



BC Wildfires

BCEDA

Economic Disaster Recovery Program

Hotline Report – Days 1-3

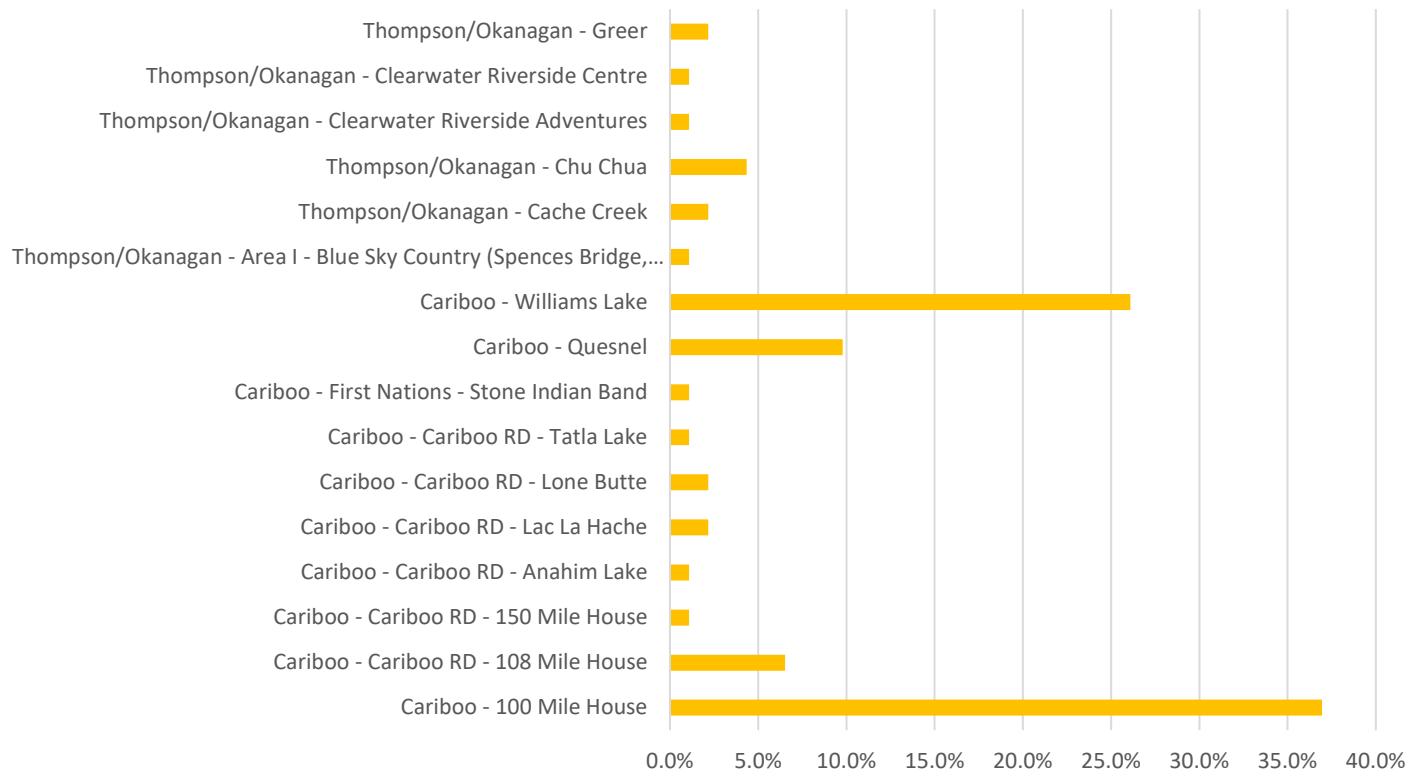


Note: The following is a quick summary of the findings. Individual responses are not included. Notes related to specific issues have also been excluded in this report. This is only intended to give an overview of the issues being identified. On the first day of the hotline the agents received over 50 calls. Several issues were resolved at the time and an additional 20+ follow up calls are being made to businesses who need immediate assistance.

