Disability:IN is committed to making the 2021 Virtual Conference & Expo usable and accessible for people with disabilities. To achieve this we strive to comply with the [W3C’s Web Content Accessibility Guidelines (WCAG) 2.1](https://www.w3.org/TR/WCAG21/). Specifically, we aimed to meet AA standards, and in the areas we could not, we maintained an A baseline standard. If you encounter any accessibility barriers during the conference, please contact [info@disabilityin.org](mailto:info@disabilityin.org).

The Conference platform (including exhibit booths, plenary and breakout sessions) is a website best accessed through desktop or laptop computer. The platform can also be accessed through a web browser on a mobile device or tablet; however the best experience will be achieved through a desktop or laptop.

Further, external links do not constitute an endorsement by Disability:IN of the opinions, products or services presented on the external site, or of any sites linked to it. We also cannot guarantee the privacy, security, accessibility or usability of any external sites.

To provide an accessible and enjoyable experience for everyone, the virtual conference platform has been audited for accessibility by an outside organization. The items below have been identified as elements that could not be remediated at this time. To close this gap, and to better support an accessible experience, we are outlining the elements below.

### **Session Pages**

1. The “Skip to main content” link is missing on the page where you will be viewing each session. The main content of the page is the video or slides and that is the first element to receive focus.
2. There are up to 5 links at the end of the webpage that make up a navigation bar for each session. Each one will minimize/maximize the widgets (features) on the page. This applies to Speakers, Resources, Media Player, and Q&A sections. The Help link at the end of this part of the web page will open the Event Help Guide in a new tab.
3. Popups do not have localized focus. If focus happens to leave the popup, navigate through the background page before coming back to the popup.
4. Aria Landmark areas are not properly coded on this page.
5. Tab order is not properly coded on this page.
6. In the Speakers section of the page, there is a light blue triangle button graphic which can be expanded to show additional content. This triangle graphic does not meet the required color contrast ratio. It receives focus after the email icon and can be activated using the Enter key or Space Bar.

### **Exhibit Booth**

1. There are up to 8 links at the end of the webpage for each booth that make up a navigation bar. Each one will minimize/maximize the widgets (features) on the page. This applies to Slides, Chat, Contact Us, Resources, Booth Attendants, and Video/Media sections. The Help link will open the Event Help Guide in a new tab.
2. If an Exhibitor does not have a video inside their booth, the “Media Player” link will be the last icon/widget available and will read “No Media Available.” Please do not click this link.
3. All content contained in any slides in the Slides Section should also be included in an accessible and downloadable file in the Resources Section. Please note that if an exhibit booth includes a slide show, the slide show will begin immediately upon launch of the booth. There is no ability for the exhibitor or booth visitors to start and stop the presentation. We know this lack of user controls is an accessibility barrier for some users and apologize that it could not be remediated at this time.
4. While exhibitors cannot control the Exhibit Booth platform, or address the scrolling slide show issue identified above, each exhibitor owns and controls the content, multi-media, and resources of its own exhibit booth. Disability:IN has provided accessibility best practices and recommendations to each exhibitor, and encouraged each exhibitor to follow them, but Disability:IN cannot guarantee the compliance, accessibility, or usability of any exhibit booth content, multimedia, or resources.
5. Popups do not have localized focus. If focus happens to leave the popup, navigate through the background page before coming back to the popup.
6. Landmark areas are not properly coded on this page.
7. Tab order is not properly coded on this page.
8. In the Booth Attendant section of the page, there is a light blue triangle button graphic which can be expanded to show additional content. This triangle graphic does not meet the required color contrast ratio. It receives focus after the email icon and can be activated using the Enter key or Space Bar.
9. In order to access “Chat” via a screen reader, you will need to navigate to the links and select “Chat with our Booth Reps” widget, then navigate backwards to the open “Chat” window.

**Additional Accessibility Info:**

* American Sign Language (ASL) will be provided during all breakout and plenary sessions.
* Communication Access Realtime Translation (CART) will be provided during all breakout and plenary sessions.
* Live personal audio describers provided by AIRA (https://aira.io/) - available throughout the entire event.
* To Access AIRA:
* Step 1: Download the free Aira app on your smartphone
* Step 2: Open the app, enter your mobile number and select the "Continue" button
* Step 3: Aira will send you a text with a temporary, four-digit Aira code. Enter the code into the app to verify your mobile number
* Step 4: You're now ready to connect with an Aira agent. Try it out! Short calls of up to five minutes are free before the conference to familiarize yourself with the app
* Step 5: Use AIRA for unlimited minutes during the conference by clicking on FREE Offers Available, Browse Offers, Promotions and the Disability:IN Conference.