

Home > Completing Corrective Action (Firm)

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Average **5.0**

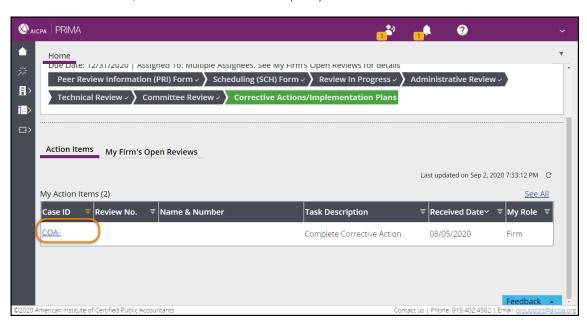
For information on requesting a replacement or waiver of a corrective action, see Requesting Replacement for Corrective Action (Firm) or Requesting Waiver for Corrective Action (Firm).

Corrective Actions should only be marked Complete and Submitted when they are actually complete. Any questions regarding your corrective action or implementation plan should be sent directly to your Administering Entity outside of PRIMA via telephone, email, or post.

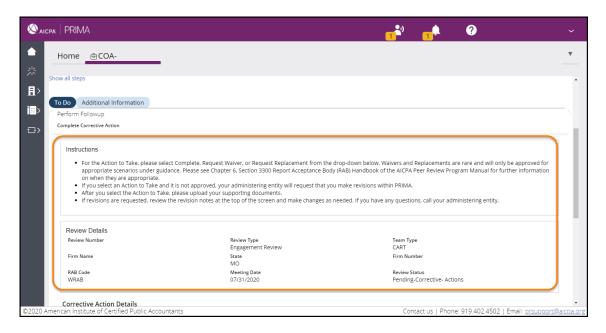
Note: You will need to acknowledge your acceptance letter before you are able to complete the below steps. See Acknowledging Acceptance Letter or Implementation Plan (Firm) for instructions.

To submit supporting documents as evidence for completed corrective actions, perform the following steps:

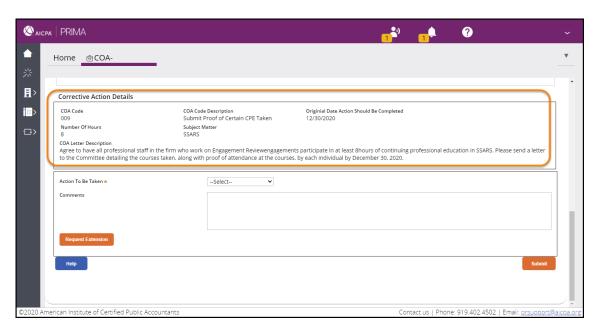
1. Under **Action Items**, click the corrective action (COA) **Case ID**.



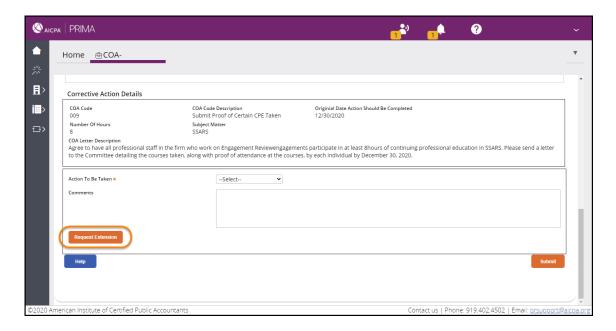
2. View the Instructions and Review Details.



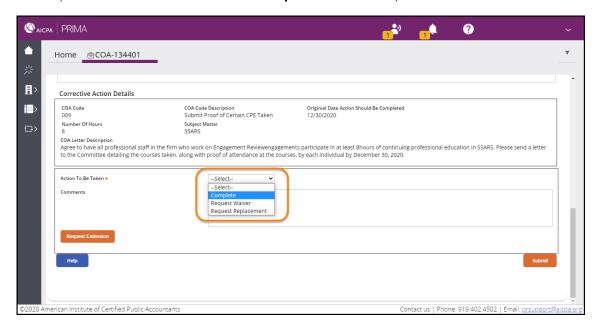
3. View the Corrective Action Details.