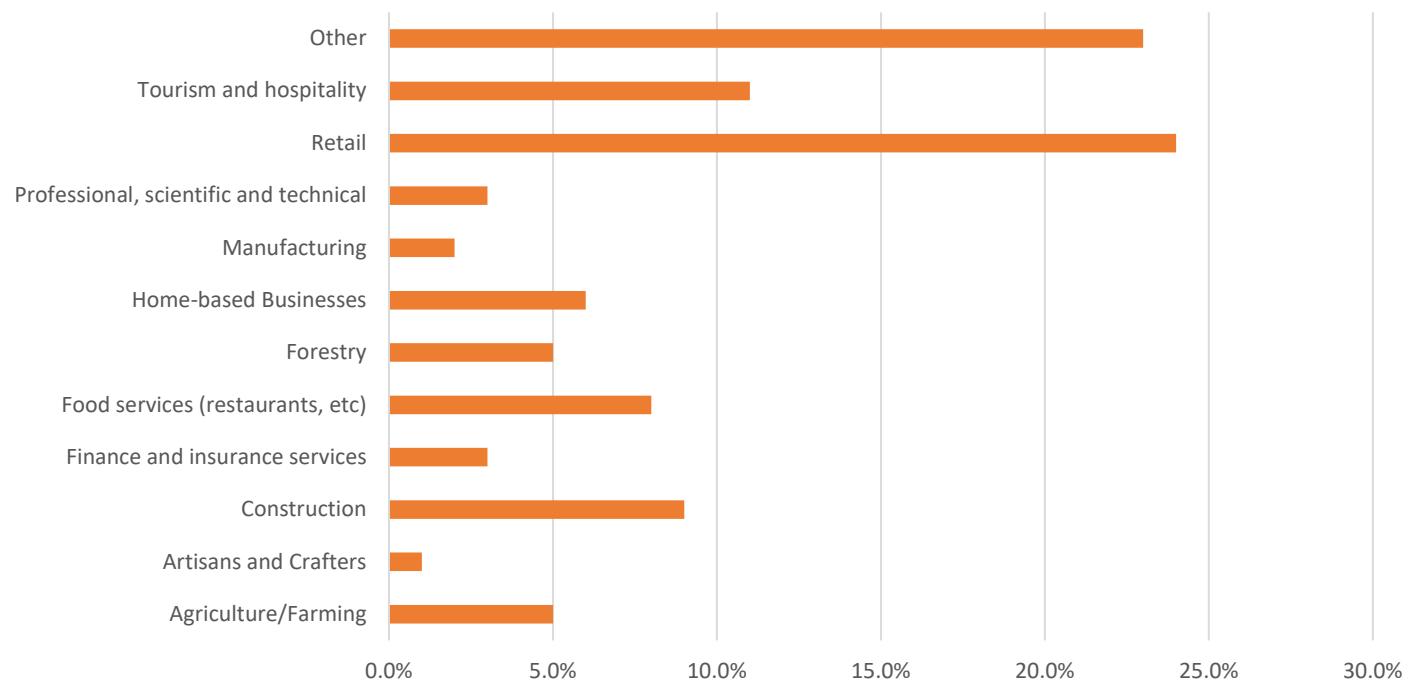
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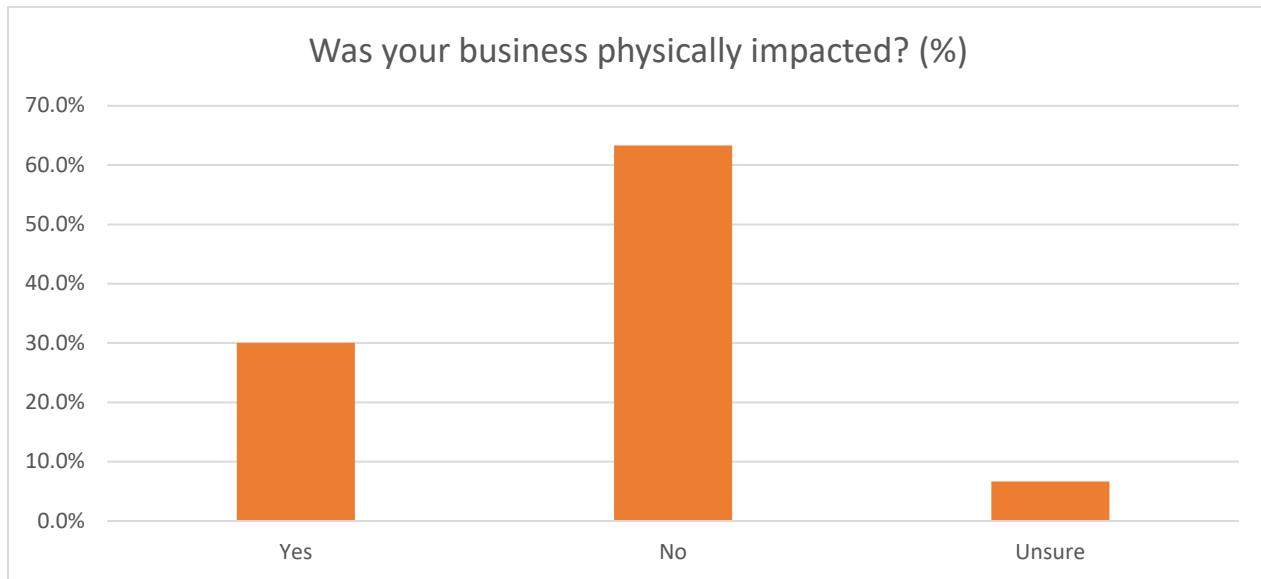
