OMES Cost Report and Rate Setting Web Portal ICF-IID Provider User Guide

Medicaid Management Solutions

Version: 2.0

Version: 2/1/2023

Note: This user manual is a draft document and will continue to be updated to reflect new functionality and UI changes as a result of future releases.



Privacy and Security Rules

The Health Insurance Portability and Accountability Act of 1996 (HIPAA – Public Law 104-191) and the HIPAA Privacy Final Rule¹ and the American Recovery and Reinvestment Act (ARRA) of 2009 requires that covered entities protect the privacy and security of individually identifiable health information.

¹ 45 CFR Parts 160 and 164, Standards for Privacy of Individually Identifiable Health Information; Final Rule



Revision History

Version #	Published/ Revised	Author	Section/Nature of Change
0.1	04/06/2022	Adam Winay	Initial creation
0.2	04/08/2022	Amy Perry and Catie Mellott	Updates
0.3	08/26/2022	Adam Winay	Updated format; updated screenshots
0.4	12/02/2022	Adam Winay	Updates screenshots; additional steps
0.5	01/03/2022	Adam Winay	Updates; additional steps
2.0	02/01/2023	Catie Mellott	Updates



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Access and Login to the Web Portal

Complete the steps below:

Note: The OH FI web portal is compatible with Internet Explorer (versions 8 and up), Google Chrome, Microsoft Edge, and Mozilla Firefox

- 1. Sign into the Ohio PNM Web Portal Using Your Account Login
- 2. Click on a provider via the link in the "Reg ID" or "Provider" columns, which will direct you to the **Provider Management Home**
- 3. Expand the Self Service Selections menu
- 4. Select Cost Reports and Rate Setting



You will be brought to the project selection landing page within the OMES Online Cost Report Tool



2. Select Project Type

Complete the steps below:

- 1. You are brought to the **Select a Project** page after logging into the web portal. All project types that you have access to will be displayed on this screen
- 2. The email you logged into the web portal displays in the top right along with your account's role
- 3. Select the project to access on the web portal. For example, select **NF** to access the NF provider type project.





3. Stat Log

Items on the top menu bar are driven by the project selected as well as the individual's user role. The **Files** and **Cost Report** menus are only available in the Nursing Facility and ICF-IID projects.

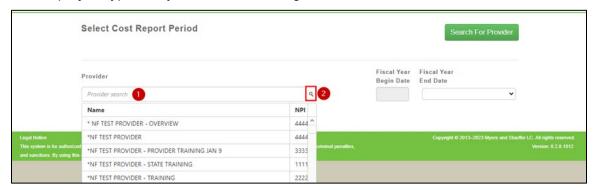
Each roles interaction with StatLog will vary and is based on the StatLog History Events.

- 1. Select Stat Log on the menu bar
- 2. The Select Cost Report Period page for the StatLogs load
- 3. There are two options to choose a provider to open a Stat Log: **Provider Selection Dropdown** and **Search For Provider**



3.1. Select Provider

- 1. Click in to the search box under Provider
- 2. Click on the "search icon" to get the complete list of providers associated to the project type that you have been assigned in PNM.

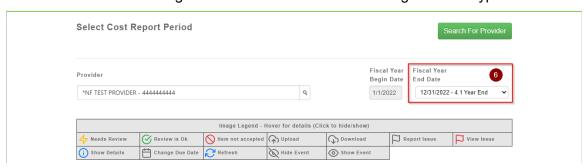




- 3. Begin typing the provider's name and the list of providers, associated to the project type, is refined
- 4. Find the provider and click on it, or continue to type in the search box until the desired provider name displays



- 5. Select the provider
- 6. The Provider's Stat Log loads with the most recent stat log date and type



7. Select the correct stat log end date and type by clicking on the "Fiscal Year End Date" dropdown





3.2. Search for Provider

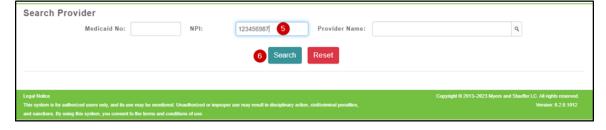
1. Click Search For Provider



- 2. The Search Provider page loads
- 3. Enter either of the following: Medicaid Number, NPI, or Provider Name
- 4. Click Reset to reset search criteria

