



***Are you a good listener?  
Are you compassionate?  
Do you enjoy helping others?  
Become a COPE Volunteer!***

COPE offers emotional support and crisis intervention to people in southeastern Wisconsin through its 24-hour hotline, a website and outreach. The hotline is run by volunteers, and COPE offers trainings twice a year to recruit and train volunteers.

COPE presents new volunteer training 5 to 9 p.m. Monday, Jan. 13 and Wednesday, Jan. 15, 2020. New volunteers must attend both sessions.

During the upcoming volunteer training, COPE staff and experts from the community will provide information and skills to new listeners in the areas of reflective listening, mental illness, suicide prevention and crisis intervention. In addition to two classroom training sessions, four hours of working with a veteran listener volunteer is required.

After the completion of training, volunteers are asked to provide 2 - 4 hours per week of work as a listener. Flexible daytime and evening scheduling is available. Contact Cecile Duhnke, Hotline Coordinator, at COPE for more information or to schedule an interview. Call 262-377-1477 or email [cduhnke@copeservices.org](mailto:cduhnke@copeservices.org).