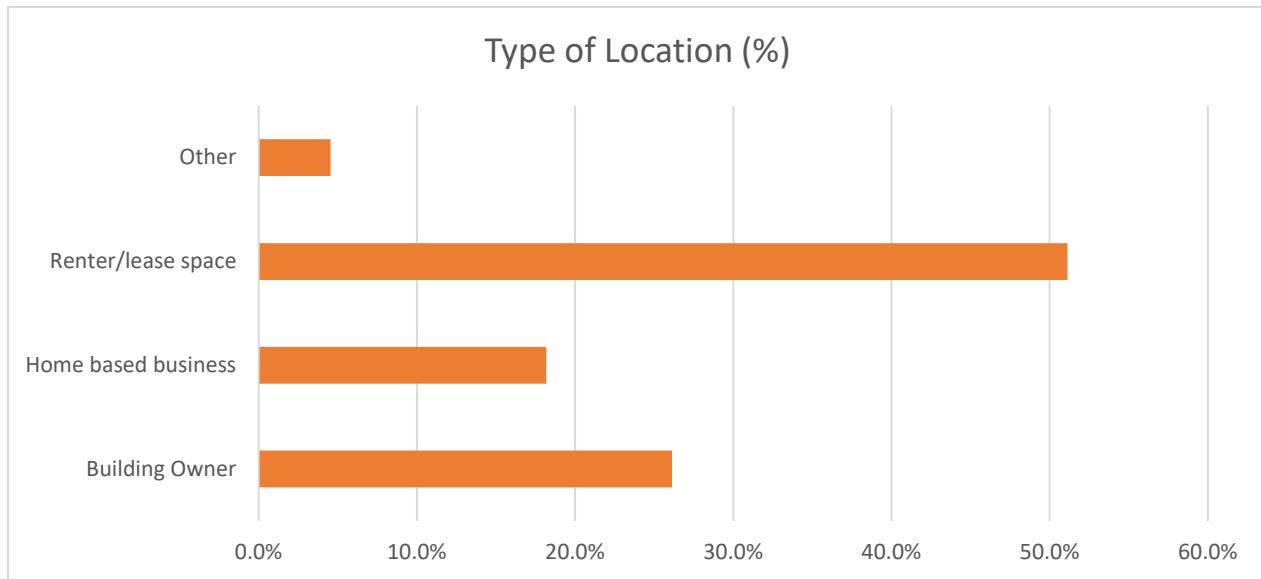
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Geographic Location

