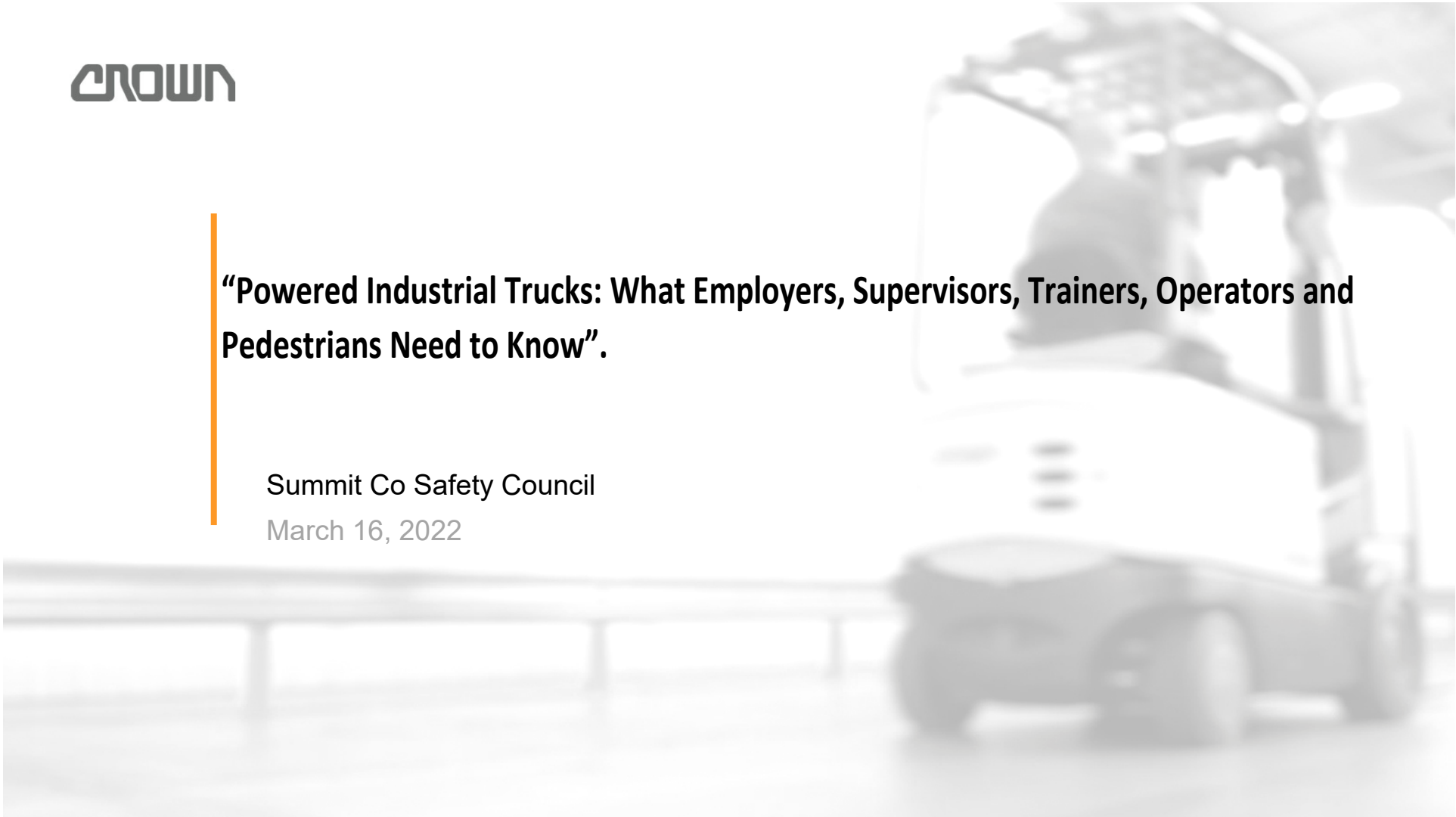




“Powered Industrial Trucks: What Employers, Supervisors, Trainers, Operators and Pedestrians Need to Know”.

