

Integration Information

8.1.2022

Systems Integration: What's Next?

Legacy Ascension On-Call Phone Book has Ended

As of 10 a.m. Monday, the legacy Ascension "On-Call Phonebook" link to call schedules has ended. This includes call schedules for all hospitals and clinic locations that are in the final steps of the systems integration project. **Legacy Aspirus location processes are unchanged.**

The new Aspirus version of the call schedules for legacy Ascension locations can be found on the Aspirus Intranet (Integration, Medical Staff and AWH audience pages) by using the following path:

1. Click on Work Tools & References
2. Under the resources and References heading, click on call schedules.

The new call system schedule uses MiTeam. To access a Read Only version of the schedule, enter **Web** as the username with no password required. Staff who have add/edit access can also use their credentials to log in.

Cattails Access has also Ended:

Cattails is no longer accessible via Ascension Citrix as of Monday, August 1. HIM staff and select individuals at each site have been given access to Cattails through the external Marshfield Clinic Cattails site. Please see this [tip sheet](#) on how to access the site for those who have been preapproved. Pre-approved users should have already received an email directly from Marshfield with their username and password.

Network Cutover Issues

Issues Status Updates are provided on the Transition Microsite on the [Go Live Page](#). If you encounter issues as the result of the July 31 cutover, please check for the latest information. If your issue is not listed, please contact the Aspirus Service Desk at: 715-847-2300 or ext. 72300 to open an IT support ticket. There is a dedicated team of IT resources available to troubleshoot and resolve issues reported.

Reminder for Non-Migrated Devices

A reminder that any device that has not been migrated has been frozen and a message will be displayed upon log in that the user needs to contact the Aspirus IT Service Desk to schedule a time for migration. If you have a device and know that it will no longer be in use, please contact the Aspirus IT Service Desk to make the necessary arrangements for collection of the device.

Need IT Help?

Place a Ticket using the [Aspirus Self Service Portal](#).

Urgent needs – Call the Aspirus IT Service Desk

Ext. 72300 / 715-847-2300 / 800-297-8780