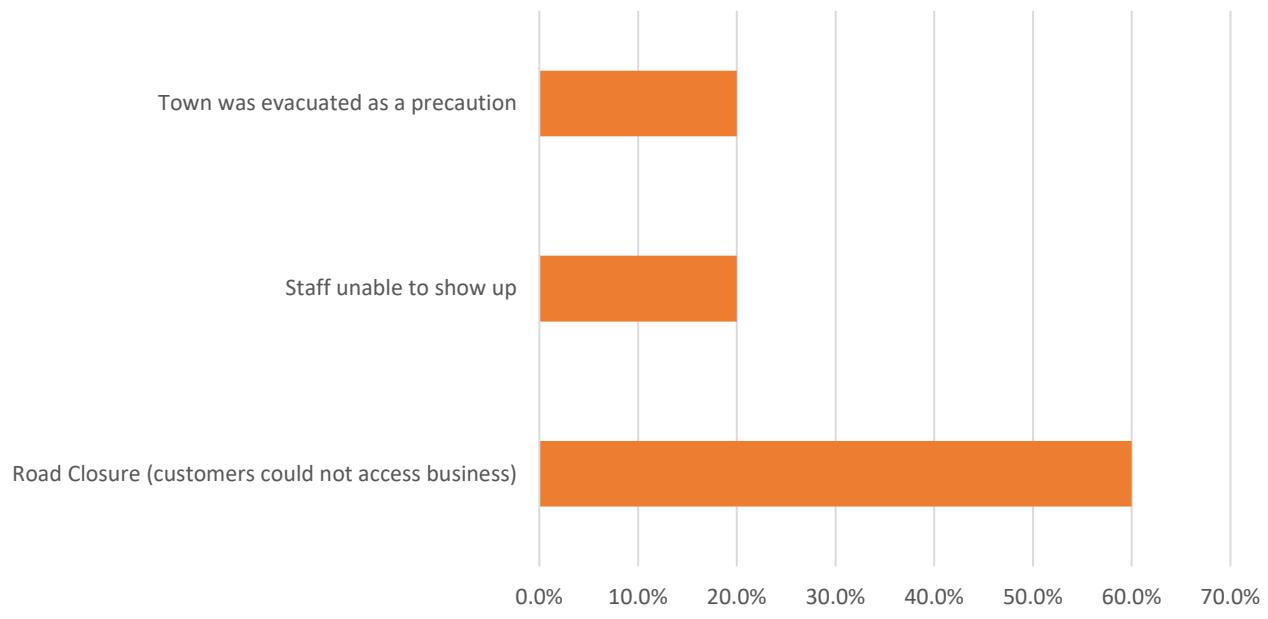


Type of Business

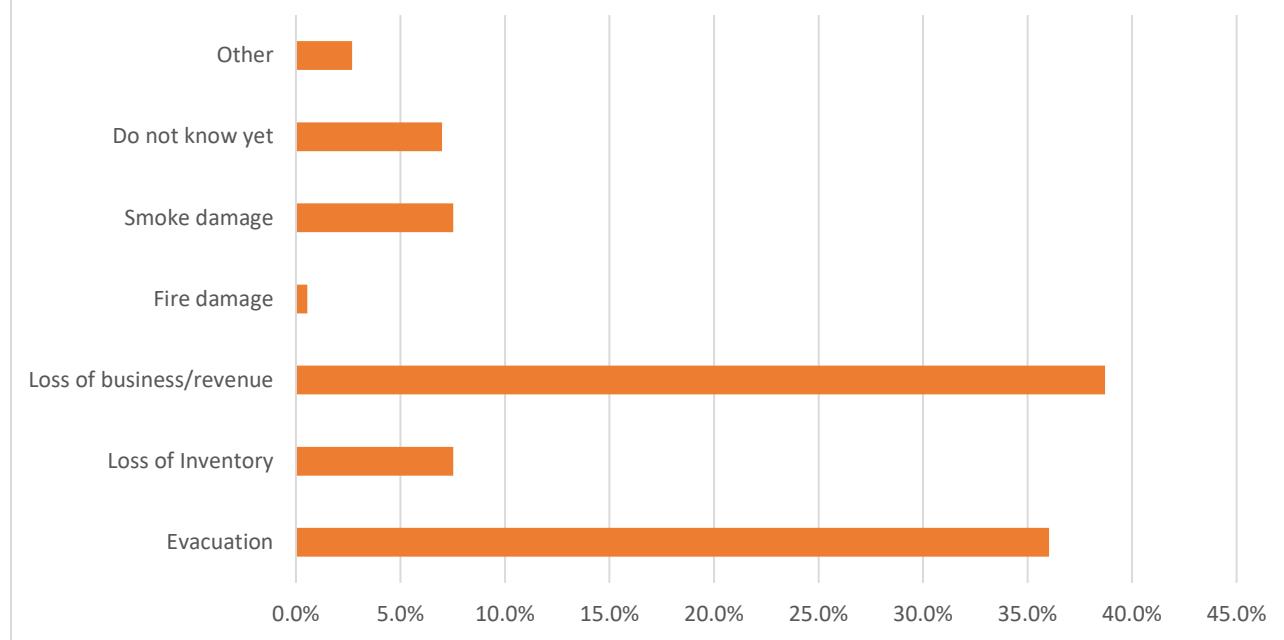




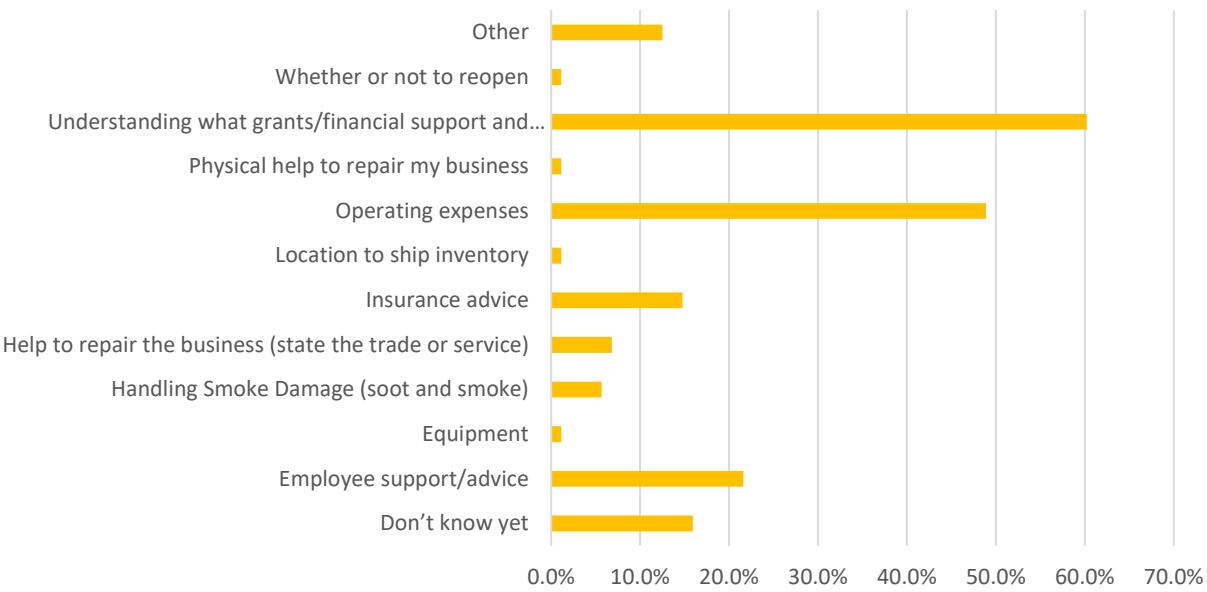
If not physically impacted how was it impacted (%)



