



Dear CWHBA Members,

We've all be adapting to a new normal as every industry navigates the impact of COVID-19. While the health and safety of our Central Washington communities is always our highest priority, it is especially important during these challenging times. In recent conversations with multiple customers regarding their real estate transactions and construction status, one thing stands out to me: we can all do our part to show humanity and to support others during this unprecedented time.

Locally or long distance, **Bernd Moving/United Van Lines** is committed to moving household goods and commercial property. It's what we have been doing for 65 years. **We are an Essential Service** as defined by Governor Inslee in Proclamation 20-25.

We realize in these uncertain times, there can be angst and concern. As we remain compliant with all government restrictions on businesses, we are committed to doing our best to provide the services to load, transport and deliver household goods or commercial products.

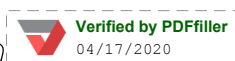
To protect our customers, crews and communities we have implemented new protocols:

- Virtual Surveys have replaced in home visit for initial estimate appointments
- Daily Assessment of crew's health
- Limiting size of crews
- Pre-move day wellness screening of all Customers and Representatives
- Daily sanitation of trucks and equipment
- Social distancing measures

Our company would love to partner with you in assuring your customers, that we can meet their moving and storage needs. Please call my office, or me personally, to discuss relocation opportunities and logistics.

Today and tomorrow, we are better together and collectively we will move beyond this.

Sincerely,



Curtis Bernd
Owner/ Bernd Moving
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