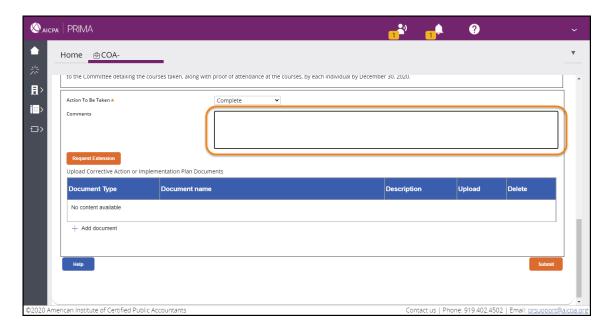
4. You can request an extension of the corrective action due date with your administering entity by selecting **Request Extension**. See **Requesting Extension for Corrective Action (Firm)** for instructions.



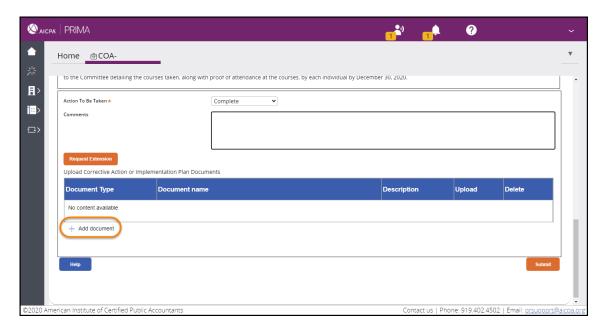
5. To complete the corrective action, select **Complete** from the drop-down.



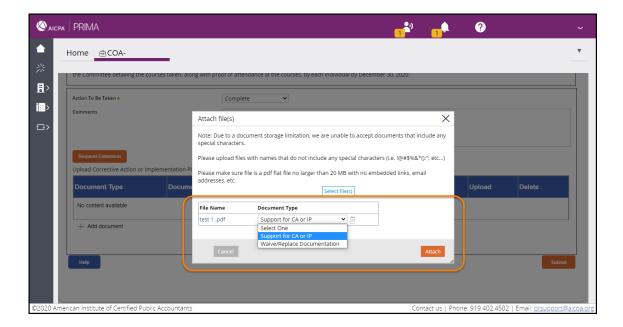
6. Enter in appropriate **comments** for the completion.



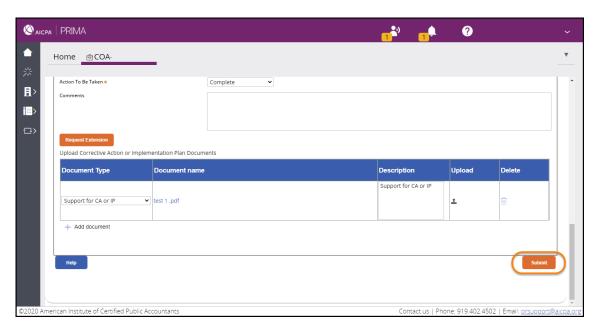
7. Upload supporting documents. Under **Upload Corrective Action or Implementation Plan Documents**, click the **Add document** plus (+) icon. For details on browsing for and uploading files, see **Uploading Documents in PRIMA**. This step is optional.



8. Select the appropriate **Document Type**.



9. Once all supporting documents are uploaded, click **Submit**.



The completed case will be submitted to the technical reviewer.

Waiver

Generally, corrective actions and implementation plans are not waived. Here are some examples of when a waiver may be appropriate:

- The firm no longer performs the types of engagements that were the source of the deficiencies.
- The firm no longer performs auditing and accounting engagements.
- The firm has been sold and is not licensed to practice (this does not include mergers or where the partners have taken their clients to another firm).

In each of the scenarios above, the firm must provide a written representation of the reason and its intention not to perform these types of engagements in the future, if applicable. This written representation should be uploaded into PRIMA as support for the request to waive.

Corrective actions and implementation plans may be replaced if the corrective action or implementation plan was specific to an industry that the firm no longer performs engagements in but the systemic cause of the deficiency extends to other aspects of the firm's practice (in this instance, please provide a written representation and upload this into PRIMA as support for the replacement request).

See Chapter 6, "Monitoring Corrective Actions and Implementation Plans" of the RAB Handbook for additional information and specific guidance.

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