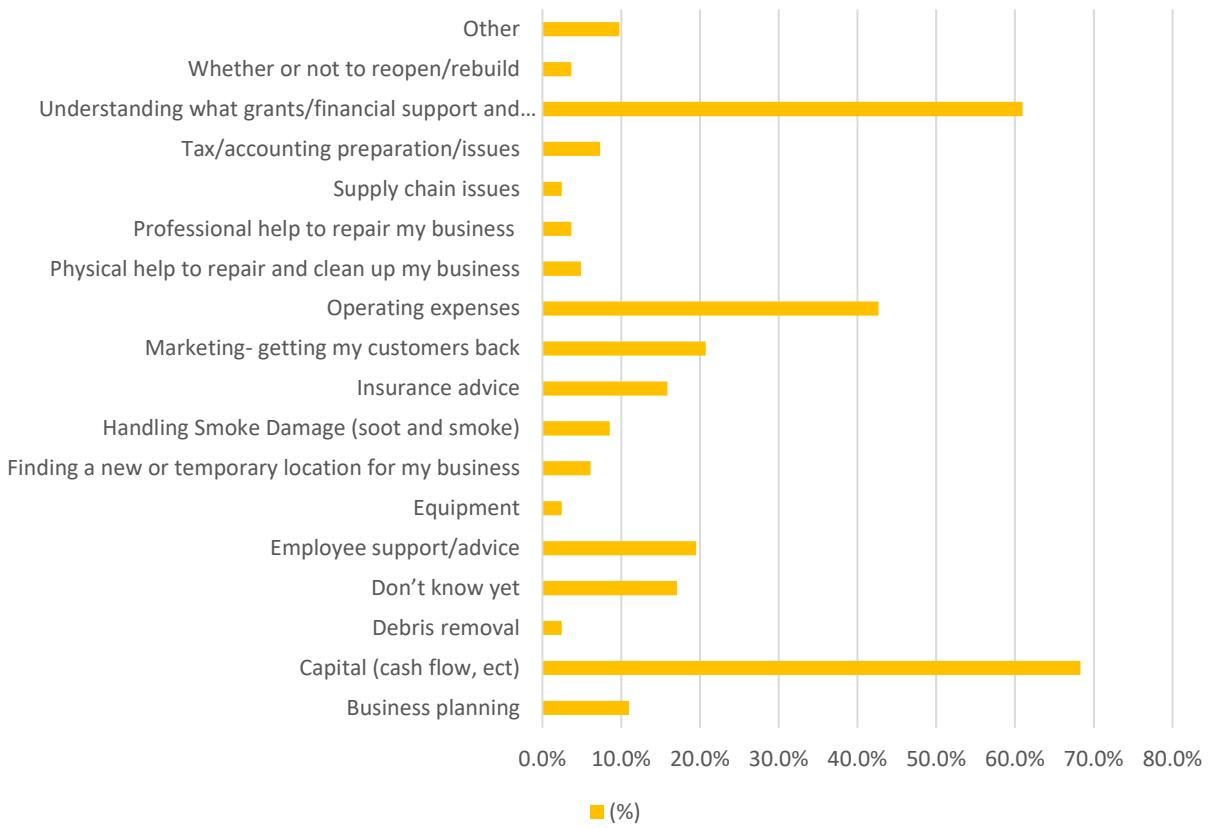
How is (or was) your business being impacted by the wildfires? %