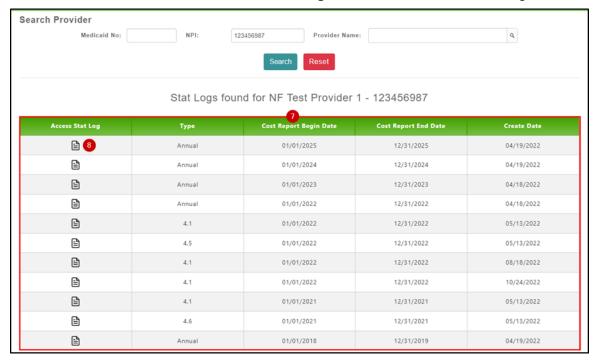


- 5. Enter the Medicaid number and click Search
- 6. Providers will begin to generate once typing into the Provider Name text box, select the Provider, and click **Search**





- 7. Results generate based on the search criteria. The results will show all Stat Log Cost Report periods for the specific provider.
- 8. Click on the icon under Access Stat Log to access the desired Stat Log



9. The Provider's Stat Log loads

3.3. Refresh Stat Log Event History

1. Click the **Refresh** icon next to the Send Email icon



2. The page will reload and show new events or uploads



3.4. Stat Log History Table

The Stat Log History table lists all events available to the user. These events can range from uploading documentation to reviewing a file.

The Stat Log History table has seven columns:

- 1. Event Date shows the date the event was created
- 2. **Event** the name of the event
- 3. **Due Date** the expected due date of the event
- 4. **Response Date** the date a user responded to the event
- 5. **User ID** the username of the user who created the event
- 6. **Action** actions which can be taken for the specific event
- 7. **Details** any notes or notifications about a specific event

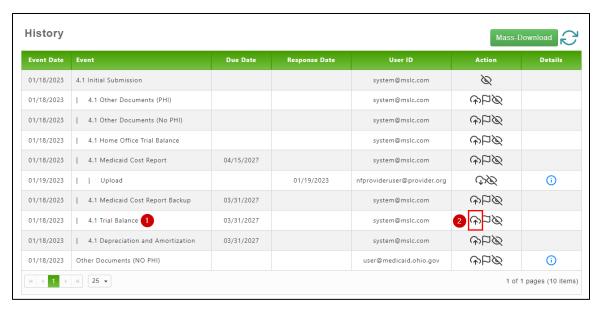


3.4.1.Upload File to Stat Log

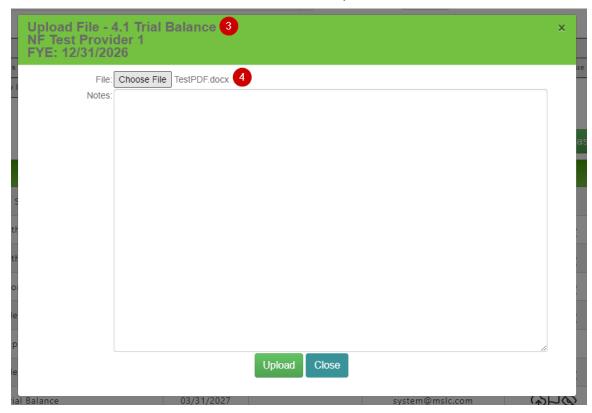
Depending on your user role, you may be able to upload documents to the StatLog events.

- 1. Locate a Stat Log Event in the history table
- 2. The event has an upload icon



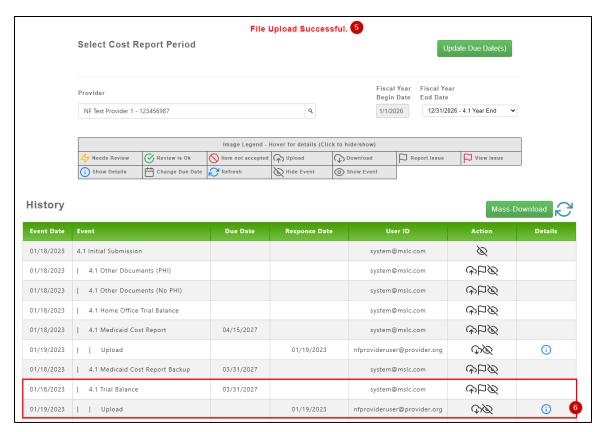


- 3. The **Upload File** window displays
- 4. Click Choose File to browse for the file to upload to the event



- 5. A confirmation message displays confirming the Cost Report upload
- 6. A new child event appears under the event with the new uploaded file