Summit Co Safety Council

March 16, 2022





| Agenda

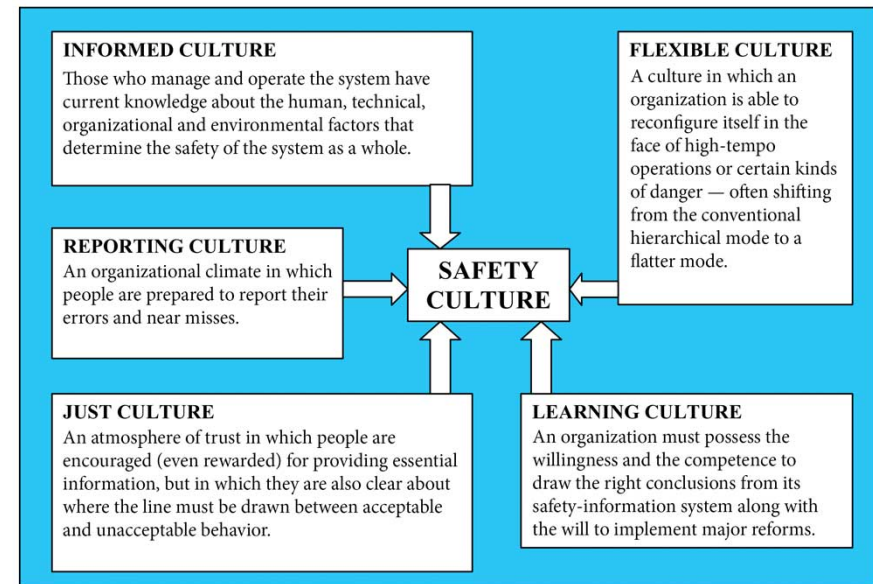
- Examination of Culture:
- Specific Lift Truck / Pedestrian Training and implementation strategies for each of the organization's critical levels.
 - Pedestrian Training
 - MoveSafe- Train the Operator
 - TrainSafe -Train the Trainer
 - LeadSafe -Train the Supervisor
- Awareness and Coaching
- Feedback opportunities
- Team Based Safety
- Q&A



Lift Truck Safety: Culture is... everything



Ideal Safety Culture: Safety is not a priority, it's a corporate value!



An ideal safety culture is the “engine” that drives the system towards the goal of sustaining the maximum resistance towards its operational hazards regardless of current commercial concerns or leadership style.

Operator Training Evolution

- Pre – December 1999
- Operators must be trained and certified”

Crown Introduced new 1999 compliant training products in 1997





Why Operator Safety Training?

- 70% of all industrial accidents are operator induced (National Safety Council).
- Effective training may reduce accident rate by 25-30% (OSHA).

October 2019

ITA – OSHA Alliance Presentation
Forklift Safety: Operator, Machine & Environment

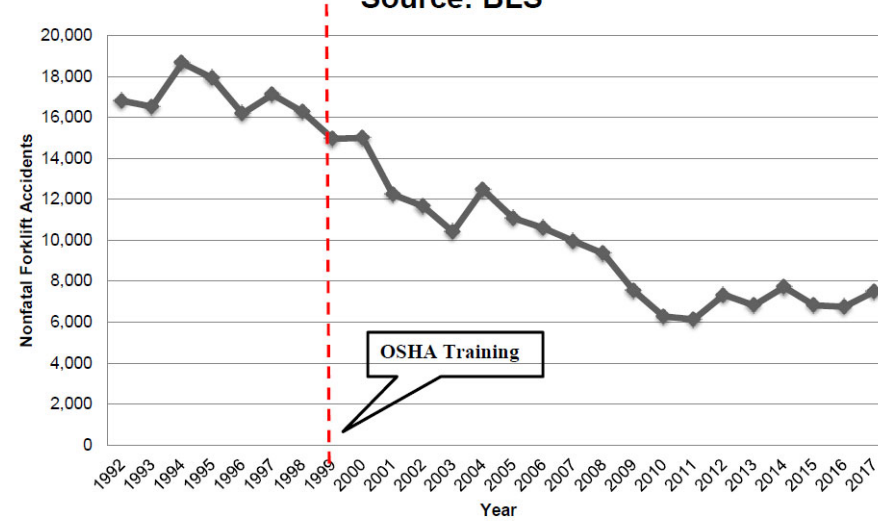
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CROWN