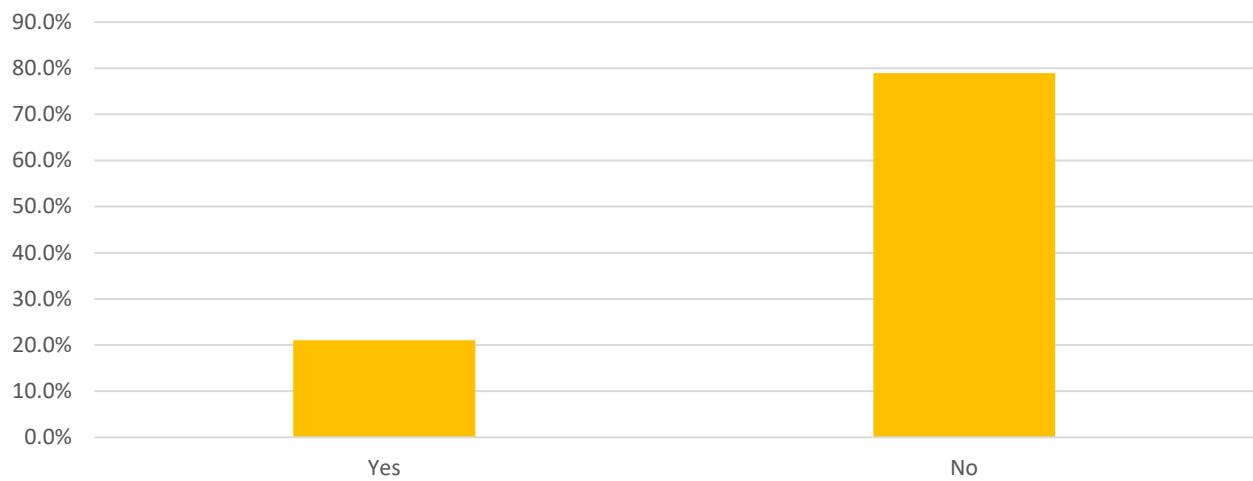
Immediate Needs (%)



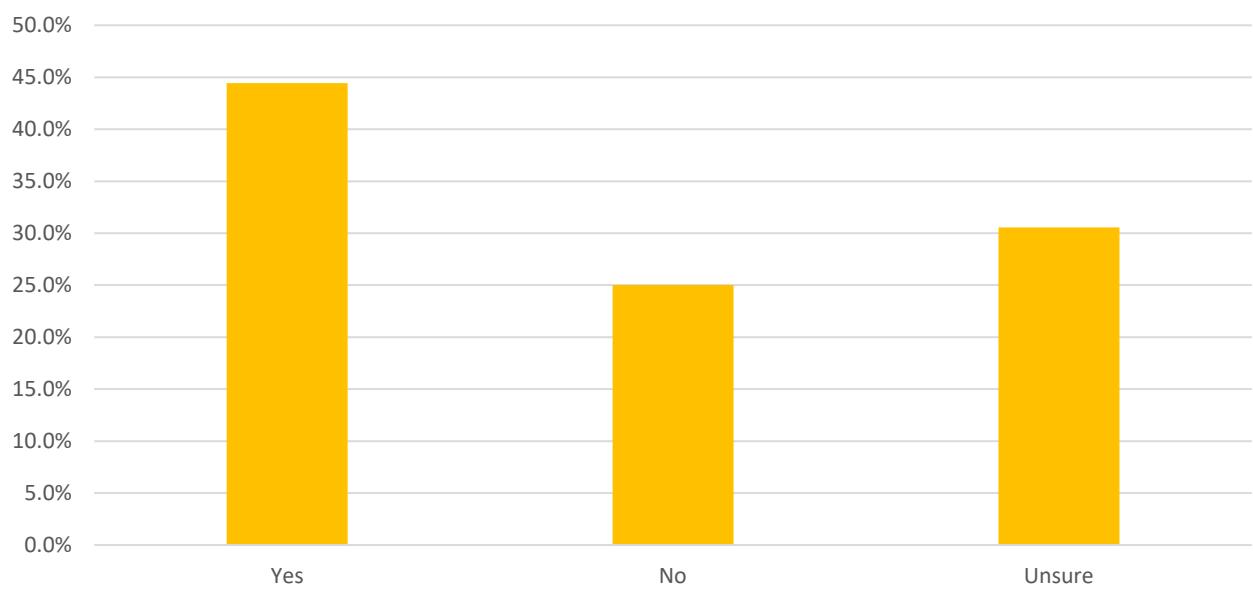
Needs within one to two weeks (%)