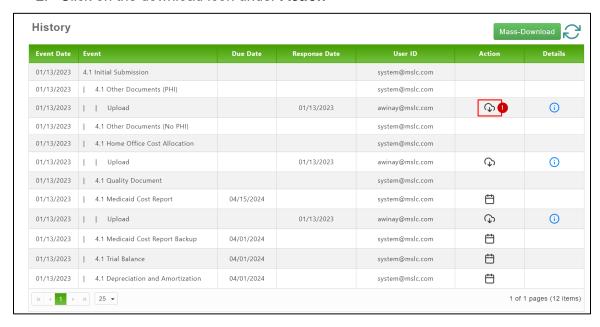




3.4.2. Download File from Event

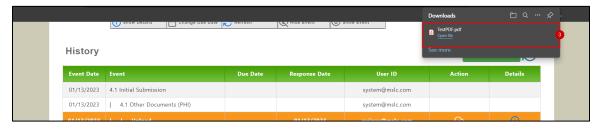
Depending on your user role, you may be able to download files from the StatLog events.

- 1. Find the event in which a document can be downloaded
- Click on the download icon under Action





3. The document downloads



4. Open the document

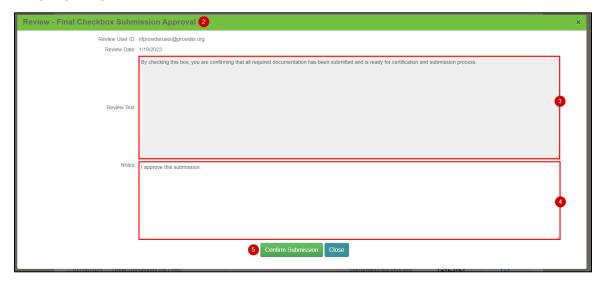
3.4.3. Review Event or File

1. Click on the review icon for the event





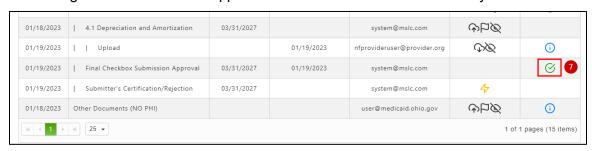
- 2. The Review window opens
- 3. A **Review Text** box displays. Depending on what you are reviewing, you may see review text to read before confirming submission.
- 4. Enter the notes for the review, if needed
- 5. Click Confirm Submission



6. A message will state that the review was successfully accepted



7. A green checkmark will appear in the Details column in the History table



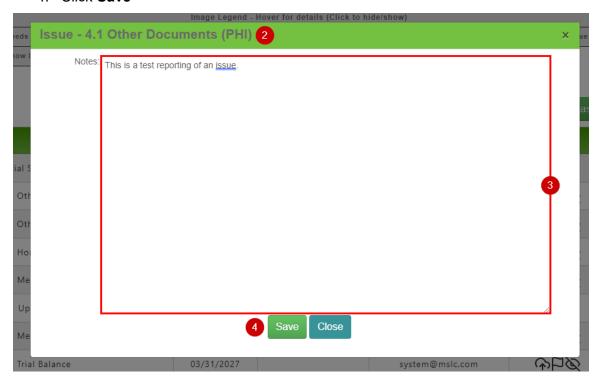


3.4.4. Report Issue on Event

1. Click the "flag" issue icon, to mark an issue with an event, such as a request that is not applicable for your submission.



- 2. The Issue window opens
- 3. Enter notes about the issue
- 4. Click Save





5. A red-flag now appears under **Details** for the event

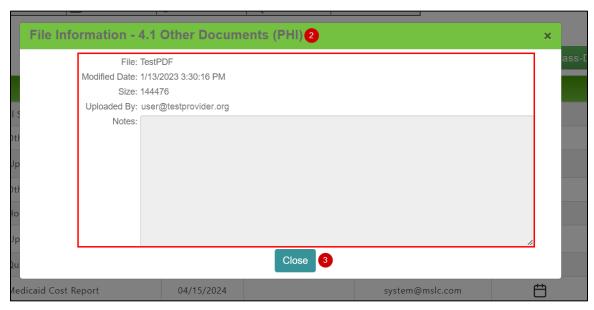


3.4.5. Show Details on the Event

4. Click the "information" Show Details icon under the Details icon



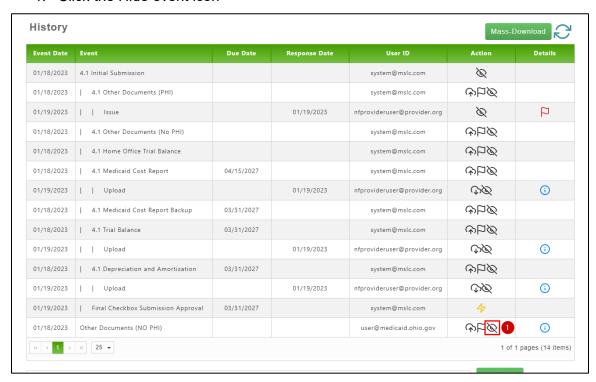
- 5. The **Event Notes** window opens displaying information about the event
- 6. Click Close to close out of the Event Notes window