Results of Operator Safety Training

Nonfatal Forklift Accidents 1992-2017
Source: BLS



October 2019

ITA – OSHA Alliance Presentation
Forklift Safety: Operator, Machine & Environment

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Lessons Learned

- Definition and guidance worked
- Number of accidents declined
- Incident rates declined
- Action produced results

Opportunity existed beyond “compliance”



Opportunity Beyond Compliance

- Improved Training Methods
- Leveraging all potential assets and stakeholders
- Ongoing assessment (versus triennial), feedback and reinforcement
- “Job Aids” or Tools for consistency and guidance

Improved Training Methods

- Goal** Safer and more Skilled Operators
- Challenge** Time
- Options** Less but more effective classroom time
More focus on skill and behavior development





Opportunity Beyond Compliance

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Leveraging all potential assets and stakeholders

- **Operators**

- DP MoveSafe® programs
- Tools
 - “It’s Up to You”
 - Truck Specific

- **Trainers**

- DP TrainSafe®
- Tools
 - 11 step hands on process
 - Skill Check

- **Supervisors (and Mentor Operators)**

- DP LeadSafe®
- Tools
 - Triennial Evaluation
 - Safety Awareness Topics

- **Pedestrians**

- Training
 - Pedestrian Program
 - Video
 - Quiz

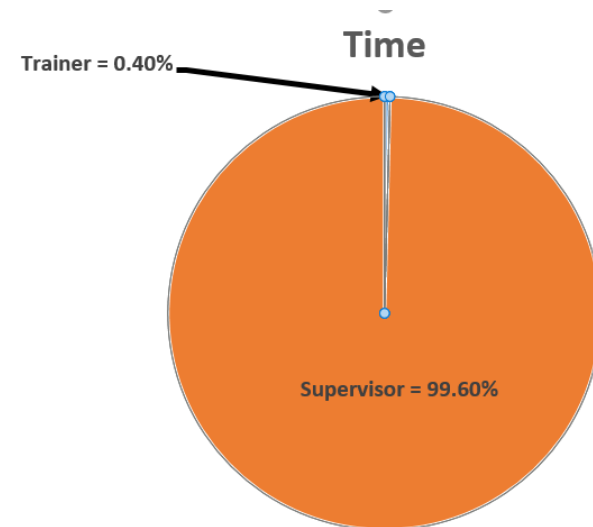


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Ongoing Assessment

- Supervisors and Mentors
- Periodic Safety Refreshers
- Listening - Operator Feedback
- Constant Workplace Evaluation





ANSI/ITSDF B56.1-2016

4.19.5 Testing, Retraining, and Enforcement

(a) During training, performance and oral and/or written tests shall be given by the employer to measure the skill and knowledge of the operator in meeting the requirements of the Standard. Employers may delegate such testing to others but shall remain responsible for the testing. Appropriate records shall be kept.

(b) Operators shall be retrained when new equipment is introduced, existing equipment is modified, operating conditions are changed, or an operator's performance is unsatisfactory.

(c) The user shall designate the person(s) responsible for supervising industrial truck operator(s). The person(s) responsible for supervising powered industrial truck operator(s) shall be trained (instructed) how to apply actions that:

(1) reinforce operator safety rules and practices in paragraphs 5.2 through 5.5 and

(2) correct unsafe operator behavior or performance that does not conform to paragraphs 5.2 through 5.5.

NOTE: Information on operator training is available from such sources as powered industrial truck manufacturers, government agencies dealing with employee safety, trade organizations of users of powered industrial trucks, public and private organizations, and safety consultants.

(d) The user shall be responsible for enforcing the safe use of the powered industrial truck according to the provisions of this Standard



| Leadsafe





Opportunity Beyond Compliance

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Tools

- Triennial Evaluation
 - Evaluation Guidelines
- Safety Awareness Topics
 - Ongoing Reinforcement
- Hands-on Training Guide
 - Thorough, Consistent Training

