership dues.

### When is this change happening?

- Our "Live" date for the switch will be June 1<sup>st</sup>, 2020. There will be three weeks of parallel runtime, where VMLS Members will have access to both systems, leading up to the Live date to introduce the system. Although members cannot enter or modify listings on Flexmls until the Live date, members may search for listings, print reports, and review/update their contacts and saved searches.

### What about my RETS partners and IDX/VOW data feeds?

- The MLS Director will be working with all 3<sup>rd</sup> party RETS, and IDX vendors currently receiving data feeds to ensure they are aware of the change and appropriate measures are taken to make the transition as seamless as possible, and no disruption to member websites or data feeds. In addition, the FBS Spark API can help you and your vendors build the most robust back office tools possible. Saved searches, client portal collections and contacts are all waiting and available through the Spark API.

### What kind of training will be available?

- We have in our agreement 14 on-site training sessions. We will have some scheduled prior to launch during our "Run Parallel" period (period runs May 11-31, 2020), with

additional in-person training sessions offered through the summer and winter of 2020. There will also be live and recorded webinars on specific topics available to VBR members.

**Is there a new app to use for mobile?**

- Yes, a priority in making the move to Flexmls was ensuring that you have [the most modern and powerful mobile tools](#) on the market to satisfy the needs of your clients efficiently. With the [Flexmls Pro app](#), you have 100% continuity with Flexmls Web: the most powerful mobile MLS at your fingertips - no sacrifices. From anywhere, you can maintain listing data in real-time and access your saved searches, search templates, contacts, subscriptions, and portals.