



Newborn Enrollment Project

Santa Cruz County has seen a gratifying increase in the percentage of children insured, however gaps in health coverage still remain. One common occurring gap occurs when the newborn leaves the hospital and coverage under mother's Medi-Cal (MC) runs out. The Newborn Enrollment Project aims to close this gap. Newborn Enrollment Coordinators are on sight at local Prenatal Units (Dominican, Sutter and Watsonville Hospitals) 5 days per week to help enroll eligible infants into Medi-Cal.

The Newborn Enrollment Coordinator (NEC) assists with:

- Enrolling a MC covered mother's newborn into MC.
Form completed allows newborn to access full-scope MC coverage for one year.
- Adding the newborn to family's existing CalFresh case.
- Connecting the newborn to a Primary Care Physician.
- Helping new moms make their baby's first well visit appointment.
NEC keeps an updated list of doctors who are accepting new MC patients.

The Newborn Enrollment Coordinator provides mom with:

- Baby's First Appointment card. This card is given to confirm that MC paper work was completed at hospital.
- First 5 Kit for New Parents. All mothers (with MC and Privately Insured) will receive Kit for New Parents. Kit provides book, "What To Do When Your Baby Gets Sick" and Informational flyers about: Lead, Poison Control, Paid Family Leave, Immunizations, Triple P, 211, Text 4 Baby, Health Insurance, Oral Health and Talk. Read. Sing

How can you help?

- Advice MC mothers that the NEC will visit them in their room before they are discharged to link their newborn to their MC case.
- **If mom is discharged on weekend**, please advise her that she will get a call from NEC to fill out paperwork over the phone. You can also provide mom with NEC's phone number. (See below)
- If mom plans to deliver at Sutter, advice mom that she must sign consent at admitting in order to be able to be seen by NEC.

For questions regarding an enrollment completed at:

- **Watsonville Community Hospital:** Call Laura Sotelo (NEC) at (831)761-5670
- **Dominican Hospital and Sutter Maternity and Surgery Center:** Call Alicia Zenteno (NEC) at (831) 465-2210
- **All other questions:** Call Alicia Fernandez (Health Outreach and Enrollment Supervisor) at (831) 465-2209 or email afernandez@first5scc.org