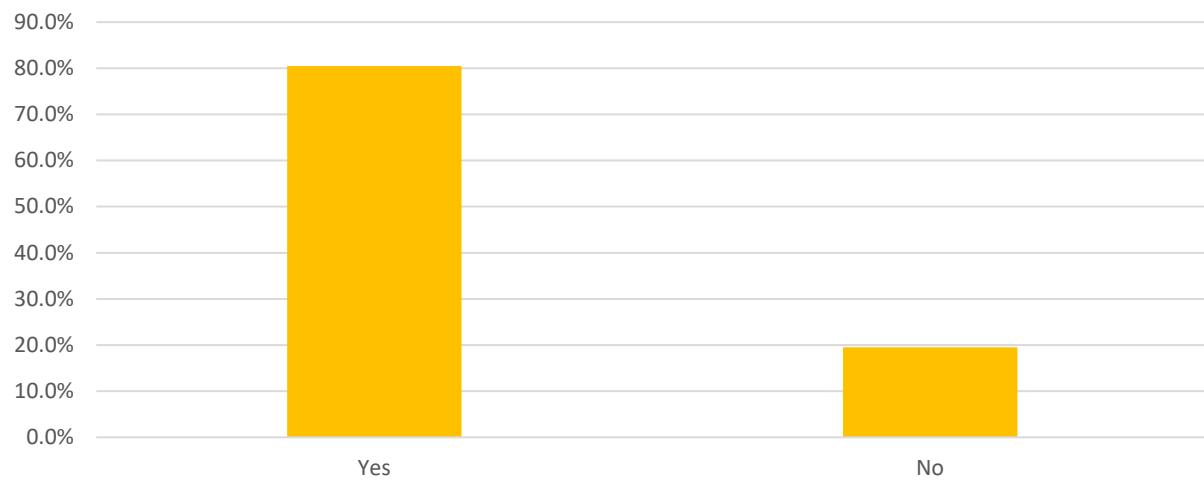
Have you laid off employees post disaster? (%)



