

Brockton Neighborhood Health Center

Community Collaboration To Address The SDOH

09/26/2023

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Learners must participate in the full activity and complete the evaluation in order to claim continuing education credit/hours.

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Program Overview

SDOH- Social Determinant of Health

is the way we evaluate the needs of our patient, it's universally done in the entire health center. It can be completed by MA's, PCP's, Social workers, and CHW's.

We are required to complete SDOH 1x a year or when ever there is a change reported by the patient;

- housing
- food insecurity
- transportation
- Utility services
- Employment

Resources available at BNHC:

We currently have grants that allow us to support our patients, primarily with food insecurity/transportation/utility support. BNHC have established partnership/ relationships with community agencies including some of the faith based organizations, and other community organizations to support the community.

Challenges addressing SDOH:

Even though, with al the grants and the partnership we have we do encounter some challenges along the way:

- Grant limitations
- Lack of understanding what the SDOH questions means
- Limited support in the community for the amount of the patients coming into the health center, new patients, immigrants.
- Increase loss of jobs, housing crisis, increase mental health support needed

Positive Outcomes when addressing SDOH:

- Share a story
- We have foster some great community partnership and no longer in silo.
- We are able to provide support when needed, and this helps with rapport building.

Organization Partnership

Farmer's Market

- Weekly market, Fridays 10-2pm
  - Providing fresh veggies/fruits at lower price
  - Stroke awareness/ blood pressure table- to provide psychoeducation around stroke/ hypertension
  - Local board of health is there and provide education around vaccines, flu/ covid.
  - Nutrition table- for food demonstration
  - Housing information
  - SNAP information

Cape Verdean Women United

- CSP worker
- They help with emergency housing for families.
- Support with utilities, help with RAFT application
- They provide Advocacy for patients.
- Immigration support/ ESL classes

Questions