

FAQs

Q: Why is H&S planning an in-person event when the Omicron variant of COVID-19 is spreading so quickly?

A: With the public health restrictions lifted in BC on April 8, we want to assure you that the safety and wellness of our Gala guests remains paramount to us. First and foremost, all Heart & Stroke employees, volunteers and third party vendors are fully vaccinated (have received all doses of the COVID-19 vaccine as authorized by Health Canada).

All restrictions have been lifted at the Parq Vancouver, however we will ask all of our guests to [complete a self-screening form](#) 24 hours in advance of the Gala. If anyone is unable to attend based on the screening form, we ask you not to attend and we will refund your ticket or provide you with a tax receipt for the full amount. Please note, you do not need to submit the screening form.

Thank you for working with us to keep everyone safe. You can read the full Heart & Stroke vaccination policy [here](#).

Q: What health & safety precautions are being considered in planning for the Heart & Stroke Gala?

A: The safety and wellness of our Gala guests remains paramount to us. First and foremost, All restrictions have been lifted at the Parq Vancouver, however we will ask all of our guests to [complete a self-screening form](#) 24 hours in advance of the Gala. If anyone is unable to attend based on the screening form, we ask you not to attend and we will refund your ticket or provide you with a tax receipt for the full amount. Please note, you do not need to submit the screening form.

Q: If the Gala ends up being cancelled, what happens to my tickets?

A: We are so grateful to you for supporting Heart & Stroke through your ticket purchase. Should we need to postpone this year's Gala due to changing pandemic guidelines, your ticket purchase(s) will be refunded in full. Alternatively, you also have the option to convert your ticket purchase to a donation and receive a tax receipt for the full amount.

Q: Will I receive a tax receipt for my ticket purchase(s)?

A: According to Canada Revenue Agency (CRA) guidelines, when a donor receives an advantage in exchange for a gift, a charity must be able to come up with an accurate figure for the fair market value of that advantage. In the case of Heart & Stroke Gala tickets, the advantage would include the dinner and entertainment value of the event, which will be deducted from the Gala ticket price to determine the final donation amount for tax receipting purposes. You will receive your 2022 tax receipt by the end of June.

Q: I also made a donation with my ticket purchase. Will my donation be refunded?

A: Thank you so much for your generous gift, we are so grateful for your support. As per CRA guidelines, donations are non-refundable, and any donations submitted for the 2022 Heart & Stroke Gala must be included in the fundraising revenue for this year. Donations cannot be transferred to a future year. You should have received a 2022 tax receipt immediately after you made your donation. Please know that your support will continue to help us do the important work of beating heart disease and stroke.