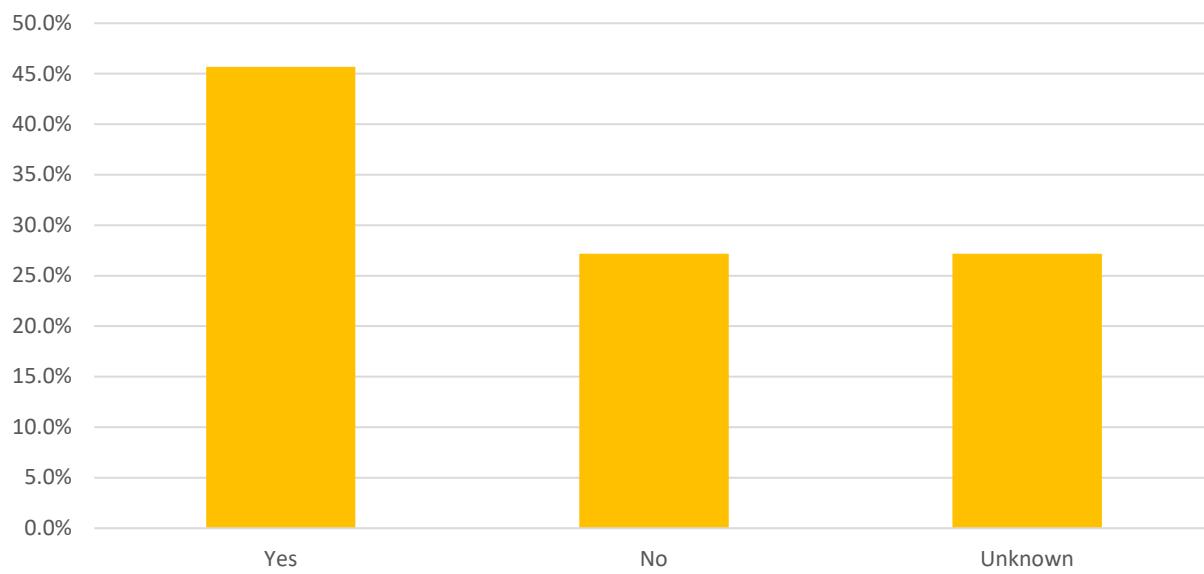
Will your employees need assistance? %



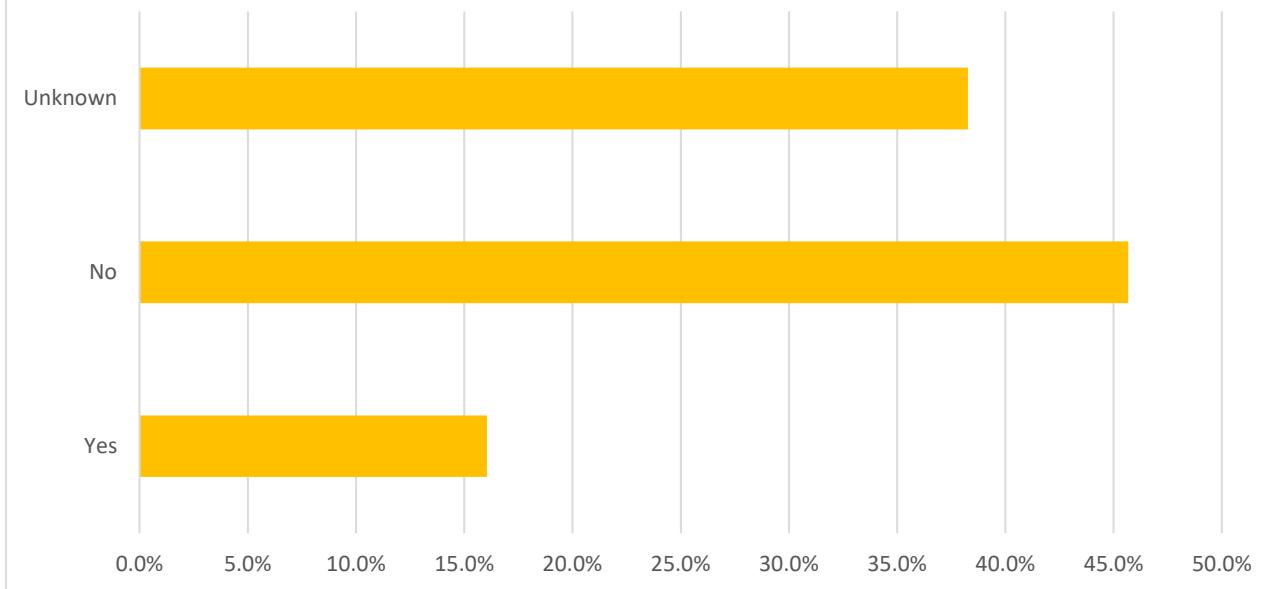
Do you have business insurance? %



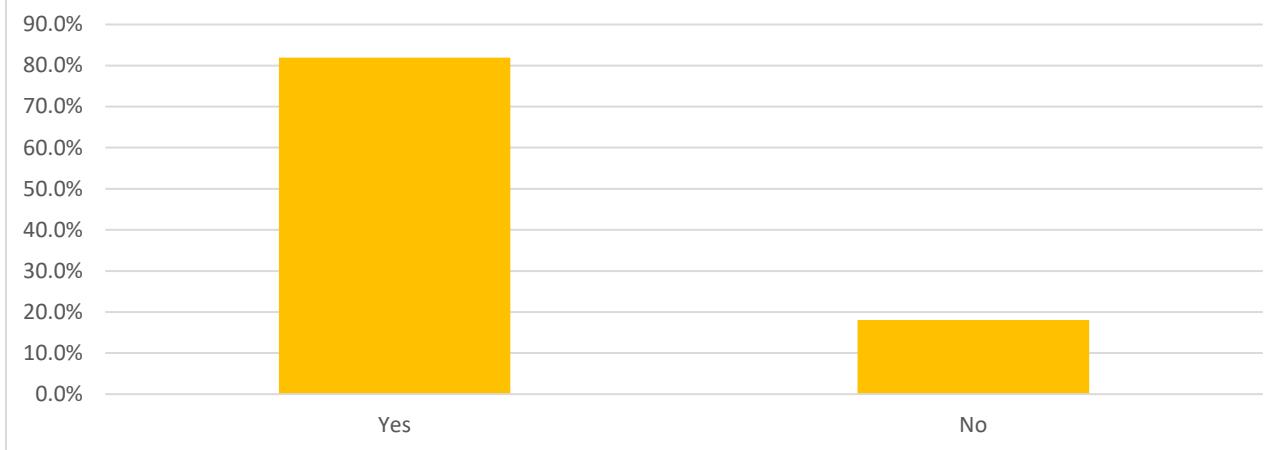
Does your insurance cover fire, smoke damage losses? (%)



Does your insurance cover loss of income, inventory or interruption of business (%)



Would you like someone to contact you for additional assistance? (%)



Additional Notes

- Some issues continue to be resolved at the time of the call. Referrals to banks for loan deferrals, EI information for employees, etc.
- Additional questions persist around financial support for businesses. In some cases it is critical and will impact ability to reopen.
- We hear many stories of businesses in areas not evacuated being severely impacted and are not eligible for insurance.
- Businesses appreciate the line and the assistance being provided. Some feel they have been abandoned.
- Hear of difficulty in figuring out who to call with questions – appreciate the line.
- Several agencies have been very helpful in providing us information to get back to people who have called in.