

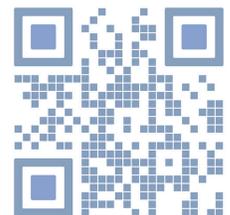


CITY OF ST. LOUIS
WATER DIVISION



ST. LOUIS CITY WATER UTILITY ASSISTANCE PROGRAM

During the 2020 Pandemic, the **City of St. Louis Water Division** instituted a water shut-off-moratorium for residents, a common practice for cities during the pandemic. \$1 million of **American Rescue Plan Act (ARPA)** funds has been allocated to assist residents with past-due water accounts. See back for more details.



COLLECTOR OF REVENUE
GREGORY F.X. DALY
STLOUIS-MO  GOV

SCAN THE QR CODE OR CLICK THE [LINK](#) TO START THE ONLINE WATER UTILITY ASSISTANCE APPLICATION

APPLY TODAY!

The **St. Louis Water Assistance Program** also includes a financial literacy component and mandatory enrollment in a repayment plan to ensure that residents can pay off their water debt in full.

Funds will be awarded on a first-come, first-served basis and consist of a one-time credit of up to \$500.

ELIGIBILITY

✓ **St. Louis City Resident**

✓ Household income at **80% AMI (Area Median Income)** or below

Family Size	Annual Income	Family Size	Annual Income
1	\$62,400	5	\$96,250
2	\$71,300	6	\$103,400
3	\$80,200	7	\$110,500
4	\$89,100	8	\$117,650

80% Area Median Income Chart

✓ **Demonstrate COVID-19 Hardship** (i.e., lost income or additional costs due to the COVID-19 crisis, for reasons including but not limited to: Cut hours; Job loss; Funeral expenses; Treatment costs)

✓ **Over 90 days delinquent**

✓ Must enroll in a **debt repayment plan** for outstanding water and refuse charges and agree to receiving financial literacy information from the *Saint Louis City Treasury Division*

HOW DO I APPLY?

Click the [link](#) to start the online application.

Assistance is being distributed based on available funding on a first-come, first-served basis. The program will no longer be available when dollars run out.

REQUIRED ELIGIBILITY DOCUMENTATION

- **Photo ID**
 - A photo of a valid Missouri State Photo ID or valid Drivers's License
- **Proof of Primary Residence** (Must match service address for St. Louis Water Division Account). At least one from the following list:
 - Valid State ID
 - Valid Driver's License
 - Utility Bill (other than water bill)
 - Copy of your most recent City, State or Federal tax return
 - Voter registration
- **Demonstrate COVID-19 Hardship** (i.e., lost income or additional costs due to the COVID-19 crisis, for reasons including but not limited to: Cut hours; Job loss; Funeral Expenses; Treatment Costs)
 - Proof of COVID-19 Hardship may be a self-attestation statement
- **Proof of Earned and Unearned Income for all Household Adults**
At least one of the following for ALL adults with income:
 - (Proof must show gross pay)
 - 2 consecutive check stubs that are less than 60 days old
 - Letter from employer
 - Pension letter
 - Armed Forces Allotment
 - Child Support
 - Union Funds or Strike Benefits
 - Government benefit statement letters
 - SSI/SSDI Award Letter
 - Temporary Assistance for Needy Families (TANF)
 - Unemployment award
 - WIC or SNAP award letters or benefit statements
 - If self-employed
 - Most recent tax return
 - Profit and loss statement
- **Proof of Social Security Number for all Household Members**
At least one of the following:
 - Social Security Card
 - Award letter
 - Tax return with the social security numbers for all household members
- **Past Due Water Utility Bill**
 - Most recent water utility bill at least 90 days past due