

BOEING 737 MAX 8 AIRCRAFT

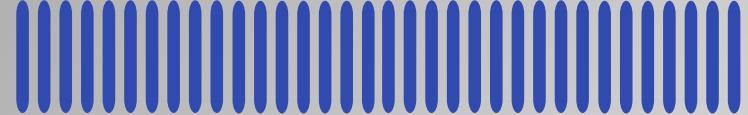
The Federal Aviation Administration (FAA) has grounded all Boeing 737 Max airplanes after two of the aircraft crashed in recent months.

TIMELINE

- Oct 29, 2018 Lion Air Flight 610 dove into the Java Sea about 11 minutes after takeoff as pilots struggled to handle a malfunction that prompted MCAS (Maneuvering Characteristics Augmentation System) to repeatedly command a dive. All 189 people aboard died.
- Mar 10, 2019 Ethiopian Airlines Flight 302 went down in a field shortly after takeoff killing all 157 people on board.
- Mar 11, 2019 The crew of the Ethiopian 737 hadn't reported any mechanical issues on an earlier flight from Johannesburg
- Mar 13, 2019 ATG began evaluating clients impacted and rebooking based on our own recommendation. Those remaining were identified within minutes of the grounding and also all were contacted and accommodated within two hours of the grounding announcement. While other travelers were stranded at airports or seeking assistance, waiting in long lines or queues on the phone, our travelers were already serviced and had their new itineraries. This is part of our Guardian Services extended to our business travelers worldwide.
- Mar 14, 2019 The FAA and POTUS issue the temporary grounding of Boeing 737 MAX aircraft operated by U.S. airlines or in U.S. territory. The grounding will remain in effect pending further investigation.
- Mar 14, 2019 The flight-tracking website FlightAware.com shows that more than 2,100 flights nationwide have been canceled, but the vast majority of those cancellations are due to the late winter storm moving from the eastern Rockies, through the Great Plains and into the Midwest
- Mar 14, 2019 The U.S. airlines that fly the 737 Max planes – Southwest, American and United – will either bring in other planes to fly those routes or rebook passengers on other flights to their destinations (only 72 total jets)

NUMBER OF MAX 8 AIRCRAFTS PER AIRLINE

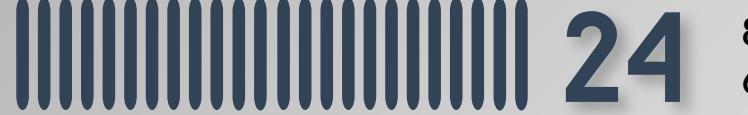
Southwest 



34

160 of the airline's 4,000 daily flights

American Airlines 



24

85 of the airline's 6,700 daily flights

UNITED AIRLINES 



14

40 flights a day

AIR CANADA 

On average their 737 Max aircrafts carry 9,000 - 12,000 customers per day, Customers can expect delays in rebooking and in reaching Air Canada call centres