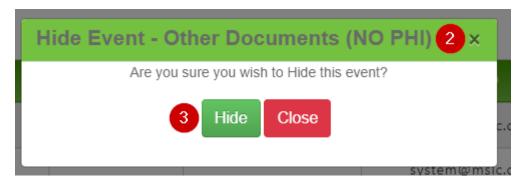


3.4.6. Hide Events

1. Click the Hide event icon



- 2. The Hide Event [event name] window displays
- 3. Click Hide



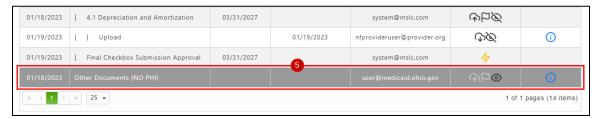
4. A message will say the event was successfully hidden



5. The event will now appear to be greyed out. If hidden by a provider user, state users will not be able to see this in the stat log, and anything hidden by a state

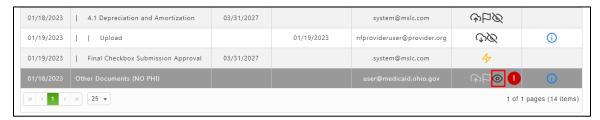


user will not be visible to the provider users. You will only have permission to hide events for those events you have permission to upload a file.

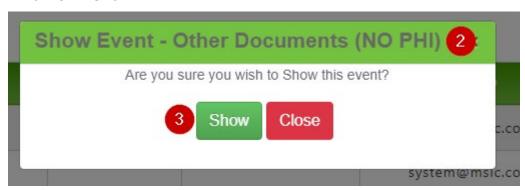


3.4.7. Show Events

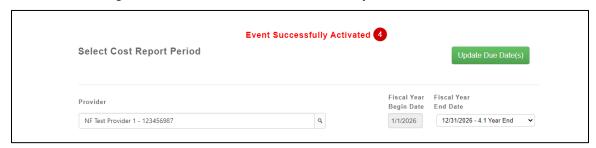
1. Click the Show event icon



- 2. The Show Event [Event Name] window displays
- 3. Click Show

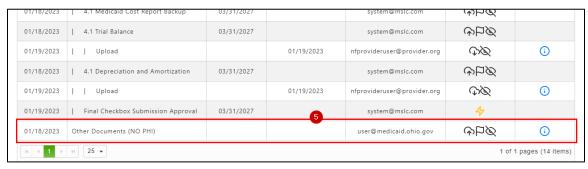


4. A message will state the event was successfully activated



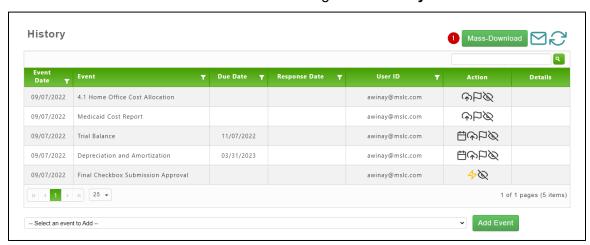


5. The event will no longer be greyed out, and all users, state or provider, will see the item again.

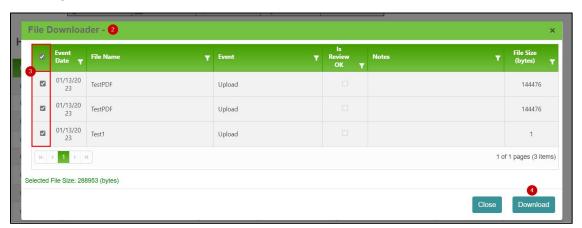


3.5. Mass-Download

1. Click Mass-Download above the Stat Log Event History table



- The File Downloader window opens displaying all of the documents available to download
- 3. Select the specific files or all of the files
- 4. Click Download



