



University of California
San Francisco

Important UCSF Resources for Managing People in Crisis

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Scenario	What	Contact
You know someone is having a police or medical emergency	UC PD 911	911/415-476-6911
You cannot get in contact with a person* of concern and you need a professional assessment (* student, resident, faculty, post doc, staff)	UCSF PD Hotline (Welfare Check)	415/476-HEAL (4325)
A student or resident needs urgent but not emergent psychiatric care	Student Health and Counseling 24-hour Crisis Line	415/476-1281, opt 2
Anyone needs urgent mental health support	(City of) SF Crisis Line or the Emergency Department	415/781-0500
Faculty, staff, GME trainee, post doc in need of emotional, psychiatric support (not Students)	FSAP	415/476-8279
Anyone who needs confidential advice regarding interpersonal conflict	Office of the Ombuds	415/502-9600

Other Resources

- **School of Medicine Education Dean on Call: (415) 476-1216, option 1.**
 - **Uncertain about an urgent or evolving situation and need help? Call the Medical Student Hot line.**
- **Threat Management Committee**
 - An ad hoc committee activated by a campus senior leader or the police department to comprehensively evaluate any UCSF person who is at risk to the community or themselves
 - Membership includes mental health providers, legal professionals, UCSF police and relevant faculty/administrators
- **Student of Concern Committee**
 - An ad hoc committee activated by a dean or program leader to marshal resources to assist a student with complex needs that are interfering with academic success
 - Participants include academic leaders, housing professionals, financial aid professionals, social workers.