

8/8/2023

Thomas Sapp & AKH ED: "Experience to remove a fish hook was good. **Nurse/Doctor** were friendly and efficient."

"**Dr. Lucas Wyzlic** was attentive, knowledgeable and friendly! His **nurse Myra** was as well! The **receptionist** was very friendly and seemed caring. She got me into a doctor in a timely manner! I didn't have to wait long at all! The clinic is very modern and was very clean! Great staff during my visit!"

Walter Dowling: "**Everyone** was so nice and helpful. They all worked together to make sure my needs were being met. I am vacationing up here and needed to go in – I have never been treated downstate as well as I was treated here! Makes me wish I lived in the area to continue the experience!"

"**Michelle Harma** has been my primary for over 25 years! She knows my record from non-illness healthy patient to chronic illness. I truly trust her with my life and finding answers! She truly cares!"

"**CMA Kelly** and **NP Meredith Caudill** were most friendly, welcoming, patient, and professional. I especially appreciated Ms. Caudill NP interpretation and opinion as to my future treatment planning. Both ladies are a credit to the medical field."

"**Meredith Caudill** answered all of my questions very well and so I'm very glad I'm going through with my surgery!! She's always been so easy to talk to and understanding."

"**Brittany Schneller** is patient, kind and helpful while providing guidance with my healthcare needs. I would recommend this provider to my friends and family."

Audrea Williams: "Pleasant knowledgeable and caring. I appreciate health care workers that care about you so much. Thank you."

Dawn Lee: "Very caring doctor. Took time to listen, but still focused on most important issues. Excellent care."

"**Dr. James Hubbard** has always been fantastic. He listens, he discusses and he helps me review all the options for my care."

"**Dr. James Hubbard** is always very kind and caring. When you go through something extreme, he's always able to crack a joke and make you feel comfortable and a little less anxious. He's

always willing to explain things thoroughly and to where you understand everything. I would always, always and forever recommend Dr. Hubbard.”

“I chose **Dr. Sharon Shepich** as my primary care doctor because of my other doctor moving. I made a great choice; not only is she personable but very thorough and competent physician. Her **nursing staff** and the **office support** is also competent and friendly. **Tonya** is the best at the appointment desk!!”

Brooke Rummelhoff: “Listened well, assessed my concerns and took appropriate actions. First time using the services. Will continue when I am in the area.”

“**Andrew Tait** is simply the best. He listens, he asks good questions, he gets to know you and remembers what is important to you. He makes sure that any decisions that need to be made are done with you, not for you. It's always a good experience from check in to the appointment and follow up.”

Peter Vaitkevicius: “**Everyone** from the **receptionist** to the **nurse** and the **doctor** were very friendly and efficient!”

“Both **Amy Schmidt** and her **nurse Renee** are caring and responsive. Amy is my favorite provider that I've ever had. I hope she never leaves.”

“**Tina Ploe** was patient knowledgeable and explained a lot of things she cares if one is having pain and wants to help. I'm glad I came to Aspirus.”

“I had a very good experience at Aspirus and glad that **Dr. Rober Blotter** performed my surgery. I recovered quickly and have no problems with the leg.”

“**John Friedli** is awesome. He takes time to listen and explain everything so you understand it. His **nurse Kristin** is awesome; she helps out in any way she can. They are the best.”

“**Audrey Schaefer** was extremely thorough and addressed the issues.”

“**Taylor Root** was very professional and inspired confidence in choosing the appropriate treatment option. I'm very satisfied overall with my experience at the clinic!”

Eve Komosa: “Very personable, thoughtful and empathetic. I am glad I was able to become one of her patients.”

Michael Cavanaugh: “I'm accustomed to a provider dismissing my symptoms, not listening. Or not believing my pain is severe because I'm not screaming or something. I felt very validated at this appointment.”

“Dr. Wendy Frye is a wonderful doctor and surgeon. I have faith that she made the right choice for me. I like her attitude and calmness towards talking to myself and husband.”

“Tina Marshall is always attentive and efficient. She listens to me and is sincerely interested in my health concerns.”

“Andy Oberlin is one of the finest doctors I've ever had. I'm glad to have him.”

Eric Maki & AKH ED: “It was nice to see healthcare workers who actually cared about their patients and seemed to enjoy their job. Staff was very kind caring and kept each other informed. Great team and hand offs at shift change.”

“Both nurse Ryan and Dr. Eric Maki took very professional yet courteous and kind treatment of me. I felt very safe.”

“My first visit with Dr. Kristine Flowers. She covered all the medical background questions and reasons for my visit. She is very easy to talk to. I appreciate that she is a woman and understands women's medical concerns and issues.”

Jeffery Hyland & AOH ED: “Everyone took great care of me and I would like to thank them very much.”

Taylor Douglas: “I like my doctor and the **assistant**. When they discovered what was going on with my eyes, they jumped right on it.”

“Dr. Marilyn Dewald and her **nursing staff** are simply the best. I am 69, and I hope Dr. Dewald practices medicine with Aspirus for another 20 years and, if I'm fortunate to reach age 90, well maybe then she can retire. She is so thorough, professional, knowledgeable and one quality I like the most is that she'll spend all the time you need to talk about any concerns or potential health issues you may have. You never feel like just a number with her. I am truly Blessed to have her as my GP. Besides the outstanding treatment by my doctor and **staff**, it's also a positive experience going to the **Houghton Aspirus Clinic**, which is a modern, beautiful facility. Very uplifting.”

