

# The second time's a charm!



If you are dissatisfied with your child's student portrait and would like another try, you have the opportunity for a retake on:

Please ask your child to return the complete, undamaged, original portrait package in the designated box by the photographer's station. If you have any specific instructions for the photographer, please jot them down so they show through the envelope window and can be easily spotted.

If portraits were taken outdoors on Picture Day, and portraits are moved indoors on Retake Day due to inclement weather, pictures will be taken using our natural outdoor foliage background.

Retake packages will be distributed at the school approximately 3-5 weeks following Retake Day.

For refund information, please visit [www.coffeepond.com](http://www.coffeepond.com)  
Email us at [lifeguards@coffeepond.com](mailto:lifeguards@coffeepond.com)  
Call us in Eastern MA at (508) 907-6633 ext. 0  
or outside Eastern MA at (800) 632-2323 ext. 0