

# COVID-19 UPDATE



## No-Visitor Policy

To keep our patients and team members safe, **no visitors**, with few exceptions, will be allowed until further notice. Virtual Visits are available so patients can stay connected to loved ones during current visitor restrictions.

### **Exceptions include:**

#### ***Non-COVID-19 Patients***

- (1) Designated parent or caregiver for pediatric patient, including newborn
- (1) Designated asymptomatic companion to a laboring mother and (1) certified doula if applicable
- (1) Designated person for non-decisional patient
- (1) Designated person to receive in-person discharge instructions
- (1) Designated person for patients with disabilities, including dementia, who may assist with care and decision making
- (1) Designated person for Emergency Department adult patients. Adult ED patient may be accompanied by minor children
- (2) Designated parents or caregivers for Emergency Department pediatric patients (under 18 years of age)
- (1) Designated person for Behavioral Health inpatients (site discretion)
- (1) Designated person and (1) Rape Crisis advocate for patients being seen due to sexual assault or domestic violence
- Maximum of (3) support people for end-of-life situations
- Professionals assigned to assist with procedures, post-procedures and critical service vendors

#### ***COVID-19 Positive Patients/Patients Suspected of Having COVID-19***

Same guidelines as above, with the following exceptions:

- (1) Designated parent or caregiver for Emergency Department pediatric patients (under 18 years of age)
- Maximum of (1) support person for end-of-life situations. Please note, to reduce the risk of exposure, in room visitation may not occur after certain respiratory therapies such as aerosol generating procedures until safe care and visit standards are met.

Service animals are permitted in accordance with Advocate Aurora's existing policy. Only essential vendors or delivery personnel that must enter the hospital to provide their services will be permitted and they must pass the same health screen.