



PRESS RELEASE

New York, 24 June 2021

As Germany opens borders, Lufthansa resumes important Charlotte-Munich service with flagship A350-900 aircraft

- Lufthansa once again connecting Charlotte's robust business community with Munich, Germany and beyond
- Intercontinental transatlantic service offers three weekly flights from Charlotte beginning July 3rd
- Lufthansa Group's flight network ramps up in the Mediterranean and Southern Europe, popular summer destinations for U.S. travelers
- Lufthansa and Munich Airport offer travelers a 10-star experience

Exciting news for the greater Charlotte region is coming on **Saturday, July 3rd**, when Lufthansa resumes the important connection between Charlotte, NC and Munich, Germany. Lufthansa service commences with three weekly flights to and from Charlotte Douglas International Airport (CLT) and the airline's 5-star Munich (MUC) hub in Germany.

Now, with Germany, along with most of Europe, having opened their borders to vaccinated U.S. citizens, Lufthansa is meeting the pent-up demand of its loyal customers throughout the United States and connecting the Charlotte area to its growing network of international destinations.

The resumed route, an especially important one to the thriving German-American business community in Charlotte, operates out of CLT on Mondays, Wednesdays and Saturdays, using an **Airbus A350-900** with a three-class configuration offering Business, Premium Economy and Economy classes. Lufthansa flight LH429 will depart Charlotte Douglas International Airport at 6:30pm and arrive in Munich at 9:05am the following day. All times are local.

"Lufthansa has evolved into a key player in connecting Charlotte's flourishing business community, not only with the various industries operating in Munich, Bavaria and Germany, but also across Europe, the Middle East, Africa and beyond," said Frank Naeve, Vice President of Passenger Airline Sales, The Americas, Lufthansa Group.

"Just a few days ago, Germany opened its borders to vaccinated Americans, and I now couldn't be happier that the important Charlotte market is once again being served by Lufthansa, which further accelerates economic growth in the Charlotte

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region. The Lufthansa Group is committed to connecting people, cultures and economies, proudly serving as a bridge between Charlotte to the destinations we offer. As travel restrictions in Europe ease, we are excited to resume transatlantic service for our Charlotte area customers, many of whom have strong ties to the Bavarian region of Germany, as well as ties to other countries where we offer easy connections from our hubs,” he added

Charlotte – hub for German companies

“The Southern U.S. is an integral part of the German American business community. As travel restrictions continue to lift, the opportunity to reconnect with our counterparts abroad is essential. It is great to hear that the Atlanta to Frankfurt and Orlando to Frankfurt routes have been relaunched with full flights. The resumption of the Charlotte to Munich flight on July 3rd is particularly exciting as Charlotte is a large hub for German businesses. As we adjust to a new normal, the ability for global businesses to travel is imperative to keep transatlantic relationships alive,” noted Matthias Hoffman, President & CEO of the German American Chamber of Commerce of the Southern US.

Munich International Airport – the gateway to Bavaria

Lufthansa and Munich Airport offer travelers a 10-star experience, with both entities earning 5-star status by UK-based Skytrax, the international air transport rating organization.

Currently, the European Union Agency for Aviation Safety (EASA) has included Munich International Airport in a group of pilot airports (including Frankfurt) that exemplify safe travels in times of the Covid19 pandemic.

International routes from Munich to North America are gradually expanding. In the U.S., Chicago, Los Angeles, Newark, Washington DC, Denver and now, Charlotte, are all being served with scheduled flights. Also, in early July, scheduled flights from New York and Boston, both to Munich, will resume.

Expanding route network and worldwide connectivity

Lufthansa and the Lufthansa Group Passenger Airlines offer an extensive, worldwide network. Furthermore, as the summer travel season begins, an ever-expanding route network within Europe, and throughout the Middle East and Africa, is rapidly occurring. Aside from the Group’s home markets (Frankfurt, Munich, Vienna, Zurich, Brussels), some of the most traveled regions that North Carolinians visit, such as the Middle East and various European countries, such as Italy, France and Greece, are well serviced through the Lufthansa Group network.

Anyone planning a trip should take the time to research the various guidelines and requirements throughout their travel journey. Travelers transiting beyond Europe or

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transferring to EU destinations should also familiarize themselves with the latest entry regulations prior to departure.

Summer travel season 2021 – European leisure hotspots

For the summer 2021 travel season, the Lufthansa Group has ramped up its network reach throughout the Mediterranean and Southern Europe, both hotspot leisure destinations during the warmer months. For example, Lufthansa is now flying, non-stop, from its hubs in Frankfurt and Munich to thirteen locations in Greece, from bustling cities to idyllic islands. The thirteen locations are Athens, Mykonos, Rhodes, Corfu, Kavala, Thessaloniki, Kalamata, Preveza, Zakynthos, Thira, Kos, Chania and Heraklion.

Onboard the A350-900

The A350-900 is one of the world's most advanced, environmentally friendly long-haul aircraft. It uses 25 percent less kerosene, produces 25 percent fewer emissions and is significantly quieter on take-off. Lufthansa's A350-900s, part of the airline's 5-star offering, seat 293 passengers in a three class configuration with 48 seats in Business Class, 21 in Premium Economy and 224 in Economy Class. At just under 18.4 feet wide, the cabin is more spacious than comparable models of aircraft currently in operation.

Due to the aircraft's particular construction, passengers reach their destination feeling better rested. This is achieved through improved cabin pressure during the flight, as well as a novel LED lighting system that adjusts with the day and nighttime rhythm of the passengers.

Lufthansa Group hygiene concept – health is a main priority

On Lufthansa Group flights, passengers are required to wear a protective medical mask—either a surgical mask or an FFP2 mask, or mask with the KN95/N95 standard, during boarding, the flight and when leaving the aircraft. An exemption from the obligation to wear a mouth-nose mask during the flight is only possible for medical reasons, if the medical certificate is issued on a form provided by Lufthansa Group and a negative Covid19 test, not older than 48 hours at the scheduled start of the journey, is available.

As studies and reports have indicated, infection on board is highly unlikely. All Lufthansa Group aircraft are equipped with the highest quality HEPA air filters, which ensure an air quality similar to that in an operating room. In addition, the air circulates vertically instead of dispersed throughout the cabin.

Flexible re-booking

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Lufthansa Group airline fares can be rebooked, free-of-charge, as often as desired until **July 31, 2021**, if the rebooking is also made before that date. After that, another rebooking is possible free-of-charge. The newly booked flight can be scheduled within the entire ticket validity timeframe, up to one year in the future. Customers can also change their itinerary as they wish, depending on availability, and, for example, fly from Los Angeles to Munich to instead of Los Angeles to Frankfurt.

Passengers that want to postpone their original trip, but are unable to decide on a new date and destination, have the option of initially canceling their booking without committing to a new travel date. The customer's ticket remains in the system as a credit until they decide to make a new reservation and redeem it. The new booking must be made by August 31, 2021. In this situation, the departure date must be by July 31, 2022.

The rebooking fee waiver applies worldwide, for all new bookings in all fares on short, medium and long-haul routes. This enables flexible travel planning for all Lufthansa Group Airlines customers.

Additional costs may arise if, for example, the original booking class is no longer available when rebooking to a different date or to a different destination.

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