

Tim Beeler

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Accounting Professional | CPA Candidate

Accounts Receivable professional with a B.S. in Accounting and 20+ years of business leadership experience. Combining technical accounting skills with proven client service excellence. Known for attention to detail, clear communication, and problem solving skills. Pursuing CPA licensure through the MAcc program in 2026.

EDUCATION

Bachelors of Science, Accounting in Accounting

Western Governors University • Salt Lake City, UT • GPA: 3.0 • 11/2025

WORK EXPERIENCE

Scouting America, Nevada Area Council, Troop 55 • Reno, NV • 08/2023 - Present

Treasurer (Volunteer)

- Oversee financial reporting and budget management for a nonprofit organization. Including payment distributions and collections, ensure compliance with nonprofit regulations, including US tax regulations and Scouting America policies.
- Executed cash identification and journal entries for payments received, ensuring accurate application to customer accounts, which improved reconciliation efficiency by 100% within 3 months.
- Partner with committee members on financial planning and fiscal responsibility, support Scouts with financial guidance and planning of annual activities. Ensuring reporting is up-to-date and accurate.

Sagebrush & Sawdust • Reno, NV • 04/2023 - 05/2025

Owner

- Managed complete business accounting and administrative duties, including accounts payable, invoice tracking, financial analysis, and year-end reporting.
- Enhanced customer satisfaction by effectively tracking and resolving AR Aging issues, ensuring timely payments and maintaining accurate records across all accounts.
- Established vendor and customer relationships, ensuring prompt communication and accurate customer accounts and records.

Bill.com • San Jose, CA (Remote) • 06/2022 - 01/2025

Director, Customer Experience Advocacy & Strategy

- Implemented a Voice of Customer program reducing time to resolve B2B payment issues from five days to 20 minutes in under eight months, showcasing complex problem solving, detail-oriented, and proactive resolution skills.
- Collaborated cross-functionally with Payment Ops, Product, and Engineering to surface issues on “Where’s my payment?” pilot improvements, strengthening customer and agent experience: TTR 4–5 days → <20 min in 60 days.

Archilogic • Zurich, Switzerland (Remote) • 09/2020 - 03/2022

VP of Customer Support and Operations • Full-time

- Responsible for all customer's needs and escalations, working directly with to address and resolve issues, partner with product leadership to provide direct customer feedback: CSAT 20% increase in six months.
- Managed vendor relationships and end-to-end invoice and billing, ensuring accuracy, timely reconciliations, and transparent reporting with a high level of professionalism and attention to detail that reduced invoice discrepancies by 25% and improved customer relations.

WeWork • New York, United States (Remote) • 04/2016 - 09/2020

Sr. Director of Global Customer Support

- Developed and executed a global customer support strategy, resulting in a 20% boost in customer service utilization and improved overall experience.
- Led organization-wide initiatives that improved cross-departmental communication and operational consistency, applying strong organizational skills, interpersonal skills, and professional judgment to align finance, support, and facilities teams during a period of rapid global expansion.

Apple Inc. • Cupertino, CA (On-Site) • 11/2005 - 04/2016

Unix System Administrator / Project Management • Full-time

- Achieved 99.982% uptime in global data centers, deploying systems for node monitoring, data collection, and analytics.

CERTIFICATIONS

Bookkeeping Certification • 08/2025

Intuit

SQL for Data Analysis • 05/2020 - Present

Udemy

QuickBook ProAdvisor II • 11/2025

Intuit

Project Management

UC Santa Cruz

VOLUNTEERING & LEADERSHIP

Scouting America, Nevada Area Council • 02/2025 - Present

District Chairman • Reno, NV

SKILLS

Customer Experience: Customer Service

Systems & Tools: ERP, Microsoft Excel, Quickbooks, Stripe, tableau

Financial Services: Accounting Software, AP/AR, Bookkeeping, GAAP, General Ledger