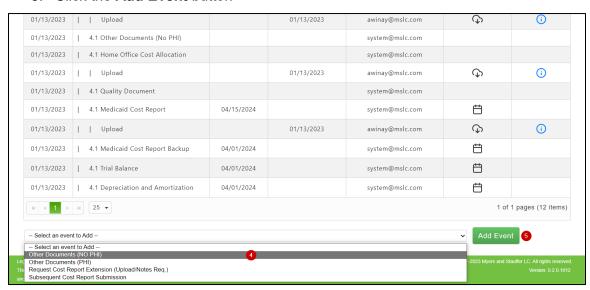


5. All files download as a zip file. The zip file's naming convention is FYEmm dd yyyy StatlogType Number StatLog Type



3.6. Add Event

- 1. Scroll to the bottom of the Stat Log page
- 2. Click the Select an event to Add dropdown
- 3. The dropdown will show events to add based on the user's permissions
- 4. Select an event
- 5. Click the Add Event button

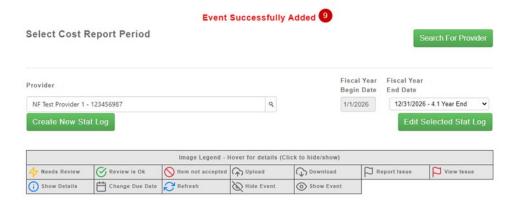


- 6. A window open with the event name
- 7. Add notes if needed
- 8. Click Save





9. A message appears at the top stating "Event Successfully Added"



4. Files

The **Files** feature contains options for uploading, transferring, and storing of files on the OMES Cost Report and Rate Setting application, including Rate Packages, Long Term Care Cost Report Packages, and MDS Reports. This feature offers users the option to download Provider specific files. Only state users have the permission to upload files. This feature is only applicable to LTC providers.



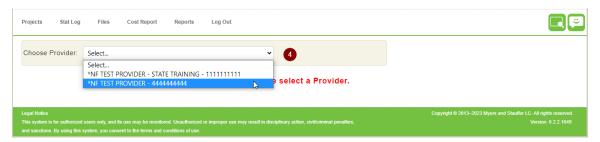
4.1. Files to Download

- 1. Hover over Files
- 2. Click Files to Download





- 3. Files to Download page loads
- 4. Select a provider in the Choose Provider dropdown



- 5. The files made to download will appear in a table for the selected provider
- 6. Click the download icon to download individual files



- Select multiple checkboxes, or click Select All to queue up multiple files to download
- 8. Click Download Files



9. The files will download as a zip file





5. Reports

The OMES Cost Report and Rate Setting application allows for NF and ICF Provider users to download reports which monitor StatLog Activity.

5.1. StatLog Activity Report

The StatLog Activity Report displays all activity across all Provider StatLogs the user has access.

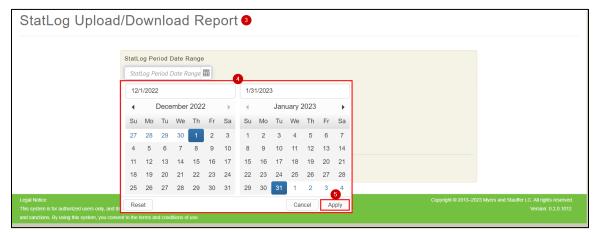
- 1. Hover over Reports on the navigation menu
- 2. Click StatLog Activity Report



- 3. The StatLog Activity Report (StatLog Upload/Download Report) page will load
- Select the Period Date Range to pull the stat log history for stat log period end dates that fall between the date range

NOTE:

5. Click **Apply** to apply the date range to the report





- 6. The page also allows users to select the identifiers to include within the report. Keep all identifiers selected to have them has fields in the report. Uncheck identifiers not needed in the report generated. The identifiers include:
 - a. National Provider ID Number
 - b. Medicare Number
 - c. Medicaid ID
 - d. Federal Tax ID Number
 - e. OHD ID Number
 - f. Entity_ID
- 7. Click Run Report once all necessary identifiers are selected



8. The report will download as an .xlsx file





- 9. The report will display all the selected identifiers in addition to the following fields:
 - a. Provider Name
 - b. Provider Type
 - c. Year Begin
 - d. Year End
 - e. Stat Log Type
 - f. Stat Log Event Name
 - g. Stat Log Event Date
 - h. Event Last Updated by
 - i. Event Notes
 - i. Event Response Date
 - k. Event Due Date
 - I. Upload File Name
 - m. File Last Updated
 - n. File Size
 - o. Reviewer Username
 - p. Date of Review
 - q. Date of Accepted Review
 - r. Review Notes
 - s. First User to Download File
 - t. Date of Download

Appendices: Provider Type Specific User Role Permissions and StatLog Event Guides