Nice to meet you!

Dear {{ user.full_name }},

Welcome! The International Association of Arson Investigators (IAAI) has partnered with Meazure Learning to deliver exam content via an online examination platform.

You've been granted access to the online exam platform. Here is some important information on your next steps to taking the {{ exam.name }}.

⚙️ Set up your account

Access your account

- Account link: https://iaai.ysasecure.com/login
- Your username is {{ user.username }}.

Reset your password

- Please reset your password HERE.

Try the Platform Tutorial

- Login to your Candidate Portal and review the Platform Tutorial.
- The tutorial is designed to help you get familiar with the exam software. Try it as many times as you'd like!

🕐 Schedule Your Exam

Schedule your exam

- Login to your Candidate Portal
- Navigate to the Exams page.
- Click Book on your exam title.

In a physical test center:

1. Select the "In-Person Proctoring" tab
2. Enter the postal code/ZIP code or city name into which you want to take your exam
3. Select one of the facilities presented to you
4. Click the date and time that works best for you
5. Click "Submit".

A remotely proctored exam:

1. Select the "Online Proctoring" tab
2. Enter your time zone
3. In the interactive calendar, select the date and time that works best for you
4. Click "Submit".

You will receive an email confirming your appointment, which will include many important details about your exam and how to prepare for it.

💬 Need help?

We're happy to help! Please contact Meazure Learning with any questions related to your exam journey.

- Real-Time Chat
- Ticket support (for non-urgent matters)
- Phone: 1-855-772-8678, Option 1

Sincerely,

International Association of Arson Investigators
& The Meazure Learning Team