“I have seen Dr. Zachary Ahola twice. He is very knowledgeable, easy to understand and kind in working with me.”

Zachary Ahola: “Very easy to talk to. He seems to be a very good doctor and looks out for my best interests and how to get the best outlook for me.”

“As always, Dr. Johnathan Brueggeman and **his staff** were professional and very nice to me. Excellent experience.”

“Dr. Brueggeman is incredible. Very knowledgeable. Speaks clearly and did a great job on [diagnosing my] problems. I highly recommend him.”

Heather Bennett: “The **receptionist** was very helpful and the **doctor** was very thorough. I was pleased with my experience.”

Mark Hoffmann: “He's very easy to talk with and is very knowledgeable. Dr. Hoffmann cares about his patients.”

Steven Woodworth: “Listens and takes the time to explain above and beyond what is going on. Makes sure you understand what is being discussed. Thankful to have seen and been treated by Dr. Woodworth.”

“PA Shannon Handler is very sharp and does a great job and gives some very good suggestions health-wise. I have had great results with all of my health problems. I am very happy that we have this clinic in Lake Linden and the good people that work there.”

“Dr. Kristen Jahn was wonderful. **Nurse Helen Rogers** was the best at drawing my blood. Best of all, I was OK at the end of the day. The **person who took me for my scan** was good too.”

Kristen Meske: “She's kind, caring and listens to what you have going on. Runs the necessary tests and comes up with a plan. I had several blood tests in the morning and by 3:30pm she called with all the results and nurse went over them with me and gave suggestions on how to get my numbers where they should be. From the **receptionist Tonya** at Crystal Falls clinic to **Nicole and Erin the nurses** they all made me feel comfortable.”

“I feel very fortunate to have **Lisa Polkky** as my primary care provider! She is wonderful!”

“Clinic was awesome; we called ahead and **Sue at registration** started our check in before we got there, and **Anita** was calling my number before I was done registering. The doctor (**Mary DeGrave**) was quick and efficient with my stitches and we were out within 30 minutes. Thanks to the whole team.”

Deborah Gruver: “Always ready to answer questions. Always smiling when entering the room.”

Dr. Tom Raisanen is friendly and knowledgeable. He explained what he was doing and why as he went along. I would recommend him without hesitation.”

Shalini Johnson: “I had very good service. Very, very thorough eye exam. It was just great the way I got treated; the **whole staff** was very courteous, very nice, including the doctor. I couldn't speak any better about her. She's a wonderful doctor; I like her and I am real satisfied. Thank you.”

Gayle Maslakow: "She's very kind and considerate and concerned about her patient. I think that is one of the best things that you can be. I was taken care of in a very timely manner, very friendly, very professional."

"Gayle Maslakow was very knowledgeable about diabetes and was so helpful to me. This appointment was very satisfying to me."

Olga Barchugova & AIW ED: "I would recommend your facility to anybody. You very kind, courteous, polite and caring. I am very happy with your facilities and your crew and everybody else. They're very kind, professional and caring."

Kasey Burke: "Good people that have my health interest at the forefront of my visit."

"Allison Harr is a wonderful provider. She is very caring & explains everything. I would refer her to anyone. She is a wonderful provider. What an asset to Aspirus."

Allison Harr: "She is amazing! She talks to you like you're a person and makes it not an awkward situation, she makes it feel light and fun like talking to a friend. She's an amazing person and an amazing doctor."

Paul Luetmer: "Discusses all things. Pleasant, calm, doesn't rush. Explains things well & listens to me."

"Dr. David Wood genuinely cares about his patients!"

"It's fantastic to have someone like **Dr. Maleah Cummings** in our area. I've been in therapy for a year and a half and find it extremely helpful. She listens very well and always knows how to help you."

"Dr. Franklin Villanueva is a godsend for patients up north. So professional and personable. Talks directly with you and listens to you. Also has excellent recall of who you are, your medical history and family members. I am so, so, so happy with the care I am getting from Dr. V. Thank you, Dr. V! Been coming here since I was a young man. I am now 70. The care only gets better and better. Same with the **support staff**. They do such a great job and are so personable. Even the **check-in staff** are so good to me. And I cannot forget Dr. V's **assistant Holly**, who does such a wonderful job."

Shahar Madjar: "I am so very satisfied with all my experiences at Aspirus. He is a very caring doctor and I have been in the best of care! Great care throughout I have been very pleased with my care at Aspirus in **Lake Linden, Larium and Houghton** and just wonderful to be able to use all the facilities! I just love being able to go online to do everything I may need, even pay my deductible; easy to use and makes me very comfortable being able to see my test results!"

Amber Kokkonen: "I would highly recommend Aspirus to anyone I know. I feel cared for and my concerns are heard and my provider has been there for my health care needs every step of the way!! Thank you, Aspirus."

"I would just say that **Dr. Daniel Lukes** is very personable. Gave me all the information I needed, and I wanted to comment on **Thea, or whatever her name was**, she did a nice job, very personable too."

Austin Badeau & AIR ED: "Everyone was so nice even though I am sure wasn't too enjoyable. All very professional and nice."

"**Dr. Donald Patton's office** got me in very last minute and saw me right away. He was very clear that unfortunately I needed to go to the ED as the care I needed wasn't able to be provided in his office. I appreciate the very clear communication and the fact that he listened to the whole picture from that day. Thank you to **Dr. Patton and his staff** for clear, concise communication."