Creating a Responsive Practice for Individuals with Disabilities

The Massachusetts Health and Disability Program of the Department of Public Health is pleased to offer health care providers training on making your practice accessible. As part of a CDC-sponsored initiative, you may be eligible to receive CMEs/CEs for completing these trainings (see next page).

You will learn to:

Recognize health inequity and that people with disabilities may experience health disparities, such as being:

- More likely to smoke, lack exercise, and develop secondary chronic conditions
- More likely to delay needed medical care due to cost
- More likely to self-report their health status as "fair" or "poor"

Reduce barriers faced by people with disabilities and improve access to health care and preventive services For example, :

- Offer accommodating appointment times
- Assess and improve interior and exterior physical accessibility of the office environment
- Utilize ADA-compliant signs and an intuitive building layout
- Make information & forms available in alternative formats
- Avoid making assumptions and show respect for the person

Two trainings have been created by the New Hampshire Health and Disability Program as part of a 10-state initiative. Please access the trainings here:

1. *Responsive Practice: Providing Health Care and Screening to Individuals with Disabilities*
   Follow this link to register online

   Or copy and paste the URL below into your internet browser:
   https://unh.az1.qualtrics.com/jfe/form/SV_1B5WLVvguiDtBZ4?RID=MLRP_9MNunbY6hrwbfGS&Q_CHL=email

2. *Responsive Practice: Accessible and Adaptive Communication*
   Follow this link to register online

   Or copy and paste the URL below into your internet browser:
   https://unh.az1.qualtrics.com/jfe/form/SV_3KH769aNL18oYXc?RID=MLRP_9MNunbY6hrwbfGS&Q_CHL=email

After completing the training, you will be invited to attend technical assistance sessions with the Massachusetts Health and Disability Program and self-advocates with disabilities. You'll be able to get answers to more of your questions on how to make your practice accessible!

Continuing Education Information

1. *Responsive Practice: Providing Health Care and Screening to Individuals with Disabilities*

Nursing:

- North Country Health Consortium/NNH AHEC is approved as a provider of nursing continuing professional development by the Northeast Multistate Division Education Unit, an accredited Approver by the American Nurses Credentialing Center's Commission on Accreditation.
- This activity was approved for 1.0 Nursing Contact Hour. Activity # 521

Physician:

- This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of North Country Health Consortium/NNH AHEC and the NH Disability and Health Program Institute on Disability/ UCED, University of New Hampshire.
- The North Country Health Consortium/NNH AHEC is accredited by the NH Medical Society to provide continuing medical education for physicians.
- The North Country Health Consortium/NNH AHEC designates this live activity for a maximum of 1.0 AMA PRA Category 1.0 Credits™.
- Physicians should claim only the credit commensurate with the extent of their participation in the activity.

2. *Responsive Practice: Accessible and Adaptive Communication*

Nursing:

- North Country Health Consortium/NNH AHEC is approved as a provider of nursing continuing professional development by the Northeast Multistate Division Education Unit, an accredited Approver by the American Nurses Credentialing Center's Commission on Accreditation.
- This activity was approved for .5 Nursing Contact Hour. Activity # 522

Physician:

- This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of North Country Health Consortium/NNH AHEC and the NH Disability and Health Program Institute on Disability/ UCED, University of New Hampshire.
- The North Country Health Consortium/NNH AHEC is accredited by the NH Medical Society to provide continuing medical education for physicians.
- The North Country Health Consortium/NNH AHEC designates this live activity for a maximum of .5 AMA PRA Category 1.0 Credits™.
- Physicians should claim only the credit commensurate with the extent of their participation in the activity.