

Student Information Packet for LIVE Online Training



ONLINE LIVE TRAINING

LIVE Online Student Info

LIVE Online students must have a Zoom account to participate in our LIVE Online courses. LIVE Online students also must pre-register to attend our LIVE Online courses.

For Student Information:

Toll Free: (888) 282-7817

Phone: (901)748-0293

Website: www.hsuniversity.org

Email: hrtrain@hsuniversity.org

LIVE Online Trainings:

HS University new LIVE Online gives you an effective and proven online learning with an extensive learning catalog and the freedom to attend from virtually anywhere. To secure the University's LIVE online environment, we use Zoom's **authentication profiles** for each LIVE session. With Zoom's **Authentication Profiles**, you must pre-register with your email address to authenticate your profile in order to participate in our LIVE dedicated online session. We do not allow "guest accounts" to join our sessions. You must also have an active zoom account to participate. If you do not have a Zoom account, you will not be able to join our course. You can download the FREE zoom client at <https://hsuniversity-org.zoom.us/download> and setup a FREE Zoom account.

Once you have setup a zoom account and pre-registered, you can log into your course at <https://hsuniversity-org.zoom.us>. You can access your course using any device, computer, iPad or phone/android device. You can join a LIVE dedicated session up to 30 minutes prior to the course start time. To view a live course at the scheduled date and time,

- You can click on the Zoom link provided in your confirmation and reminder emails.

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- Or, you can also log into the course by logging into <https://hsuniversity-org.zoom.us>, and use your *meeting ID* provided in your zoom registration email confirmation (The *meeting ID* will also be provided in the confirmation that is sent to you from Zoom and is the pre-registration requirement in order to participate in our LIVE course.)

LIVE Online Computer Technical Requirements

- An internet connection – broadband wired or wireless (3G or 4G/LTE)
- Speakers and a microphone – built-in, USB plug-in, or wireless Bluetooth
- A webcam or HD webcam - built-in, USB plug-in, or:
 - An HD cam or HD camcorder with a video-capture card
Note: See the list of **supported devices** (<https://support.zoom.us/hc/en-us/articles/360026690212>).
 - Virtual camera software for use with broadcasting software like OBS or IP cameras
Note: For macOS, Zoom client (<https://support.zoom.us/hc/en-us/articles/360044801671>) 5.1.1 or higher is required.

Zoom supported operating systems

- macOS X with macOS 10.9 or later
- Windows 11*
***Note:** Windows 11 is supported on version 5.9.0 or higher.
- Windows 10*
***Note:** Devices running Windows 10 must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.
- Windows 8 or 8.1
- Windows 7
- Ubuntu 12.04 or higher
- Mint 17.1 or higher
- Red Hat Enterprise Linux 6.4 or higher
- Oracle Linux 6.4 or higher
- CentOS 6.4 or higher
- Fedora 21 or higher
- OpenSUSE 13.2 or higher
- ArchLinux (64-bit only)

Zoom supported tablet and mobile devices

- iOS and Android devices (<https://support.zoom.us/hc/en-us/articles/201179966>)
- Blackberry devices
- Surface PRO 2 or higher, running Windows 8.1 or higher
(<http://www.microsoft.com/surface/en-us/products/surface-pro-2>)

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Notes:

- Tablet PCs running Windows 10 must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.
- Tablet PCs only support the desktop client.

Zoom supported browsers

- Windows: Internet Explorer 11+, Edge 12+, Firefox 27+, Chrome 30+
- macOS: Safari 7+, Firefox 27+, Chrome 30+
- Linux: Firefox 27+, Chrome 30+

Note: Some features in the **web client** (<https://support.zoom.us/hc/en-us/articles/360027397692>) are not supported on Internet Explorer.